

MONITORING REPORT

OAK VIEW NURSING HOME QUESTIONNAIRE RESULTS

Client: English Oak Care Homes
Reference: 2025-03-25-6745-MR02

Date: March 2025

Author: EJD **Date:** 25/03/2025
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Issue	Status	Date
01	Preliminary	25/03/2025

1 INTRODUCTION

- 1.1.1 This report has been prepared by Bright Plan on behalf of English Oak Care Homes as part of the Travel Plan monitoring works for the Oak View Nursing Home. This report provides a summary of the results from the staff travel questionnaire undertaken in January/February 2025.
- 1.1.2 The nursing home currently employs a total of 50 staff members, and received 39 questionnaire responses, equating to a response rate of 78%.



2 CURRENT TRAVEL HABITS

2.1 Are you a registered blue badge holder?

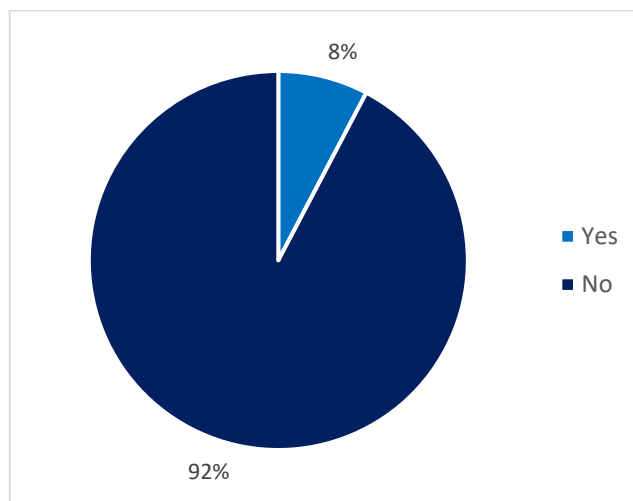


Figure 2.1: Blue Badge Holders

2.1.1 Most staff members do not hold blue badges, however 8% do. Of the staff members who hold blue badges, 1 drives to work.

2.2 What contract do you have with the company?

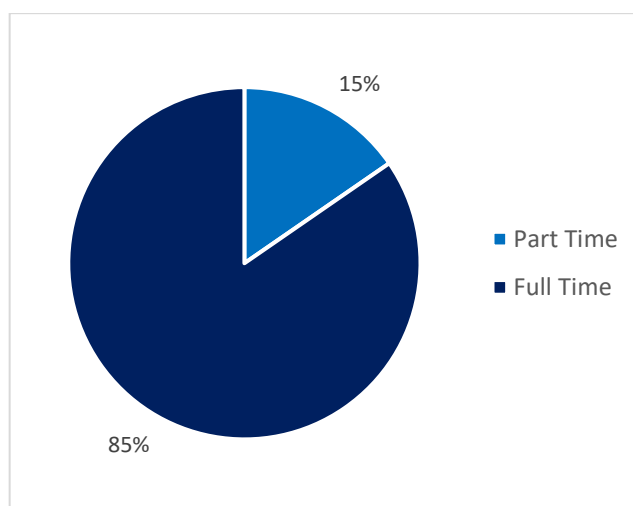


Figure 2.2: Contract Types

2.2.1 The majority of staff are employed on a full-time basis, with only 15% on part time contracts. Of the staff members on part time contracts, 2 drive to work.



