

Portsmouth Water Company
 Telephone 486333
 24- 201 P. WEST STREET, HAVANT, HAMPS. PO9 5LS.
 F. S. BULLY, F.C.I.S., F.S.C.A. Director, Secretary & Treasurer

Water Rate
 FROM 1ST JAN. TO
 30TH JUNE 1988
 PAYABLE IN ADVANCE

[REDACTED]

221-CARAVAN 9 FISHERMANS WALK
 HAYLING ISLAND, HANTS PO11 9AU

Description	Chargeable Estimated Value	Half Yearly Rate in £/pence	Charge
MINIMUM	STA [REDACTED]		

[Circular Stamp: HENDLEIGH MOTOR WORKS ABINGDON] *fiton*

PLEASE QUOTE REFERENCE IN ALL ENQUIRIES. [REDACTED]

ACCOUNT QUERIES RING HAVANT 474830 FROM 8.30-12.45
 & 1.30-4.30 **EMERGENCY RING HAVANT 486333 ANYTIME

AT REG. NO. 107 3157 96 (ZERO RATED)

LOCAL WATER
Supply Ltd

J.F. Bully, Ltd
 Directors: J. & F. Bully
 24- 201 P. WEST STREET, HAVANT, HAMPS. PO9 5LS.
 Telephone: Havant (0705) 486333

WATER RATE


water
 Company
 FROM 1ST JAN. TO
 30TH JUNE 1988
 PAYABLE IN ADVANCE

[REDACTED]

221-CARAVAN 9 FISHERMANS WALK
 HAYLING ISLAND, HANTS PO11 9AU

Description	Chargeable Estimated Value	Half Yearly Rate in £/pence	Charge
MINIMUM	[REDACTED]		

[Circular Stamp: CUMNOR 4 AD 89 011-14]

Please quote this REFERENCE in all enquiries Payable [REDACTED]

FROM 8.30 - 12.45 AND 1.30 - 4.30

VAT REG. NO. 107 3157 96 (ZERO RATED)

LOCAL WATER
Supply Ltd

[REDACTED]

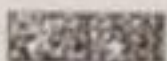
No when it was common.

This is to confirm that Robert Brown
of [REDACTED]
has lived at common law for over 10 years.
I am [REDACTED]

I have lived at this address for over 40 years
and have watched Bob's family grow up.

[REDACTED]

CASTLE WATER



Your invoice

1 April 2019 - 30 September 2019 (183 days)

Account summary

Your previous balance

Credits/Payments/Debits allocated

Balance b/f

Your charges for this period

Water

Services total

VAT

Total charges

Please pay

14 day payment terms. If you do not pay on time, late payment interest and/or debt recovery costs may be applied.

Ways to pay



Direct Debit: To set up your Direct Debit, visit www.castlewater.co.uk/howtopay



Online: Securely at www.castlewater.co.uk/paybill



Bank transfer: Pay directly to our bank
Account Number: 14285168
Sort Code: 30-80-12
Please quote your customer account number
PORT0016201 so that we know the payment has come from you.



By phone: Call our payments line on 01250 718700.



Cheque: Write your invoice number, customer account number and postcode on the back. Return in the Freepost envelope provided. Stamp not required.



Remittance: Email remittance advice to payments@castlewater.co.uk. Please quote your customer account number and invoice number for each payment.

Invoice Date / Tax Point 10 June 2019

Purchase Order Number

Our VAT Number 319 4277 88

We're here to help

 www.castlewater.co.uk
Live chat available

 01250 718700
Mon-Fri 9.00 - 18.00

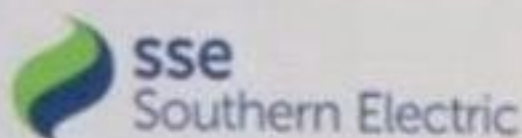
Got a query?

 For a full explanation of your bill, simply visit castlewater.co.uk/billexplained

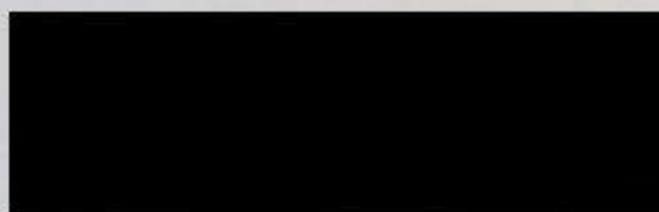
Please Note: If you are a customer of Castle Water South East Limited for any service, this invoice has been issued by Castle Water Limited on behalf of Castle Water South East Limited

Castle Water. The UK's leading independent water retailer.

Castle Water Limited, 1 Royal Barge, Rainham, Essex, SS15 5BA. Company Registration No. 30747822



1 of 8



sse.co.uk



Mon-Fri 8am-10pm Sat 8am-6pm
0345 076 0192

0345 704 5038

Pay by debit or credit card using Cardline,
our automated payment service.

Manage your account online

You can change tariff, see previous bills,
make payments and more at sse.co.uk



Here's your electricity bill

For the period: 15 March 2019 to 26 June 2019

Dated: 28 June 2019

For: Caravan, 9 Fishermans Walk, Hayling Island
Hampshire, PO11 9QU

Your previous bill

You owed us
Your payments, thank you

Balance after your payments

This bill - estimated

Electricity charges

Total charges this bill

We've explained your bill in detail on

Please pay now

You can give us a reading any time at sse.co.uk or
by calling our Meterline on 0345 071 9594.

Why not upgrade to a smart meter? You can see
how much energy you're using and what it's
costing. Plus, they send your meter readings to us
automatically. Find out more at sse.co.uk/smart.

Making things easier for you

We've combined your annual summary and bill
into one, so you've got everything you need to
make the best energy choices in one place.

Ways to pay

Why not spread the cost of your bills by Direct
Debit, or pay your bills quickly and securely online
by visiting sse.co.uk/login.

