



BATTERIES - MOT'S ARRANGED - PARTS - RECOVERY - SERVICING - TYRES

Ref:APP/14/00669



To, Mrs. Pickup

My name is Sean and I work at jcb motorcycle services as self employed.

I have read the objections from the local residents and I am sorry to hear they feel this way about the business.

First of all let us apologize, it was never or has never been our intention to upset or annoy the residents in anyway.

I have since reading their concerns spoken to Mr. & Mrs. Smith and Mr. Cribb and personally apologized.

John or myself do not smoke [REDACTED]

I take health and safety very importantly and would never knowingly breach or allow someone too breach it.

HEALTH AND SAFETY

• **FIRE HAZARD**

- We do not allow smoking on the premises and ask people to smoke outside where there is a ashtray place on the wall outside for people to stub and place their cigarettes.
- Let me point you to an article published in the guardian
<http://www.theguardian.com/uk/2007/feb/27/smoking.film> hopefully this will help people understand fact from fiction I must stress I would not recommend any one trying this as even though I am certain of the result it is highly dangerous to play with fuel and fire of any kind.
- We have now place a no smoking sign on the outside.
- We do have fire extinguishers in place throughout the building including 2 in the reception area which are maintained by Samson fire protection.
- We also have a extractor system which is portable to help send any possible fumes or smoke to the rear of the building which we purchased after a previous conversation with Mr. Smith sometime ago



BATTERIES - MOT'S ARRANGED - PARTS - RECOVERY - SERVICING - TYRES

PRIVACY

- I do not believe that customers who come to our premises would be any different than those visiting any of the other businesses in the area over than they come mainly on a motorcycle

There is a public parking bay directly opposite our building and directly outside their homes so there is always going to be people of all kinds coming and going not only to use the industrial area but also the dentist on the corner as well as any of the shops around the corner, so I feel we should not be solely blamed for why they feel they cannot open doors or windows for matters out of our control.

Motorcycles arriving early

- on a couple of a occasions we have arrived at work to find a bike parked outside the building and keys posted to us asking for us the repair/services them, unfortunately we as a business have no way to stop someone from delivering they bike to us early as some may need to then catch a train or bus to work as for the noise of the bike we are in the process of having a sign made asking customers to turn of engines and respect residents.
- There are several motorcycles belonging to members of staff of neighbouring units who arrive for work before our normal working hours.
- I do not believe there is any more traffic due to us being hear as there was prior due to the fact there is a motor vehicle repairs next to us and behind us.

LOUD EXHUASTS

- unfortanly some customers do have aftermarket / faulty exhaust systems, I don't believe this to be any different to a car/ van with a similar problem and I'm sure the residents would have heard plenty of them with all on goings from the neighbouring garages around us, I believe the problem is the sound from a motorcycle is of a different pitch due to the nature of the engines.
- The work benches were moved to help reduce some of the noise emitted from the building along with the air compressor which was also moved to help with noise.
- Occasionally a vehicle may be check whist it is outside as they customer my want us just to listen for a noise this is normally only for a short period of time.

SMELL AND FUMES

- Motorcycles do make a different smell to cars and 2 stroke engines do smoke due to their very nature.
-



01243-376555
07767164975

UNIT 1 PALMERS ROAD
INDUSTRIAL ESTATE
EMSWORTH
PO10 7DH

WWW.JCBMOTORCYCLESERVICES.COM



BATTERIES - MOT'S ARRANGED - PARTS - RECOVERY - SERVICING - TYRES

- We also repair old and classic vehicles which do not always meet today's standards of how vehicles are made but we do try and keep any smells or fumes from these to a minimum and this is why we have an extractor for this propose.

- Motorcycles parked out front in our parking area are mainly customers which are being worked on not scrap as the residents seem to think and are taking in every night before we close.

After speaking to yourself on the phone on the 12th August we will no longer stay open for trade after 1-00pm on a Saturday.

We have cctv of the building dated back to 22nd July 2014 as it auto records over its self and I would invite you to view this if you feel the necessity and helps in anyway.

Please feel free to contact me if you have any more questions you wish to ask.
Thank you for your time

Mr Sean Turner