2.3 How far do you live from your place of work?

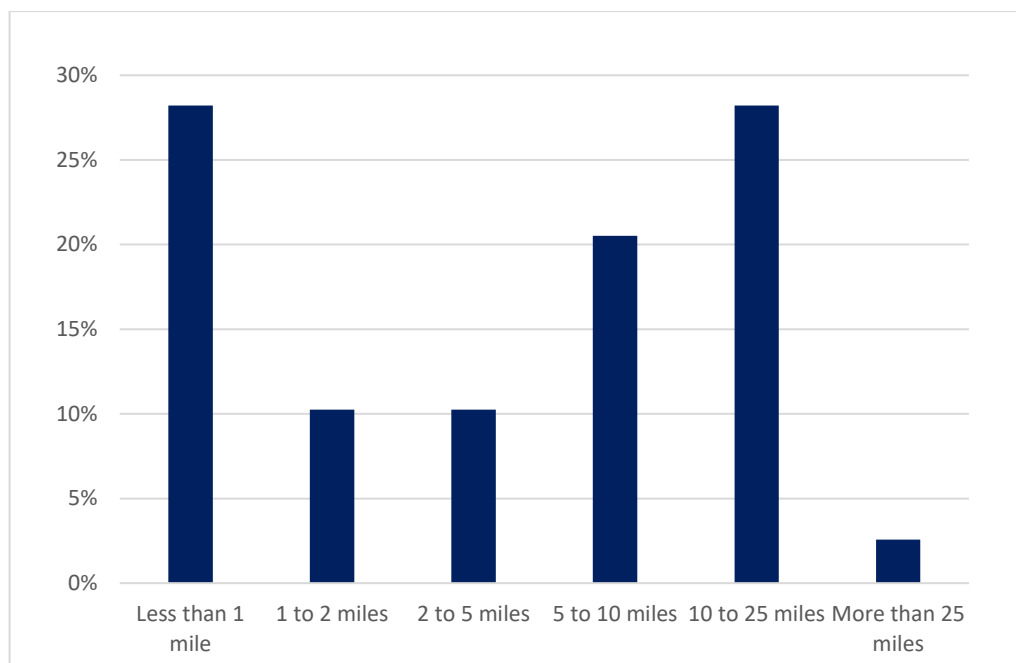


Figure 2.3: Distance from Work

2.3.1 Over a quarter of staff live within 1 mile of the site, and just under 40% live within 2 miles. The majority of staff living within 2 miles (73%) use the active travel modes of walking or cycling. It is noted that 50% of staff who live further than 5 miles from the site drive to work.

2.4 How long does it currently take you to travel to work on an average day?

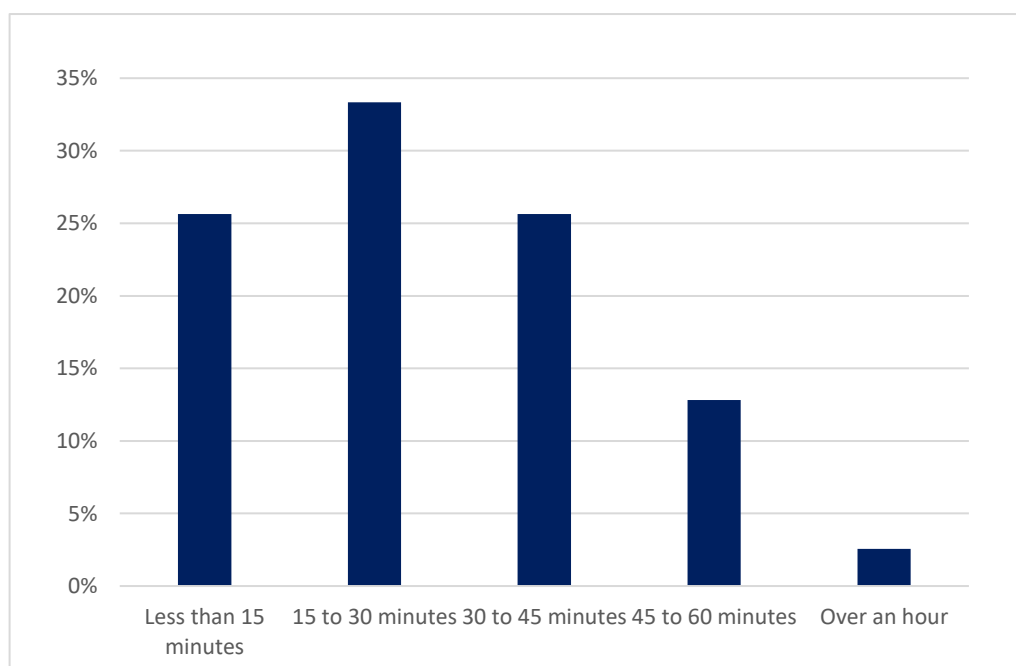


Figure 2.4: Travel Times



2.4.1 Over a quarter of staff take less than 15 minutes to travel to/from the site, and just under 60% take less than 30 minutes. Given that those living further from the site are more likely to drive, journey times vary less than distances travelled.

