

Supporting Statement

Day to day operations include;

Meeting and greeting clients, possibly outside upon arrival.

Providing cut and colour services and services such as hair treatments; hair masks and hair smoothing treatments (keratin).

Cleaning

Washing

Chatting with clients

Booking appointments

Making and serving complimentary hot/cold drinks (non alcoholic)

No food or alcohol offered, no toilet services in the garden room. Clients will be offered to go into the house should they require the toilet.

Opening hours:

The opening hours will vary considerably. For instance, I will use this business when I am not in my employed role, which is currently Monday-Wednesday as a Therapy Lead in a school. However, I have another role, as an independent speech and language therapist and the odd client I see for these are to be undertaken on my remaining days of Thu-Fri. So, the maximum I could personally be using the home salon is 2 days a week; Thursday and Friday weekly, between 9/10am and 6pm.

If it were agreeable to have a contracted fellow sole-trader rent out the space when I was not present, I would ask them to visit when the home salon was available, so either a Monday-Wednesday, and I would like to offer a Saturday to them (as this is usually a favourable day to work within the industry). On these days I estimate similar opening hours of 9/10-6pm, depending on what is agreeable with a prospective contractor.

So I would say the maximum time the home salon is in use could be 9/10am-6pm Monday-Wednesday + Saturday by a contractor and at the very minimum one day a week Thursday/Friday for the same hours; 9/10am-6pm. Exact hours to be confirmed (9am start may be more prudent if overlapping clients)

Noise

The loudest noise possibly made during my business operations is likely to come from the use of a hairdryer. I have opted, for many years, to use the Dyson Supersonic hairdryer. It is an industry leading brand and various sources claim any hairdryer between 70-80 decibels is considered quite low. A Dyson Supersonic leads in this respect as it has a Decibel rating of 75-79, falling within the quieter range. There are various mechanical reasons for this which are probably not relevant. But by comparison, 75 decibels is about the average noise level of a domestic vacuum cleaner.

The duration and frequency with which is also worth mentioning. There will only be one stylist in the home salon at a time, therefore only one hairdryer being used. An average blowdry takes approximately 20 minutes and with a maximum number of clients of between 4-5 in a day, then the hairdryer could be heard for approximately 1.5 hours maximum and more likely 1 hour in an average day.

Other noises include conversation, of between 60-70 decibels, and perhaps some background music if I were to purchase a small speaker, at an even lower noise level.

Smell issues

Chemical dyes or bleaches, especially nowadays, are not particularly smelly, for instance they do not emit strong scents as they oxidise, the biggest changes are visual I would say. In fact, many have additive perfumes such as lavender for instance or other scents which clients often compliment. Also, the process of drying hair, hair which is never dried without first treating with serums or heat protectors/oils, is actually very pleasant and would most likely be favourable to a passer-by. All of these scents are and will be non toxic.

There is one particular service, which I do on a small handful of clients 2-3 times a year maximum (it is unwise to recommend more frequently than this) called a keratin treatment. It is designed to smooth unruly/frizzy hair, and despite being perfectly safe and approved by the EU, it's main ingredient is formaldehyde. Because of the viscosity of this ingredient, ventilation is recommended so a passer-by may possibly smell this but it does have floral additives, it is just a little intense but perfectly inoffensive and perfectly safe. This would be during a blow dry service so for a maximum of 20-30 minutes. Formaldehyde is not considered an allergen so the scent is not risky to the general public.

For more details - the US American Journal of Toxicology reported in their article that a quantity no more than 0.2% is safest. This is also the EU limit (CAS 50-00-0) and the brand I use (Nova max keratin) follows this limit to ensure it is safe to use. I attach a safety data sheet for your consideration.

I do not offer perms, it is a service I never have offered and nor was I trained in it as I work with a different client group. I understand this can emit a scent though and I do not know much about the details of this. I expect with ventilation this would not be a strong or particularly noticeable smell - much like the keratin treatment. If a contractor wishes to offer this service I can set parameters (to limit x a day), or ask for this to be excluded should Havant Borough Council have considerations in this respect. I cannot imagine my closest neighbour to the home salon is likely to smell any of these products being used - I genuinely believe you would need to be in the actual room or just outside it in order to smell these products.

Number of staff

Myself at one time. A contractor at one time. therefore never more than one staff working.

Number of clients per day

It is not my aim to see as many clients as possible. This is not my business model. I practice quality and dedicated one-to-one service. This is how I have obtained an impeccable 5 star Google rating and a wonderful reputation as a quality hairdresser. Therefore, there will only ever be up to 2 clients on the premises during an overlap say. For instance, I may begin a client while the previous client's colour is developing. However, this is not a practice I have adopted for many years and may only happen occasionally. So the footfall would be a maximum of 2 on one occasion, especially as this could be how a contractor would choose to work. With a maximum number of clients in one day as 4-5 I would say.

I personally spend 2-3 hours per client for colour etc and would only see a maximum of 2-3 in a day but I appreciate that some hairdressers may choose quicker colour service options (I do not, mine are more comprehensive and technical usually) but this could yield more clients, up to what I would consider a maximum of 4-5 in this time period. Granted this could be even more if the contractor is just doing cuts but this would be unlikely as colour clients are more lucrative so a professional would not usually opt to have many clients for cuts in one day. I can set parameters for this quite easily in a contract if these are to be terms of the planning permission.

The maximum in a day would therefore be 5 and as few as one in a day.

Additional Information

This would be particularly useful for passing on to neighbours, Linden Homes (Vistry Southern) have approved the build providing planning and building approval is obtained. See Appendix.

Upon consultation with neighbours, you could highlight that I would offer an agreed fee for using any neighbours singular parking space on a daily rate for days of usage agreeable to them, we could draw up an agreement and this could be mutually beneficial, particularly as two residents do not use the spaces on the land they own in the shared car park. Naturally, if you do not wish to include this, please include LPA suitability comments of proposing this agreement to neighbours, particularly if, from an LA point of view, this would be problematic.

Access statement

The contractor who is building the base and to some extent the electrician and plumber, will require certain access criteria to the site, you can see in the Appendix that there is a public footpath running adjacent to the west and south side fence of the property, they will all use this for access but it is my understanding that the contractor making the cement base will have a small skip temporarily (for a maximum of 48 hours I have been told) in our shared car park. This will not be in the way for other cars to gain access for their own spaces and it is a mini-skip, specifically right next to our house. Tucked to the side.

All of the contractors, electrician and plumber included, will also have a van with them but they will park in any available on street spaces, kerbside or possibly in the shared car park, again, tucked to the side, right next to our house, ensuring they are not in the way of other residents access. The car park tends to be empty during work days (when the proposed works are to be done) and a number of these spaces (2 of 8) appear to be permanently empty – thus I do not anticipate we will be of any inconvenience in these endeavours.