For details of these and other ways to pay, visit
sse.co.uk/ways-to-pay or see the back page.

Could you pay less?

Your Personal Projection

We estimate your Personal
Projection of costs for the next
12 months will be £249.42,
including VAT and any
discounts. For more
information see overleaf.

Our cheapest similar tariff

Good news - you're already on our
cheapest Evergreen tariff. We'll let you
know at least once a year if this
changes. However, paying by Direct
Debit, you could save £24.00 a year.

Our cheapest overall tariff

By switching to 1 Year Fixed v16 (subject to
limited availability) and paying by Direct Debit,
you could save £32.57 a year.

* 21 *

Mr RM Brown
Caravan
9A Fishermans Walk
Hayling Island
Hampshire
PO11 9QU

Bill print date
06 November 2014

Speak to a customer advisor
023 9249 9666
8.30am - 4.30pm, Monday - Friday

Automated payment line
FREEPHONE 0800 048 0021

For other contact points and
bill information see overleaf

Measured supply bill

Bills Issued
Arrears, adjustments and payments
Total

Total now due

For Information Only -
No payment required at this
time

Free water saving devices

We offer a range of devices for you to use in the home that will help you
save water and money off your bill.

For more information and to order your free pack visit
www.portsmouthwater.co.uk and click on the Saving Water Challenge
button or call us on 023 9249 9666.

MB11G 006 133



Portsmouth Water

Booth, Merseydale GR6 0AA

Bill Dated: 06 November 2014

bank giro credit



Portsmouth Water Limited
023 9249 9666



Signature

Date

Mr RM Brown, Caravan, 9A Fishermans Walk,
Hayling Island, Hampshire PO11 9QU

Amount due (standard fee payable at PO Counter)

£

Cheque not acceptable at PO Counter

NotWest
Collection Account
Portsmouth Water Ltd

Cash

Cheque

£

57-10-36

Please do not write or mark below this line and do not fold this document

How to pay this bill

Please allow enough time for the payment to reach us by the due date.

If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

Direct Debit

You can normally settle your current bill by Direct Debit. Just complete the enclosed Application Form.

Use online or telephone banking

You will need our sort code 57-10-36, our account number 00000000 and your customer account number.

Make a debit or credit card payment

To pay with a debit or credit card:

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Debit cards are processed free of charge.

Credit cards attract a 1.5% commission charge.

Your bank, our bank or any Post Office

Please take this bill with you. Make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. You can pay at:

- your bank by cash or cheque
- our bank by cash or cheque at any branch of NatWest or The Royal Bank of Scotland
- any Post Office by cash. The Post Office charge for this service.

Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque, debit card or postal order.

Send a cheque in the post

Please make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. Send with your payment slip to Customer Services, PO Box 99, HAVANT, PO9 1XX.

How to contact us

We are open 8.30am to 4.30pm Monday to Friday.

Write to us

Portsmouth Water Limited, Customer Services, PO Box 99, HAVANT, PO9 1XX

Website

Find out more about Portsmouth Water

www.portsmouthwater.co.uk

FREEPHONE automated payment line - 24 hours a day

Call to make a payment

0800 048 0021

Customer Services

Speak to a Customer Advisor

023 9249 9666

Water Quality

Laboratory analysis

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

Water charges usually remain payable at all times the supply is available, regardless of whether the property is occupied. Please contact us for information.

Codes of Practice

The Company has a series of Codes of Practice available on request. These include: Code of Practice on Debt and Customer Code of Practice. Our Customer Code of Practice includes details of our Guaranteed Standards Scheme.

Services for customers with special needs

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Wastewater

This bill is for water supply only, you are billed separately for your wastewater service, normally by Southern Water.

Data protection

For billing purposes, we may exchange information with the company that is responsible for removing your waste water, in order that our and their records are as up to date as possible.

Complaints

Should you be unhappy with any aspect of the service you receive from us, please let us know. We publish A Guide to Portsmouth Water's Complaints Procedure which is available upon request.

Consumer Council for Water

If Portsmouth Water are unable to resolve any problem to your satisfaction and you wish to have an independent review of the matter, please contact CC Water, London & South East, 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ. Lo-call 0207 931 8502.

Contact CC Water at www.ccwater.org.uk

Water quality

The Company keeps records of all water analysis results carried out in accordance with the Government's Water Quality Regulations. You can request the test results for your area or inspect the complete Water Quality Register by calling our Havant Laboratory on 023 9249 9888 weekdays between 8.30am and 4.30pm. No charge will be made provided the request is for details of the water in your particular supply zone.

REV2_09/14

Portsmouth
Water



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*

Supply address

Caravan, 9A Fishermans Walk, Hayling Island, Hampshire, PO11 9QU

Bill Information:

Current Reading: 05 November 2014

Previous Reading: 06 May 2014

Usage (Cubic Metres)

Usage Charge for period from 07 May 2014 to 30 June 2014

4 cubic metres consumption to 30 June 2014 charged at 65.4 pence

Usage Charge for period from 01 July 2014 to 05 November 2014

9 cubic metres consumption to 05 November 2014 charged at 67.1 pence

Standing Charge 15mm Meter for period from 07 May 2014 to 30 June 2014

55 days standing charge to 30 June 2014 charged at pro-rata rate £26.50 per annum

Standing Charge 15mm Meter for period from 01 July 2014 to 05 November 2014

128 days standing charge to 05 November 2014 charged at pro-rata rate £27.20 per annum

VAT @ 0%

This Bill

How to pay this bill

Please allow enough time for the payment to reach us by the due date.

If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

Direct Debit

You can normally settle your current bill by Direct Debit. Just complete the enclosed Application Form.

Use online or telephone banking

You will need our sort code 57-10-36, our account number 00000000 and your customer account number.

Make a debit or credit card payment

To pay with a debit or credit card:

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Debit cards are processed free of charge.

Credit cards attract a 1.5% commission charge.