2.5 Have you changed your most common mode of transport since starting work at the care home?

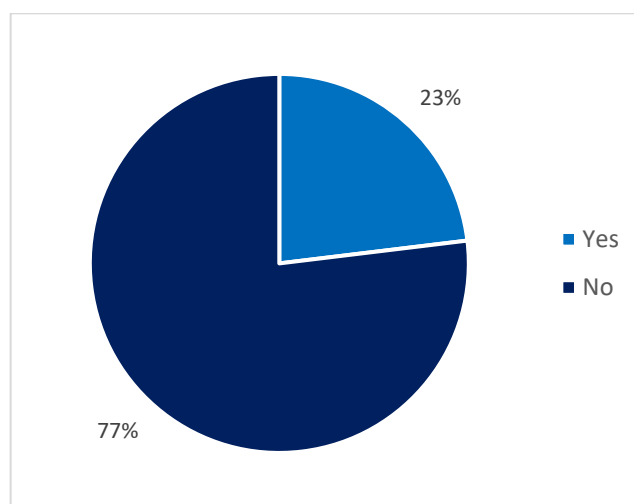


Figure 2.5: Change in Travel Mode

2.5.1 Nearly a quarter of staff stated that they had changed their mode of travel when starting work at the site. The majority did not state which modes they changed to/from, however those that did changed from car sharing to bus use, or from private taxi to public transport/car sharing. It is noted that only 1 staff member has changed to driving following starting work at the site.

If yes, what was the main reason for this change?

Shorter journey
No reason
Convenience

Figure 2.6: Reasons for Change



2.6 Do you typically travel to work using the same mode of transport?

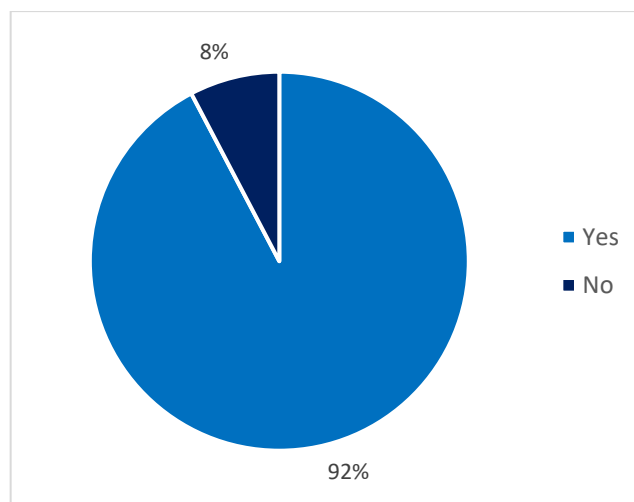


Figure 2.7: Travel Mode Variance

2.6.1 Staff generally always use the same modes of transport when travelling to/from work. As shown in **Figure 2.8** below, the majority of those who use a range of modes use a mixture of sustainable modes.

