

Date: 16th September 2015

Shaun Turner
JCB Motorcycle Services
Palmers Road Industrial Estate
Emsworth
PO10 7DH

Dear Shaun

After many years of using JCB Motorcycle Services, I thought it was time to finally put what I thought about the service you provide into writing.

Firstly let me say that as a local Emsworth resident your location could not be better, being able to drop my bike off and walk home is fantastic, but even for those who live further away your proximity to the train station is invaluable.

I believe that the service you provide is exceptional, always friendly and welcoming. You always find time to chat to customers. You have always ensured that my engine is switch off as soon as I arrive, or at very least taken straight into the garage. Then before doing any work on it the garage doors are closed to minimize noise, which to me shows nothing but respect to the neighborhood that you are in.

You have always made it clear the hours you work and that you close at 6, in fact any time I have turned up you are normally pushing the other customers bike into the garage long before 6, meaning that the doors get closed on time.

Sincerely



Colin McAdams

49 Bath Road
Emsworth
PO10 7ER

JCB Motorcycle Services
Unit 1
Palmers Road Industrial estate
Emsworth
PO10 7DH

2 September 2015

Dear JCB motorcycles,

This is just to say many thanks for the repairs carried out on my Royal Enfield Bullet last week, much appreciated.

Having a local motorcycle repair service in Emsworth is hugely useful, without which I would be forced to go much further afield. Speaking as a 58year old female rider, motorcycles are used by a wide demographic, not just young men.

I look forward to continuing as your customer for many years.

Thank you again and kind regards


Anna Wildman

Mr T Nichol
18 Palmers Road
Emsworth
PO10 7DL

13/9/15 re JCB Motorcycles , Palmers Road , Emsworth

Dear Sir/Madam

I would like to put on record that as a neighbour of JCB Motorcycles and also a motorcyclist myself that I have always found the business to be very helpful and has gone out of their way to try to accommodate the concerns of neighbours, bearing in mind that we do live amidst industrial units.

Their operation far from being disruptive has become a real asset that I have used many times to my satisfaction.

Yours Sincerely

T Nichol

A large black rectangular redaction box covers the signature and address area of the letter. The signature 'T Nichol' is visible just above the box. The box extends from the left margin to the right margin and covers several lines of text.

To whom it may concern.

I am aware of the disputes between JCB Motorcycles and the residents opposite, regarding the recent issue of "excessive noise".

My place of work is next door to JCB Motorcycles.

Acknowledging the history of Palmer's Road it has always carried out industrial businesses, which in its nature produces some noise.

Since the arrival of JCB Motorcycles I have never had a problem from my neighbours with noise or excessive noise any more or less than the rest of the businesses on Palmers Road.

I've also noticed from my personal observation, JCB Motorcycles have done there utmost to please myself, the residents opposite, and neighbouring businesses to reduce noise.

Including, Building a second door, Working on and running vehicles inside the premises and signs informing visiting customers "respect our neighbours".

JCB Motorcycles have also been very clear and have said, "If any problems arise please come and talk to us, and will resolve any issues the best we can."

Again my personal observation, I feel the residents opposite JCB Motorcycles have gone beyond the call of duty with issues regarding all of JCB Motorcycles business operations.

I think the ideals the residents opposite are looking for is unachievable in Palmers Road due to its industrial uses.

As stated above JCB Motorcycles make no more noise than any other business in Palmers Road.

Thank you for taking the time to reading the letter, If you wish to speak to me about any of the above?, you may contact me via phone. [REDACTED]

Cheers Rich Cushion.

[REDACTED]

10/9/15

40 Hollybank Lane

Emsworth

Hampshire

PO10 7UE

10th September 2015

To the planning officer at Havant Borough Council

I am writing to support JCB Motorcycles being allowed to continue to trade in the current location as it is convenient to its customers both in terms of public transport (after a vehicle has been dropped off) and has the sometimes overlooked benefit of bringing trade to other businesses in North Street.

This area has been 'light industrial' for many years and as such their business is not out of place. Any resident that purchased a property opposite JCB would have done so with the knowledge of this ongoing use and no doubt paid less for their property to reflect their outlook.

I therefore support the application to allow them to continue to trade in this location.

Yours faithfully

A black rectangular box used to redact the signature of Glen Mason.

Glen Mason

To whom it may concern,

I wish to add my support for a local business (JCB MOTORCYCLE SERVICES) in their application for the change of use to a b2, this is a industrial est. And as such people should be aware of this and that and some noise would be made during normal working hrs.

Jcb motorcycles have never in my opinion made any more noise than any of the other units on the estate, not only do they close their doors when running bikes but also bikes which are known to be more noisy they test around the rear of the unit which we see them taking to and from the back.

The area is made up mainly of motor industry of one kind or another so cannot see why a motorcycle business is any different than any other vehicle repair shop.

Therefore i lend my full support

SOUTH COAST WORKSHOP

UNIT 7 PALMERS ROAD IND EST



Owner.