Your bank, our bank or any Post Office

Please take this bill with you. Make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. You can pay at:

- your bank by cash or cheque
- our bank by cash or cheque at any branch of NatWest or The Royal Bank of Scotland
- any Post Office by cash. The Post Office charge for this service.

Head Office

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Website

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FREEPHONE automated payment line - 24 hours a day

Call to make a payment

0800 048 0021

Customer Services

Speak to a Customer Advisor

023 9249 9666

Water Quality

Laboratory analysis

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

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Wastewater

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Data protection

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Complaints

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REV2_09/14

* 21 *

Mr RM Brown
Caravan
9A Fishermans Walk
Hayling Island
Hampshire
PO11 9QU

Bill print date
07 November 2013

Speak to a customer advisor
023 9249 9666
8.30am - 4.30pm, Monday - Friday

Automated payment line
FREEPHONE 0800 048 0021

For other contact points and
bill information see overleaf

Measured supply bill

Bills Issued
Arrears, adjustments and payments
Total

Total now due

For Information Only -
No payment required at this
time

Free water saving devices

We offer a range of devices for you to use in the home that will help you
save water and money off your bill.

For more information and to order your free pack visit
www.portsmouthwater.co.uk and click on the Saving Water Challenge
button or call us on 023 9249 9666.

MB11G 006 133



Portsmouth Water

Booth, Merseydale, GR6 0AA

Bill Dated: 07 November 2013

bank giro credit



Portsmouth Water Limited
023 9249 9666

Amount due (standard fee payable at PO Counter)

Cheque not acceptable at PO Counter

Signature

Date

Mr RM Brown, Caravan, 9A Fishermans Walk,
Hayling Island, Hampshire PO11 9QU

NotWest
Collection Account
Portsmouth Water Ltd

Cash

Cheque

£

57-10-36

Please do not write or mark below this line and do not fold this document

How to pay this bill

Please allow enough time for the payment to reach us by the due date.

If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

Direct Debit

You can normally settle your current bill by Direct Debit. Just complete the enclosed Application Form.

Use online or telephone banking

You will need our sort code 57-10-36, our account number 00000000 and your customer account number.

Make a debit or credit card payment

To pay with a debit or credit card:

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Debit cards are processed free of charge.

Credit cards attract a 1.5% commission charge.

Your bank, our bank or any Post Office

Please take this bill with you. Make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. You can pay at:

- your bank by cash or cheque
- our bank by cash or cheque at any branch of NatWest or The Royal Bank of Scotland
- any Post Office by cash. The Post Office charge for this service.

Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque, debit card or postal order.

Send a cheque in the post

Please make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. Send with your payment slip to Customer Services, PO Box 99, HAVANT, PO9 1XX.

How to contact us

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Write to us

Portsmouth Water Limited, Customer Services, PO Box 99, HAVANT, PO9 1XX

Website

Find out more about Portsmouth Water

www.portsmouthwater.co.uk

FREEPHONE automated payment line - 24 hours a day

Call to make a payment

0800 048 0021

Customer Services

Speak to a Customer Advisor

023 9249 9666

Water Quality

Laboratory analysis

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

Water charges usually remain payable at all times the supply is available, regardless of whether the property is occupied. Please contact us for information.

Codes of Practice

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Complaints

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Email: londonandsoutheast@ccwater.org.uk

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REV2_06/13

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Supply address

Caravan, 9A Fishermans Walk, Hayling Island, Hampshire, PO11 9QU

Bill Information:

Current Reading: 05 November 2013

Previous Reading: 25 April 2013

Usage (Cubic Metres)

Usage Charge for period from 25 April 2013 to 30 June 2013

5 cubic metres consumption to 30 June 2013 charged at 64 pence

Usage Charge for period from 01 July 2013 to 05 November 2013

9 cubic metres consumption to 05 November 2013 charged at 65.4 pence

Standing Charge 15mm Meter for period from 25 April 2013 to 30 June 2013

67 days standing charge to 30 June 2013 charged at pro-rata rate £25.95 per annum

Standing Charge 15mm Meter for period from 01 July 2013 to 05 November 2013

128 days standing charge to 05 November 2013 charged at pro-rata rate £26.50 per annum

VAT @ 0%

This Bill

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REV2_06/13

* 21 *

Mr RM Brown
Caravan
9A Fishermans Walk
Hayling Island
Hampshire
PO11 9QU

Bill print date
09 May 2014

Speak to a customer advisor
023 9249 9666
8.30am - 4.30pm, Monday - Friday

Automated payment line
FREEPHONE 0800 048 0021

For other contact points and
bill information see overleaf

Measured supply bill

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button or call us on 023 9249 9666.

MB1G 006 13



Portsmouth Water

Booth, Merseydale GR 0AA

Bill Dated: 09 May 2014

bank giro credit



Portsmouth Water Limited
023 9249 9666

Amount due (standard fee payable at PO Counter)

Cheque not acceptable at PO Counter

Signature _____ Date _____
Mr RM Brown, Caravan, 9A Fishermans Walk,
Hayling Island, Hampshire PO11 9QU

NotWest
Collection Account
Portsmouth Water Ltd

Cash		
Cheque		
£		

57-10-36

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Credit cards attract a 1.5% commission charge.

Your bank, our bank or any Post Office

Please take this bill with you. Make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. You can pay at:

- your bank by cash or cheque
- our bank by cash or cheque at any branch of NatWest or The Royal Bank of Scotland
- any Post Office by cash. The Post Office charge for this service.

Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque, debit card or postal order.

Send a cheque in the post

Please make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. Send with your payment slip to Customer Services, PO Box 99, HAVANT, PO9 1XX.

How to contact us

We are open 8.30am to 4.30pm Monday to Friday.

