



It's what we do

Your community Co-op

We're different

We're owned by our communities

Co-op is more than just a shop; we're owned by nearly five million members across the UK, not investors or shareholders.

Our stores are at the heart of local life, close to where people live, work, learn and socialise. We're proud to support good causes that matter to our colleagues, customers and members.

We've got everything you need

Our stores stock all your everyday essentials – from a wide variety of vegetables and fresh bread, to snacks and ready meals. We recently introduced our plant-based range, Gro, and all our cleaning and self-care products are certified cruelty free.

We were the first UK retailer to stock Fairtrade products and all our fresh meat is 100% British. We cater to a wide range of diets, with lots of healthy and free-from options.

We tailor what we sell to the needs of the local community and our fantastic products win hundreds of awards every year.



About Co-op Food



Owned by nearly five million members, not investors or shareholders



£17m given to good causes through our Local Community Fund in 2019



Award-winning food



First UK retailer to stock Fairtrade products



2,600 stores across the UK

Caring for the planet

Like many councils, we've declared a climate emergency. We believe we need to work together like never before if we're going to address the biggest challenge facing our world.

Packaging and food waste

- We're making all Co-op packaging recyclable
- We were the first UK food retailer to introduce a certified compostable carrier bag. We shared this technology with other retailers
- We donate surplus food to local groups and charities
- We use sustainable palm oil and soy
- We bring all our waste back to our depots, reducing our carbon footprint

Carbon reduction

- We were the first UK retailer to pledge our support for the UN's 'Our Only Future' climate emergency campaign
- We're going to cut our carbon footprint in half by 2025
- All our stores, offices and funeral homes run on renewable electricity
- We were the first UK retailer to use science-based targets to reduce our greenhouse gas emissions



Co-op in your community

The store

- We design the inside of our stores to be light, bright and accessible for everyone. There are wide aisles for buggies and wheelchairs
- We take local surroundings into account when designing the store's exterior
- We open at times that suit you, including early mornings and evenings
- We deliver to our stores at sensible times, never in the middle of the night
- We offer free-to-use ATMs

The products

- We tailor the products we sell to the needs of the local community
- We stock 100% British meat and a wide range of fresh fruit and vegetables
- We've got all your household essentials – from bread and milk, to toilet roll and washing powder
- We cater for vegan, vegetarian and free-from diets
- We've got delicious salads, sandwiches and ready meals for when you want something quick and easy
- From wine and pizza, to cheese and ready meals, our products are award winning



Co-op in your community

The community

- Every time our members choose Co-op products, they get 5% back to spend whenever they want. A further 1% goes to a local cause of their choice. Last year, we gave £59m back to our members and £17m to 4,000 local causes
- Our Member Pioneers support communities by bringing Co-op members, colleagues and local causes together
- Each of our stores has a community noticeboard
- We launched our online community centre - Co-operate - as part of our response to the coronavirus pandemic. It connects people who need support with those who can help

Our people

- Each new store means 15-20 full and part-time jobs for local people
- We pay more than the National Living Wage
- Plenty of training and career opportunities, including apprenticeships
- We pay younger colleagues and apprentices fairly
- Every colleague gets two paid volunteering days a year
- We offer dementia awareness training to our colleagues



Interiors



Exteriors





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