2.7 How do you currently get to work?

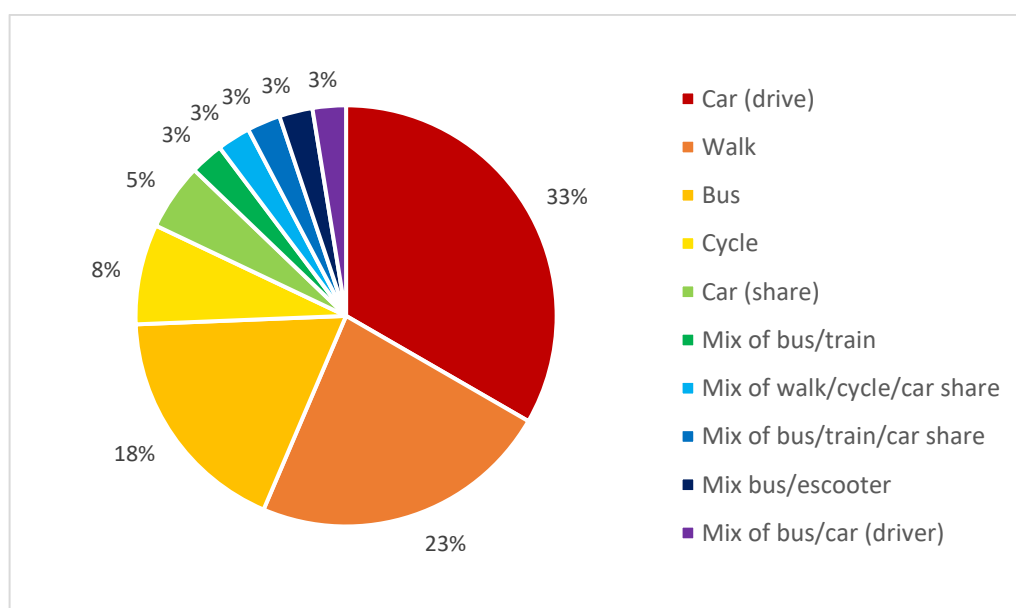


Figure 2.8: Current Travel Mode

2.7.1 The majority of staff (2/3rds) travel to work by sustainable modes, with the most popular sustainable modes being walking and bus. 33% of staff drive to work.