Write to us

Portsmouth Water Limited, Customer Services, PO Box 99, HAVANT, PO9 1XX

Website

Find out more about Portsmouth Water

www.portsmouthwater.co.uk

FREEPHONE automated payment line - 24 hours a day

Call to make a payment

0800 048 0021

Customer Services

Speak to a Customer Advisor

023 9249 9666

Water Quality

Laboratory analysis

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

Water charges usually remain payable at all times the supply is available, regardless of whether the property is occupied. Please contact us for information.

Codes of Practice

The Company has a series of Codes of Practice available on request. These include: Code of Practice on Debt and Customer Code of Practice. Our Customer Code of Practice includes details of our Guaranteed Standards Scheme.

Services for customers with special needs

We have a range of services, open to all, that may be of particular interest to those with special needs. Services include: large print bills, telephone bill reading and a password scheme. Please contact Customer Services for further details.

Wastewater

This bill is for water supply only, you are billed separately for your wastewater service, normally by Southern Water.

Data protection

For billing purposes, we may exchange information with the company that is responsible for removing your waste water, in order that our and their records are as up to date as possible.

Complaints

Should you be unhappy with any aspect of the service you receive from us, please let us know. We publish A Guide to Portsmouth Water's Complaints Procedure which is available upon request.

Consumer Council for Water

If Portsmouth Water are unable to resolve any problem to your satisfaction and you wish to have an independent review of the matter, please contact CC Water, London & South East, 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ. Lo-call 0207 931 8502.

Email: londonandsoutheast@ccwater.org.uk

Water quality

The Company keeps records of all water analysis results carried out in accordance with the Government's Water Quality Regulations. You can request the test results for your area or inspect the complete Water Quality Register by calling our Havant Laboratory on 023 9249 9888 weekdays between 8.30am and 4.30pm. No charge will be made provided the request is for details of the water in your particular supply zone.

REV2_11/13

Portsmouth
Water



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Supply address

Caravan, 9A Fishermans Walk, Hayling Island, Hampshire, PO11 9QU



Bill Information:

Current Reading: 06 May 2014

Previous Reading: 05 November 2013

Usage (Cubic Metres)

Usage Charge for period from 06 November 2013 to 06 May 2014

5 cubic metres consumption to 06 May 2014 charged at 65.4 pence

Standing Charge 15mm Meter for period from 06 November 2013 to 06 May 2014

182 days standing charge to 06 May 2014 charged at pro-rata rate £26.50 per annum

VAT @ 0%

This Bill

How to pay this bill

Please allow enough time for the payment to reach us by the due date.

If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

Direct Debit

You can normally settle your current bill by Direct Debit. Just complete the enclosed Application Form.

Use online or telephone banking

You will need our sort code 57-10-36, our account number 00000000 and your customer account number.

Make a debit or credit card payment

To pay with a debit or credit card:

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Debit cards are processed free of charge.

Credit cards attract a 1.5% commission charge.

Your bank, our bank or any Post Office

Please take this bill with you. Make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. You can pay at:

- your bank by cash or cheque
- our bank by cash or cheque at any branch of NatWest or The Royal Bank of Scotland
- any Post Office by cash. The Post Office charge for this service.

Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque, debit card or postal order.

Send a cheque in the post

Please make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. Send with your payment slip to Customer Services, PO Box 99, HAVANT, PO9 1XX.

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Write to us

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Website

Find out more about Portsmouth Water

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Customer Services

Speak to a Customer Advisor

023 9249 9666

Water Quality

Laboratory analysis

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

Water charges usually remain payable at all times the supply is available, regardless of whether the property is occupied. Please contact us for information.

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Wastewater

This bill is for water supply only, you are billed separately for your wastewater service, normally by Southern Water.

Data protection

For billing purposes, we may exchange information with the company that is responsible for removing your waste water, in order that our and their records are as up to date as possible.

Complaints

Should you be unhappy with any aspect of the service you receive from us, please let us know. We publish A Guide to Portsmouth Water's Complaints Procedure which is available upon request.

Consumer Council for Water

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Email: londonandsoutheast@ccwater.org.uk

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REV2_11/13

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Mr RM Brown
Caravan
9A Fishermans Walk
Hayling Island
Hampshire
PO11 9QU

Bill print date
13 November 2015

Speak to a customer advisor
023 9249 9666
8.00am - 4.30pm, Monday - Friday

Automated payment line
FREEPHONE 0800 048 0021

For other contact points and
bill information see overleaf

Measured supply bill

Bills Issued
Arrears, adjustments and payments
Total

Total now due

Free water saving devices

We offer a range of devices for you to use in the home that will help you save water and money off your bill.

For more information and to order your free pack visit
www.portsmouthwater.co.uk and click on the Saving Water Challenge button or call us on 023 9249 9666.

MB16 (05/15)



Take Cash

Booth Merseyside GBUAA

Bill Dated: 13 November 2015

bank giro credit



Portsmouth Water Limited
023 9249 9666

Amount due (standard fee payable at PO Counter)

£

18.01

Cheque not acceptable at PO Counter

Signature

Date

Mr RM Brown, Caravan, 9A Fishermans Walk, Hayling
Island, Hampshire PO11 9QU

Lloyds Bank
Collection Account
Portsmouth Water Ltd

Cash

Cheque

£

30-00-00

Please do not write or mark below this line and do not fold this document

X

How to pay this bill

Please allow enough time for the payment to reach us by the due date. If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

FREE PAYMENT METHODS

Direct Debit

You can normally settle your current bill by Direct Debit. Just complete the enclosed Application Form.

Use online or telephone banking

You will need our sort code 30-00-00, our account number 02390302 and your customer account number.

Make a debit card payment

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Your bank or our bank

Please take this bill with you. Make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. You can pay at:

- your bank by cash or cheque
- our bank by cash or cheque at any branch of Lloyds

Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque or debit card.

CHARGEABLE PAYMENT METHODS

Make a credit card payment

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Credit cards attract a 1.5% commission charge.

At any Post Office by cash

The Post Office charge for this service.

