



TESCO HAVANT EXTRA (6002)

Solent Road, HAVANT

HAMPSHIRE PO9 1TR

DESIGN & ACCESS STATEMENT

**PROPOSED POD AND CANOPY,
FOR CUSTOMER COLLECTION OF PRE-PAID SHOPPING
(CLICK & COLLECT)**

Introduction:

The Design and Access statement has been prepared to accompany the full planning application for a 'Click and Collect' customer collection pod and canopy to the existing Tesco retail store. The Design and Access statement is intended to show how the proposed development has been formulated from concept to finished detailed design. This statement has been produced in accordance with the requirements of Section 62 and Section 327A of the 'Town and Country Planning Act' 1990 as inserted by Section 42 of the 'Planning and Compulsory Purchase Act' 2004, and Article 4C of the 'Town and Country Planning (General Development Procedure) Order' 1995 (as amended).

Click and Collect Customer collection for Pre-Paid shopping

Use

The application relates to the removal of an existing customer collection canopy, replacing this with a customer collection pod and canopy. The Click and collect will be in a similar location.

Click and Collect is when the customer orders their shopping and pays for it online, then a personal shopper (member of staff) at the store picks each individual customers shopping. This picked shopping is processed and stored in the existing Home Shopping department within the store.

The 'Click & Collect' orders are then loaded onto on van. The van is driven to the pod and canopy sited in the car park. The purpose of the canopy is to provide protection to customers and staff loading their cars during any period of inclement weather.

Customers will be allocated a predetermined collection timeslot when ordering their shopping & will then collect their shopping orders from the 'Click & Collect' area.

This service is aimed at customers who lead busy life styles and cannot guarantee that they will be at home to take receipt of the normal home delivery service provided by the store, or for any customer who does not have time to spend shopping at the store but still needs to source their weekly provisions.

Click and Collect Operating Times

The Click and Collect Service operates at the following times:-

Monday to Saturday - 8am to 8pm.

Sunday – 10am to 4pm.

Layout

The new canopy does not result in any new Retail space simply protection to customers and staff loading their cars.

The proposed 'Click & Collect' facility will be located within the existing customer car park area away from the store. The proposals would mean no loss of parking spaces, and will not affect the existing operational use of the car park.

The collection Pod and canopy is 8.1 metres long x 8.47 metres wide

The cars are protected by hatching on car park to denote loading bays

Scale

There is to be only one 'Click and Collect' facility located in the car park.

The collection canopy is in keeping with other ancillary buildings located at the store and have been sized to provide minimum impact whilst providing acceptable working tolerances.

The clear height under the canopy provides sufficient clearance for normal, private passenger transport.

Landscaping

Some existing low level shrubs will need to be relocated.

Appearance

The customer canopy will be faced in Red applied vinyl and be supported on white posts protected by bollards.

The Pod and canopy will be 'branded' for customer clarity.

Access

Customer

It is expected that all customers using the 'Click & Collect' facility will visit the store by car as the operation replaces their normal visit to the store for 'their weekly shop'.

Customer access is level & unimpeded via the normal route into the car park; new signs will be erected on route guiding customers to the destination (signs being subject to a advertisement application).

Staff

Staff will transport the customers' shopping from the Home Shopping Facility within the store via vans to the customer canopy, then loaded into the waiting car.

Community safety

The proposed facility is located within the existing customer car park which has been designed to provide a safe environment for the movement & parking of cars including customer & staff pedestrian access.

Traffic routes are clearly marked out with directional arrows and signs. Pedestrian routes are identified and protected where appropriate with kerbs or bollards.

The car park is appropriately illuminated at night & is monitored by Tesco security staff.

Environmental Sustainability

The proposal is not designed to increase customer visits to the store but assist the customer during their normal shopping trip.

Transport of the 'shopping' from the store to the customer collection point will be carried out using Dot Com Vans.

The collection canopy will be a proprietary, factory made container which utilises the latest manufacturing techniques to minimise energy use.

The 'Click & Collect' facility is entirely recyclable and could be dismantled for use at another location.

Store Car Parking

No car parking bays will be lost as a result of the proposal.

729 car parking spaces will be retained, comprising 669 standard bays, 27 parent and child bays and 33 disabled/special needs parking bays. We believe the provision is adequate for the size of the store.

Flood risk:

Environmental Flood Risk Maps show that the existing store and Proposed Extension is not a flood risk site