2.8 What time do you arrive/leave work each day?

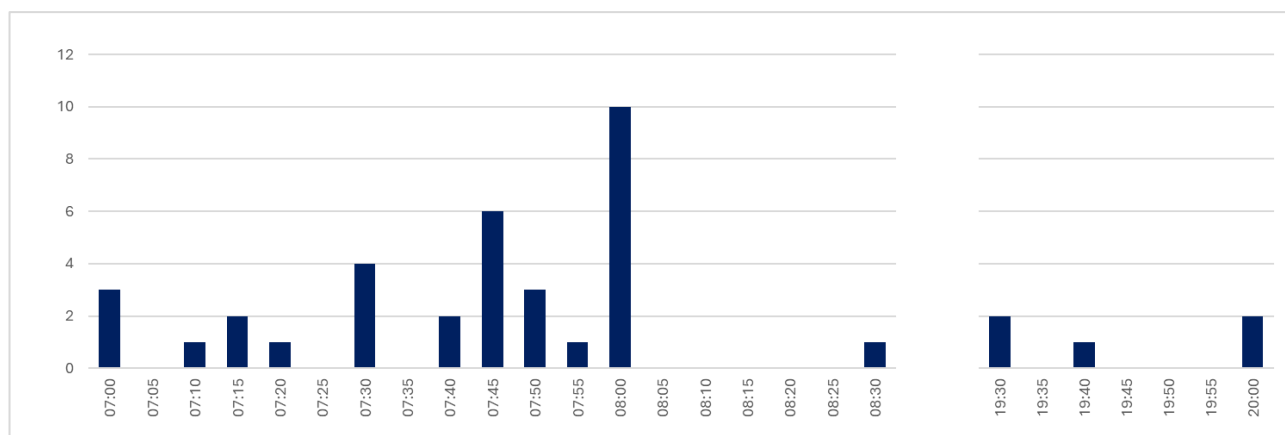


Figure 2.9: Arrival Times

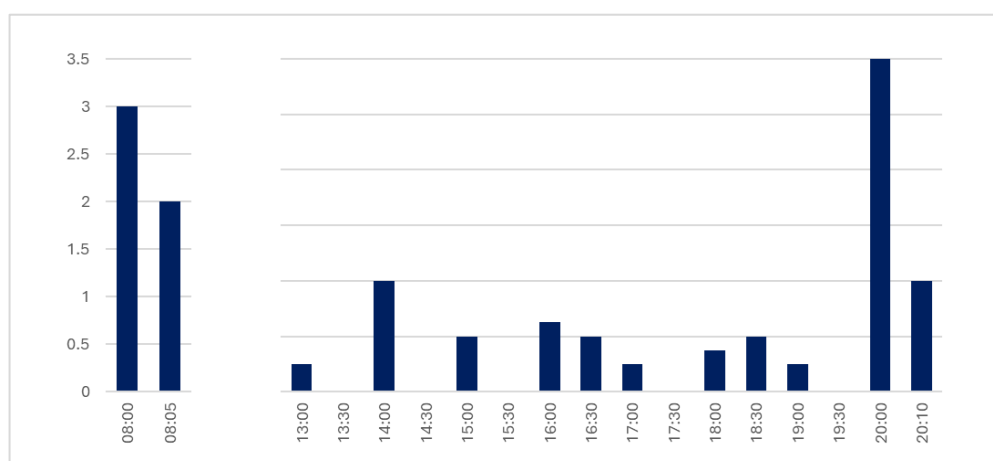


Figure 2.10: Departure Times



3 CAR COMMUTERS ONLY

3.1.1 The questionnaire included a section to be completed by car commuters only. A total of 13 staff members drive to work, and 1 further staff member uses a mix of car and bus.

3.2 What are your main reasons for driving to work?

Reason	Mentions
I have no alternative	7
I use the car for other personal business on the way to/from work	4
General convenience	4
I drop off/collect children on the way to/from work	2
I use my vehicle during the day for work purposes	2
Personal security	2
It's quicker than other modes	1
It's cheaper than other modes	1
Other	1

Figure 3.1: Reasons for Driving to Work

3.2.1 As shown above, the main reason stated for driving was having no alternative, with a staff members also citing a requirement for using the car for other purposes on the way to/from work, including dropping off / collecting children.

3.3 Where do you normally park your car when you come to work?

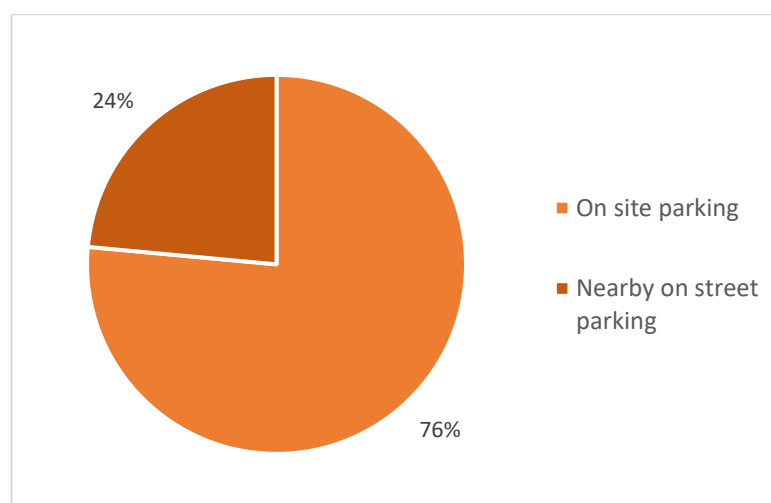


Figure 3.2: Parking Locations

3.3.1 The majority of staff who drive to work park on site, with just under a quarter parking on street. As shown in **Figure 3.3** below, staff generally have no difficulty finding a parking space.



3.4 Do you ever have difficulty finding a parking space?

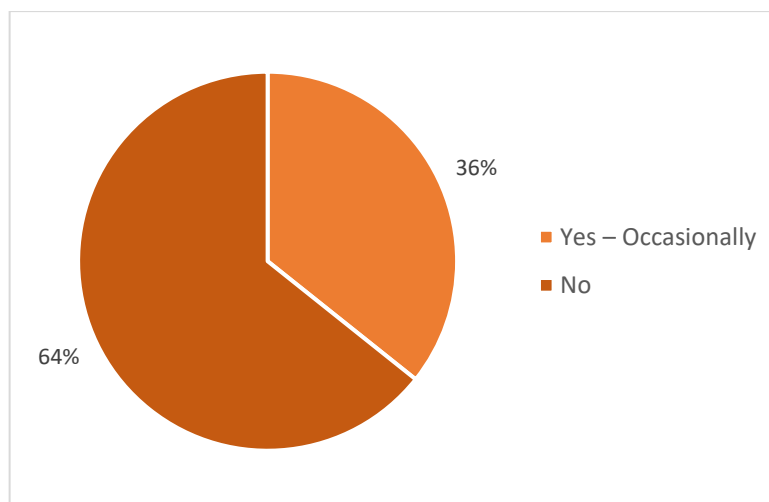


Figure 3.3: Parking Difficulty

3.4.1 Staff generally have no difficulty finding a space, however 36% stated they occasionally have difficulty. It is noted that no staff members stated they frequently had difficulty finding a space.