Your bill explained

Retail standing charge

Cost of sending a bill, having a billing account, reading the meter and dealing with customer contacts.

Wholesale standing charge

Maintaining the meter and having the capacity in the network to supply any potential demand. (For information: the bigger the meter, the more capacity required and therefore the bigger the wholesale cost).

How to contact us

Write to us: Portsmouth Water Limited, Customer Services, PO Box 99, HAVANT, PO9 1XX
Website: Find out more about Portsmouth Water at www.portsmouthwater.co.uk

Billing & Account Enquiries (8.00am to 4.30pm)
Speak to a Customer Advisor

023 9249 9666

FREEPHONE automated payment line (24 hours a day)
Call to make a payment

0800 048 0021

Water Supply & Water Quality Enquiries (8.30am to 4.30pm)

023 9249 9888

Emergency
24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35
Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

Water charges usually remain payable at all times the supply is available, regardless of whether the property is occupied. Please contact us for information.

Codes of Practice

The Company has a series of Codes of Practice available on request. These include: Code of Practice on Debt and Customer Code of Practice. Our Customer Code of Practice includes details of our Guaranteed Standards Scheme.

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Wastewater

This bill is for water supply only, you are billed separately for your wastewater service, normally by Southern Water.

Data protection

For billing purposes, we may exchange information with the company that is responsible for removing your waste water, in order that our and their records are as up to date as possible.

Complaints

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The Consumer Council for Water

If you have followed our complaints process but are still unhappy, the Consumer Council for Water offers free independent advice. You can visit their website www.ccwater.org.uk, call them on 0300 034 2222, or write to them at Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

Water quality

The Company keeps records of all water analysis results carried out in accordance with the Government's Water Quality Regulations. You can request the test results for your area or inspect the complete Water Quality Register by calling our Havant Laboratory on 023 9249 9888 weekdays between 8.30am and 4.30pm. No charge will be made provided the request is for details of the water in your particular supply zone.

REV2_11/15

Portsmouth
Water



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Supply address

Caravan, 9A Fishermans Walk, Hayling Island, Hampshire, PO11 9QU

Bill Information:

Current Reading: 11 November 2015

Previous Reading: 19 May 2015

Usage (Cubic Metres)

Usage Charge for period from 20 May 2015 to 30 June 2015

3 cubic metres consumption to 30 June 2015 charged at 67.1 pence

Usage Charge for period from 01 July 2015 to 11 November 2015

9 cubic metres consumption to 11 November 2015 charged at 67.9 pence

Wholesale Standing Charge 15mm for period from 01 July 2015 to 11 November 2015

134 days standing charge to 11 November 2015 charged at pro-rata rate £10.27 per annum

Retail Standing Charge for period from 01 July 2015 to 11 November 2015

134 days standing charge to 11 November 2015 charged at pro-rata rate £18.08 per annum

Standing Charge 15mm Meter for period from 20 May 2015 to 30 June 2015

42 days standing charge to 30 June 2015 charged at pro-rata rate £27.20 per annum

VAT @ 0%

This Bill

How to pay this bill

Please allow enough time for the payment to reach us by the due date. If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

FREE PAYMENT METHODS

Direct Debit

You can normally settle your current bill by Direct Debit. Just complete the enclosed Application Form.

Use online or telephone banking

You will need our sort code 30-00-00, our account number 02390302 and your customer account number.

Make a debit card payment

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Your bank or our bank

Please take this bill with you. Make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. You can pay at:

- your bank by cash or cheque
- our bank by cash or cheque at any branch of Lloyds

Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque or debit card.

CHARGEABLE PAYMENT METHODS

Make a credit card payment

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Credit cards attract a 1.5% commission charge.

At any Post Office by cash

The Post Office charge for this service.

Your bill explained

Retail standing charge

Cost of sending a bill, having a billing account, reading the meter and dealing with customer contacts.

Wholesale standing charge

Maintaining the meter and having the capacity in the network to supply any potential demand. (For information: the bigger the meter, the more capacity required and therefore the bigger the wholesale cost).

How to contact us

Write to us: Portsmouth Water Limited, Customer Services, PO Box 99, HAVANT, PO9 1XX
Website: Find out more about Portsmouth Water at www.portsmouthwater.co.uk

Billing & Account Enquiries (8.00am to 4.30pm)
Speak to a Customer Advisor

023 9249 9666

FREEPHONE automated payment line (24 hours a day)
Call to make a payment

0800 048 0021

Water Supply & Water Quality Enquiries (8.30am to 4.30pm)

023 9249 9888

Emergency
24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35
Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

Water charges usually remain payable at all times the supply is available, regardless of whether the property is occupied. Please contact us for information.

Codes of Practice

The Company has a series of Codes of Practice available on request. These include: Code of Practice on Debt and Customer Code of Practice. Our Customer Code of Practice includes details of our Guaranteed Standards Scheme.

Service Plus

We have a range of services, open to all, that may be of particular interest to those with additional needs. Services include: large print bills, telephone bill reading and a password scheme. Please contact Customer Services for further details.

Wastewater

This bill is for water supply only, you are billed separately for your wastewater service, normally by Southern Water.

Data protection

For billing purposes, we may exchange information with the company that is responsible for removing your waste water, in order that our and their records are as up to date as possible.

Complaints

Should you be unhappy with any aspect of the service you receive from us, please let us know. We publish A Guide to Portsmouth Water's Complaints Procedure which is available upon request.

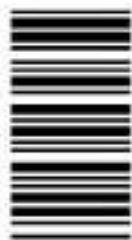
The Consumer Council for Water

If you have followed our complaints process but are still unhappy, the Consumer Council for Water offers free independent advice. You can visit their website www.ccwater.org.uk, call them on 0300 034 2222, or write to them at Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

Water quality

The Company keeps records of all water analysis results carried out in accordance with the Government's Water Quality Regulations. You can request the test results for your area or inspect the complete Water Quality Register by calling our Havant Laboratory on 023 9249 9888 weekdays between 8.30am and 4.30pm. No charge will be made provided the request is for details of the water in your particular supply zone.

