

HALICA
61 Old School Drive
Hayling Island
Hants
PO11 9TQ

Hilary Smith - Jacky Clark – Karen Wooden
Havant Borough Council
Havant
Hants

9th April 2019

For the attention of:

Hilary Smith - Licensing

Jacky Clark - Planning

Karen Wooden - Planning

Tina Pickup - Case Officer

Re: 2 St Marys Road Hayling Island

We are writing in support of our planning application & change of use license application. We understand a few residents are concerned about the opening of this particular Wine Bar in the above location regarding parking, noise, vandalism, having their gardens urinated in, loitering & litter which apparently certain people will be attracted to 'this' type of venue. We can assure them & Havant Borough Council it will be a very unique establishment with a great deal of respect for the local residents & clientele & we will certainly not be entertaining or encouraging 'that' type of clientele

We understand there are bound to be concerns where ever a new business is to open but we would just like to reassure those residents & Havant Borough Council by explaining how we prevented these type of problems whilst running The Golden Lion Bedhampton & Ralphs Wine Bar Hayling Island

It has been mentioned by the residents of St Marys Road the sorting office causes many problems regarding noise & parking but having visited several times we have noted that the sorting office staff start very early in the morning & most have left by early afternoon, which obviously does not interfere with residents parking as most houses have driveways, plus our opening hours differ to the sorting office. We have also noticed many P.O. Staff either ride bikes or walk to work as they live locally.

Where ever there are houses there will always be an expected amount of noise & parking issues, not just from a pub or wine bar but from shops, offices, garages & neighbours. There are many businesses located in this exact area including the sorting office, a car sales which also runs an M.O.T. Centre & businesses located behind 2 St Marys Road & these businesses do not have complaints & neither do we intend to as we have great respect for neighbours, clientele & our staff

The Golden Lion

- As a responsible & respectable Landlord & Landlady we are more than aware that there may be concerns regarding noise, parking & anti social behaviour. We have always taken steps to minimise these concerns by advising our customers of our strict policies & taking the time to display posters both inside & outside of the premises, advising our customers verbally to respect our residents by keeping the noise to an absolute minimum when entering, leaving & socialising on the premises. We ran The Golden Lion for five years & we can honestly say we never received one complaints regarding any of these issues the residents have mentioned. The majority of our neighbours frequented our pub on a regular basis as it was a very tight knit community as are Hayling Island residents
- We had CCTV installed to discourage any possible anti social behaviour & were members of the Pub Watch Scheme & attended meetings regularly & updated our Pub Watch folder & online access to Pub Watch immediately after any meeting or correspondence
- Parking was not a problem as many customers would either share a taxi, walk or have a designated driver which in effect reduced the noise level of car doors slamming & parking problems which you would expect in any residential area
- We regularly held Wedding receptions, birthday parties, wakes, christenings & many other gatherings without parking issues, complaints or reports of anti social behaviour
- Regular customers to The Golden Lion included Barristers, C.I.D, Nurses, Doctors, Bankers, Navy, Army, Teachers, Councillors & many other professionals none of which would consider entering our/any pub if they were to feel uncomfortable or in any way intrusive
- Never were there any reports of vandalism, anti social behaviour, loitering or littering after our clientele had left the premises or before they arrived
- We always cleared away used glasses, cleaned ash trays, empty bottles & crockery immediately after use
- We called the Paramedic once when an elderly Gent collapsed due to his heart condition
- We held a regular annual event for The Rowans Hospice & although it was very busy & started at 10.00 am & continued until 23.30 we never received complaints just compliments on how well run & organised it had been without any disturbance to our fellow neighbours
- We encouraged & advertised a 'Dress Code' which all our customers adhered to ie: No soiled work clothes & when sat outside tops must be worn at all times. We also did not allow foul language or voicing which may offend other customers, our staff or us
- On occasions we have paid a taxi fare for customers to enable they arrive home safely especially if on a weekend Taxis are not as available as we would like
- Regarding the apparent problem of parking, the very few people who will drive will be asked to use the car park in West Town park & not St Marys Road, we will have posters advertising this

Ralphs Wine Bar

- Again, having run a successful pub, we were determined our good reputation should continue therefore, we encouraged our customers to adhere to our strict rules, displayed notices to remind them of the residents living local, CCTV was installed & both myself, Richard & our staff could see both entrance & exit doors
- We were members of the Pub Watch Scheme & attended meetings regularly & updated our Pub Watch folder & online access immediately after any meeting or correspondence
- We had very good following of customers from our previous pub to Ralphs Wine Bar which included Barristers, C.I.D, Nurses, Doctors, Bankers, Navy, Army, Teachers, Councillors & many other professionals, many of whom decided to have their celebrations with us
- Our customers would either share a taxi, walk or have a designated driver which in effect reduced the noise level of car doors slamming & parking problems. There were two public car parks within walking distance which many people did not need to use & there were not cars parked & left overnight causing congestion. Our customers could of parked on the main road but never did
- We never received any complaints whilst we owned Ralphs Wine Bar , we were & still are very well respected for our strict policies
- We & our staff always cleared away used glasses, empty bottles, crockery & any rubbish immediately after use & provided clean ash trays regularly
- We held many celebrations including wedding receptions, 40's 50's 60's 70's Birthday Parties & the result were amazing but still no complaints regarding noise, anti social behaviour or car parking Issues
- We encouraged & advertised a 'Dress Code' which all our customers adhered to ie: No soiled work clothes & when sat outside tops must be worn at all times.
- We did not allow foul language or voicing which may offend other customers, our staff or us
- On occasions we have paid a taxi fare for customers to enable they arrive home safely especially if on a weekend Taxis are not as available as we would like
- Regarding parking our customers used the the two public car parks, walked or got taxis there were never any car parked & left overnight

We would request that this letter of support be included in the application as we feel it will definitely reassure the local residents of St Marys Road

Please do not hesitate to contact us for any further information you may require

Kind Regards

Lynn Jablonski
Richard Sinclair

cc: Hilary Smith - Licensing
cc: Jacky Clark - Planning
cc: Karen Wooden – Planning
cc: Tina Pickup - Case Officer