3.5 On your journey to/from work do you ever get stuck in a level of traffic that you feel is unacceptable?

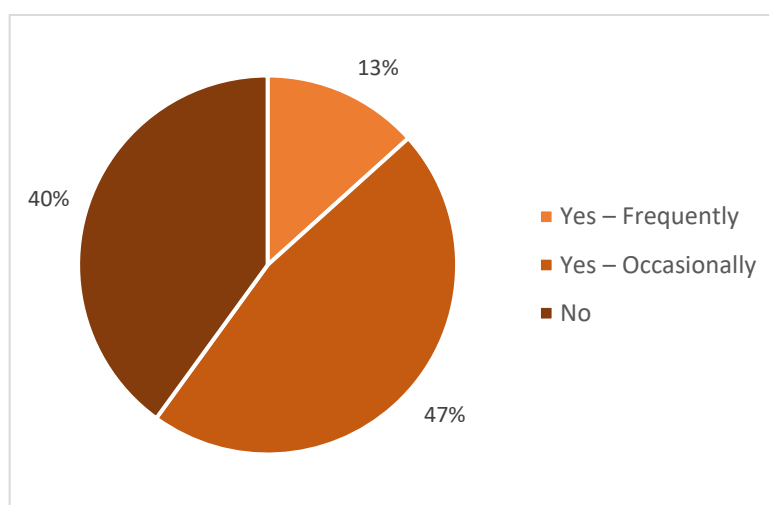


Figure 3.4: Traffic

3.5.1 40% of staff never get stuck in unacceptable levels of traffic when travelling to/from work, with a further 47% occasionally getting stuck in traffic. 13% stated that they frequently get stuck in unacceptable traffic.



4 CHANGE TO SUSTAINABLE MODES

4.1 Do you consider that you could walk to work?

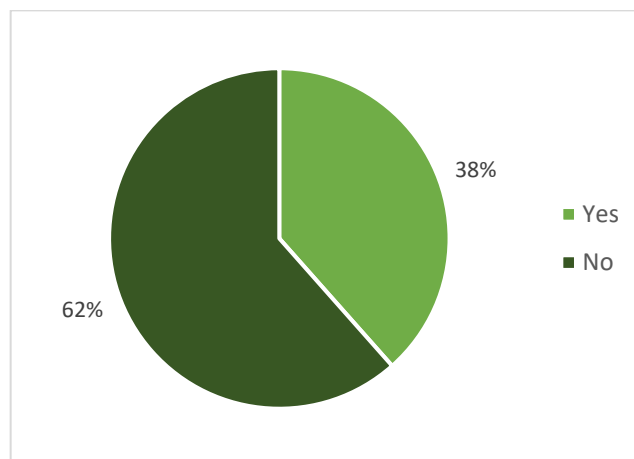


Figure 4.1: Walking Suitability

- 4.1.1 38% of staff consider that they could walk to work, which is above the number that currently do. Most of these staff members currently already walk or other sustainable modes, however 2 currently drive. 62% stated they do not consider they could walk to work.

What would encourage you to walk to work more often?

Response	Mentions
Already walk to work	4
Better weather	3
Proximity to work	2
Health benefits	1