REV2_11/15



Mr RM Brown
Caravan
9A Fishermans Walk
Hayling Island
Hampshire
PO11 9QU

Bill print date
19 May 2016

Speak to a customer advisor
023 9249 9666
8.00am - 5.00pm, Monday - Friday

Automated payment line
FREEPHONE 0800 048 0021

For other contact points and
bill information see overleaf

Measured supply bill

Bills Issued
Arrears, adjustments and payments
Total

Total now due

Free water saving devices

We offer a range of devices for you to use in the home that will help you save water and money off your bill.

For more information and to order your free pack visit
www.portsmouthwater.co.uk and click on the Saving Water Challenge
button or call us on 023 9249 9666.

MB16 101/16



Take
cash

Booth Merseyside G80AA

Bill Dated: 19 May 2016

bank giro credit



Portsmouth Water Limited
023 9249 9666

Amount due (standard fee payable at PO Counter)

£

20.71

Cheque not acceptable at PO Counter

Signature

Date

Mr RM Brown, Caravan, 9A Fishermans Walk, Hayling
Island, Hampshire PO11 9QU

Lloyds Bank
Collection Account
Portsmouth Water Ltd

Cash

Cheque

£

30-00-00

Please do not write or mark below this line and do not fold this document

X

How to pay this bill

Please allow enough time for the payment to reach us by the due date. If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

FREE PAYMENT METHODS

Direct Debit

You can normally settle your current bill by Direct Debit. Just complete the enclosed Application Form.

Use online or telephone banking

You will need our sort code 30-00-00, our account number 02390302 and your customer account number.

Make a debit card payment

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Your bank or our bank

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- your bank by cash or cheque
- our bank by cash or cheque at any branch of Lloyds

Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque or debit card.

CHARGEABLE PAYMENT METHODS

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- or call Customer Services

Credit cards attract a 1.5% commission charge.

At any Post Office by cash

The Post Office charge for this service.

Your bill explained

Retail standing charge

Cost of sending a bill, having a billing account, reading the meter and dealing with customer contacts.

Wholesale standing charge

Maintaining the meter and having the capacity in the network to supply any potential demand. (For information: the bigger the meter, the more capacity required and therefore the bigger the wholesale cost).

How to contact us

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E-mail: c.services@portsmouthwater.co.uk

Website: Find out more about Portsmouth Water at www.portsmouthwater.co.uk

Visit: Portsmouth Water Ltd, West Street, Havant, Hampshire PO9 1LD

Billing & Account Enquiries

(8.00am to 5.00pm - Monday to Friday)

023 9249 9666

FREEPHONE automated payment line

(24 hours a day) Call to make a payment

0800 048 0021

Water Supply & Water Quality Enquiries

(8.30am to 4.30pm - Monday to Friday)

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0330 303 0277

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

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Vulnerable Customers - WaterSure Tariff

WaterSure is a tariff which caps a customer's water bill at the average household charge. It is available for our household customers who have a meter and meet certain criteria. For more information please visit our website or call our Customer Services number.

REV2_04/16

**Portsmouth
Water**



Supply address

Caravan, 9A Fishermans Walk, Hayling Island, Hampshire, PO11 9QU

Bill Information:

Current Reading: 17 May 2016

Previous Reading: 11 November 2015

Usage (Cubic Metres)

Usage Charge for period from 12 November 2015 to 17 May 2016

9 cubic metres consumption to 17 May 2016 charged at 67.9 pence

Wholesale Standing Charge 15mm for period from 12 November 2015 to 17 May 2016

188 days standing charge to 17 May 2016 charged at pro-rata rate £10.27 per annum

Retail Standing Charge for period from 12 November 2015 to 17 May 2016

188 days standing charge to 17 May 2016 charged at pro-rata rate £18.08 per annum

VAT @ 0%

This Bill

How to pay this bill

Please allow enough time for the payment to reach us by the due date. If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

FREE PAYMENT METHODS

Direct Debit

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Use online or telephone banking

You will need our sort code 30-00-00, our account number 02390302 and your customer account number.

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E-mail: c.services@portsmouthwater.co.uk

Website: Find out more about Portsmouth Water at www.portsmouthwater.co.uk

Visit: Portsmouth Water Ltd, West Street, Havant, Hampshire PO9 1LD

Billing & Account Enquiries

(8.00am to 5.00pm - Monday to Friday)

023 9249 9666

FREEPHONE automated payment line

(24 hours a day) Call to make a payment

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Water Supply & Water Quality Enquiries

(8.30am to 4.30pm - Monday to Friday)

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0330 303 0277

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

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If you have followed our complaints process but are still unhappy, the Consumer Council for Water offers free independent advice. You can visit their website www.ccwater.org.uk, call them on 0300 034 2222, or write to them at Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

Water quality

The Company keeps records of all water analysis results carried out in accordance with the Government's Water Quality Regulations. You can request the test results for your area or inspect the complete Water Quality Register by calling our Havant Laboratory on 023 9249 9888 weekdays between 8.30am and 4.30pm. No charge will be made provided the request is for details of the water in your particular supply zone.

Vulnerable Customers - WaterSure Tariff

WaterSure is a tariff which caps a customer's water bill at the average household charge. It is available for our household customers who have a meter and meet certain criteria. For more information please visit our website or call our Customer Services number.

REV2_04/16

* 2 1 *

Mr RM Brown
Caravan
9A Fishermans Walk
Hayling Island
Hampshire
PO11 9QU

Bill print date
21 May 2015

Speak to a customer advisor
023 9249 9666
8.30am - 4.30pm, Monday - Friday

Automated payment line
FREEPHONE 0800 048 0021

For other contact points and
bill information see overleaf

Measured supply bill

Bills Issued
Arrears, adjustments and payments
Total

Total now due

For Information Only -
No payment required at this
time

Change of Bankers

Please note that from 1 April 2015 our bank has changed to Lloyds. Payments can be made at your local branch of Lloyds free of charge using the slip provided. If you make electronic payments to us via your bank please note our change in bank details on the reverse of this bill.

MB1G (04/15)



TRISA
Cash

Booth Merseyside GBUAA

Bill Dated: 21 May 2015

bank giro credit



Portsmouth Water Limited
023 9249 9888



Signature

Date

Mr RM Brown, Caravan, 9A Fishermans Walk, Hayling
Island, Hampshire PO11 9QU

Amount due (standard fee payable at PO Counter)

£

Cheque not acceptable at PO Counter

Lloyds Bank
Collection Account
Portsmouth Water Ltd

Cash

Cheque

£

30-00-00

Please do not write or mark below this line and do not fold this document

How to pay this bill

Please allow enough time for the payment to reach us by the due date.

If you have any difficulty paying this bill please contact us as soon as possible, as we can normally spread your bill by instalments payable monthly, fortnightly or weekly, depending on your circumstances.

Direct Debit

You can normally settle your current bill by Direct Debit. Just complete the enclosed Application Form.

Use online or telephone banking

You will need our sort code 30-00-00, our account number 02390302 and your customer account number.

Make a debit or credit card payment

To pay with a debit or credit card:

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Debit cards are processed free of charge.

Credit cards attract a 1.5% commission charge.

Your bank, our bank or any Post Office

Please take this bill with you. Make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. You can pay at:

- your bank by cash or cheque
- our bank by cash or cheque at any branch of Lloyds
- any Post Office by cash. The Post Office charge for this service

Head Office

We are open 8.30am to 4.30pm Monday to Friday.
Payment can be made by cash, cheque or debit card.

How to contact us

Write to us: Portsmouth Water Limited, Customer Services, PO Box 99, HAVANT, PO9 1XX
Website: Find out more about Portsmouth Water at www.portsmouthwater.co.uk

Billing & Account Enquiries (8.00am to 4.30pm)
Speak to a Customer Advisor

023 9249 9666

FREEPHONE automated payment line (24 hours a day)
Call to make a payment

0800 048 0021

Water Supply & Water Quality Enquiries (8.30am to 4.30pm)

023 9249 9888

Emergency
24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater
Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35
Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

Water charges usually remain payable at all times the supply is available, regardless of whether the property is occupied. Please contact us for information.

Codes of Practice

The Company has a series of Codes of Practice available on request. These include: Code of Practice on Debt and Customer Code of Practice. Our Customer Code of Practice includes details of our Guaranteed Standards Scheme.

Service Plus

We have a range of services, open to all, that may be of particular interest to those with additional needs. Services include: large print bills, telephone bill reading and a password scheme. Please contact Customer Services for further details.

Wastewater

This bill is for water supply only, you are billed separately for your wastewater service, normally by Southern Water.

Data protection

For billing purposes, we may exchange information with the company that is responsible for removing your waste water, in order that our and their records are as up to date as possible.

Complaints

Should you be unhappy with any aspect of the service you receive from us, please let us know. We publish A Guide to Portsmouth Water's Complaints Procedure which is available upon request.

Consumer Council for Water

If Portsmouth Water are unable to resolve any problem to your satisfaction and you wish to have an independent review of the matter, please contact CC Water, London & South East, 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ. Lo-call 0207 931 8502.

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REV2_04/15

Portsmouth
Water



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1
1
*

Supply address

Caravan, 9A Fishermans Walk, Hayling Island, Hampshire, PO11 9QU

Bill Information:

Current Reading: 19 May 2015

Previous Reading: 05 November 2014

Usage (Cubic Metres)

Usage Charge for period from 06 November 2014 to 19 May 2015

5 cubic metres consumption to 19 May 2015 charged at 67.1 pence

Standing Charge 15mm Meter for period from 06 November 2014 to 19 May 2015

195 days standing charge to 19 May 2015 charged at pro-rata rate £27.20 per annum

VAT @ 0%

This Bill

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023 9247 7999

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Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

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REV2_04/15

* 2 A *

Mr R M Brown



Bill print date
24 June 2013

How to contact us
Please see the back of this page for
contact details

Bill information

Please note that all our
customer's account numbers
have changed this year. Any
amounts paid to the old account
number will be automatically
credited to the new account

Water supply bill

Bills Issued
Arrears, adjustments and payments
Total

Total due



About this bill

Our billing year commences on the 1 July. Your account for the billing year
can be cleared in one payment, using the lower payment slip. Alternatively,
you can use the upper payment slip to pay up until the 31 December.

UK825 (04/12)



Direct cash

Booth: Macclesfield GBR00A

Bill Dated: 24 June 2013

bank giro credit



Portsmouth Water Limited
023 9249 9888



Amount due (standard fee payable at PO Counter)

35.32

Cheque not acceptable at PO Counter

Signature

Date



NatWest
Collection Account
Portsmouth Water Ltd

Cash

Cheque

£

57-10-36

Please do not write or mark below this line and do not fold this document



X



Direct cash

Booth: Macclesfield GBR00A

Bill Dated: 24 June 2013

bank giro credit



Portsmouth Water Limited
023 9249 9888



Amount due (standard fee payable at PO Counter)

£

70.65

Cheque not acceptable at PO Counter

Signature

Date



Cash

Cheque

£

57-10-36

Please do not write or mark below this line and do not fold this document



How to pay this bill

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Direct Debit

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Use online or telephone banking

You will need our sort code 57-10-36, our account number 00000000 and your customer account number.

Make a debit or credit card payment

To pay with a debit or credit card:

- use our FREEPHONE 24-hour automated payment line 0800 048 0021
- go online at portsmouthwater.co.uk
- or call Customer Services

Debit cards are processed free of charge.

Credit cards attract a 1.5% commission charge.