Figure 4.2: Changes to Encourage Walking

4.2 Do you consider that you could cycle to work?

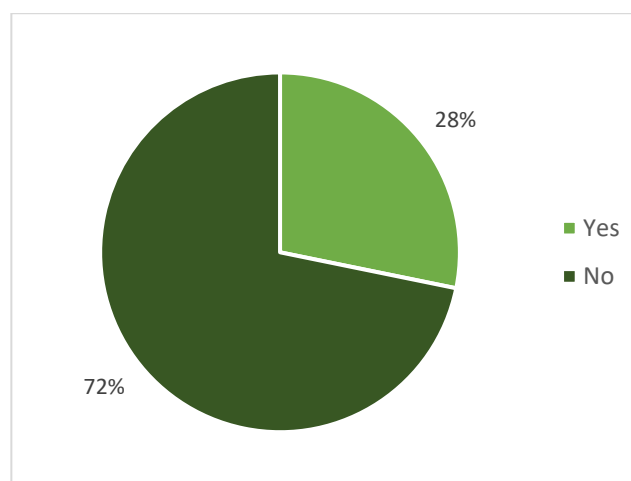


Figure 4.3: Cycling Suitability



4.2.1 28% of staff consider that they could cycle to work, which is above the number that currently do. Most of these staff members currently already cycle or other sustainable modes, however 1 staff member currently drives. 72% stated they do not consider they could cycle to work.

What would encourage you to cycle to work more often?

Response	Mentions
Don't own a bike	3
Already cycle to Work	2
Better weather	2
Don't need to	1
Physical exercise	1
Cheap and easy	1

Figure 4.4: Changes to Encourage Cycling

Are you satisfied with the cycle parking provided on-site?

4.2.2 No staff members stated that they were unsatisfied with on-site cycle parking.

4.3 Is there a regular bus service you could use to travel to work?

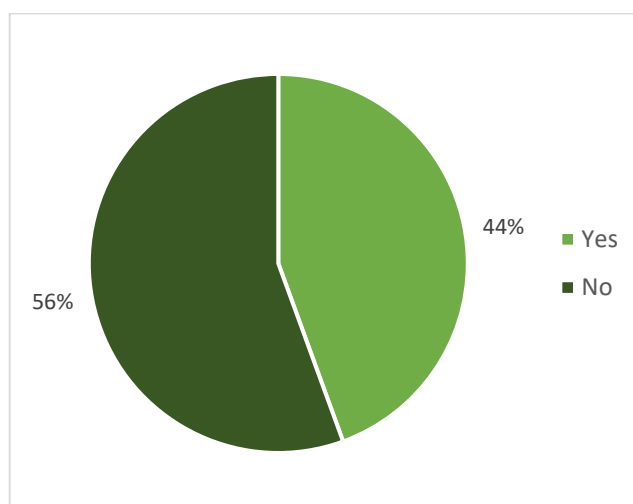


Figure 4.5: Bus Travel Suitability

4.3.1 44% of staff consider that they could travel to work by bus, which is significantly higher than the number that currently do. Most of these staff members currently already use the bus or other sustainable modes, however 32% currently drive. 56% stated they do not consider they could cycle to work.



What would encourage you to use the bus more often?

Response	Mentions
Don't need to	1
Turn out time	1
Nothing - more convenient to drive	1
Nothing - germs on bus cause stress	1

Figure 4.6: Changes to Encourage Bus Travel

Would you be interested in an interest-free loan to purchase season tickets paid through salary sacrifice?

4.3.2 No staff members stated that they would be interested in a bus season ticket.



5 OTHER COMMENTS

5.1.1 The questionnaire provided respondents with an opportunity to offer any other comments in relation to travel in the local area. Only 2 responses included comments which are set out in **Figure 5.1**.

No concerns at the moment

Travelling to and from work can be very stressful sometimes with delays in buses and spending an hour plus almost everyday. It would be good and very convenient if a staff bus can be provided – my humble suggestion though.

Figure 5.1: Other Comments



6 CONCLUSIONS

- 6.1.1 The majority of staff already use sustainable modes when travelling to/from the site.
- 6.1.2 Staff members who currently drive cited 'no alternative' as a reason, as well as other requiring cars for other purposes on the way to/from work, including dropping off/collecting children. It is unlikely that these staff member would switch from private car use.
- 6.1.3 However, of car commuters, 3 consider they could walk to the site, 2 consider they could cycle to the site, and 6 consider they could travel to the site by bus. As such, there is an opportunity to encourage these staff members to switch to more sustainable modes.
- 6.1.4 A number of staff members suggested that better weather would encourage them to walk/cycle to the site. Given the survey was undertaken in January/February, it is expected that a greater proportion of staff will walk/cycle as the weather improves into the spring/summer.



APPENDICES