Your bank, our bank or any Post Office

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- your bank by cash or cheque
- our bank by cash or cheque at any branch of NatWest or The Royal Bank of Scotland
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Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque, debit card or postal order.

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Website

Find out more about Portsmouth Water

www.portsmouthwater.co.uk

FREEPHONE automated payment line - 24 hours a day

Call to make a payment

0800 048 0021

Customer Services

Speak to a Customer Advisor

023 9249 9666

Water Quality

Laboratory analysis

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

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Codes of Practice

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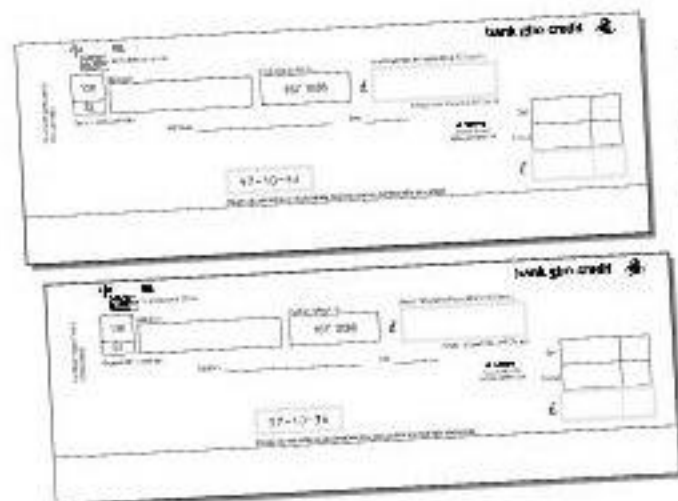
Email: londonandsoutheast@ccwater.org.uk

Water quality

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REV8_06/13

Please do not write or mark below this line and do not fold this document



Use the upper slip to pay up until 31 December

Customers who choose to pay until the end of December will receive a reminder, which includes a payment slip for the period 1 January to 30 June, two or three weeks before the payment falls due.

Use the lower slip to pay the full amount

Your account for the billing year can be cleared in one payment using this payment slip. Alternatively, you can use the upper payment slip to pay up until 31 December. Please allow enough time for the payment to reach us by the due date.

Please do not write or mark below this line and do not fold this document



* 1 A *

Supply address

Caravan, 9A Fishermans Walk, Hayling Island, Hampshire, PO11 9QU

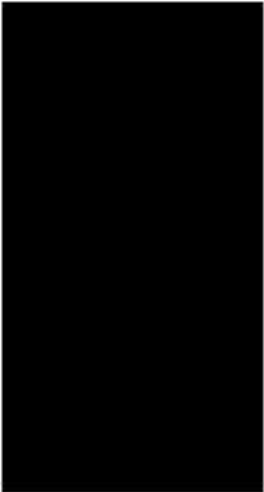
 Bill information:

Standing Charge for period from 01 July 2013 to 30 June 2014
365 days pro-rata at rate of £23.40 per annum

Minimum Charge for period from 01 July 2013 to 30 June 2014
365 days pro-rata at minimum annual rate of £47.25

VAT @ 0%

This Bill



How to pay this bill

Our billing year commences on 1 July. Your account for the billing year can be cleared in one payment, using the lower payment slip. Alternatively, you can use the upper payment slip to pay up until 31 December.

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Direct Debit

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Use online or telephone banking

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Website

Find out more about Portsmouth Water

www.portsmouthwater.co.uk

FREEPHONE automated payment line - 24 hours a day

Call to make a payment

0800 048 0021

Customer Services

Speak to a Customer Advisor

023 9249 9666

Water Quality

Laboratory analysis

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

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Codes of Practice

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Data protection

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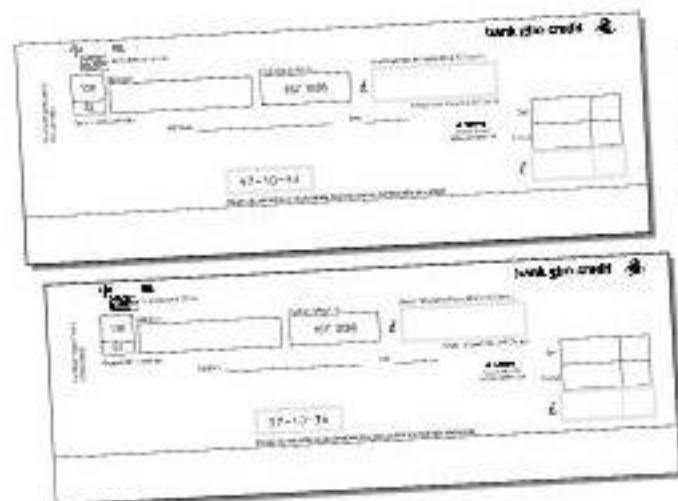
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REV8_06/13

Please do not write or mark below this line and do not fold this document



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Please do not write or mark below this line and do not fold this document

* 2 A *

Bill print date
25 July 2013

Speak to a customer advisor
023 9249 9666
8.30am - 4.30pm, Monday - Friday

Automated payment line
FREEPHONE 0800 048 0021

For other contact points and
bill information see overleaf

Water supply bill

Bills Issued
Arrears, adjustments and payments
Total

Total now due

For Information Only -
No payment required at this
time

Could you benefit from switching to a water meter?
Take our Saving Water Challenge to find out more. It will only take a few
minutes of your time but could save you £££'s off your bill.

Visit www.portsmouthwater.co.uk and click on the Saving Water
Challenge button or call us on 023 9249 9666.

023 9249 9666



Boyle, Newcastle, GBR 000

Bill Dated: 25 July 2013

bank giro credit



Amount due (standard fee payable at PO Counter)

£

Cheque not acceptable at PO Counter

Signature

Date

NotWest
Collection Account
Portsmouth Water Ltd

Cash

Cheque

£

57-10-36

Please do not write or mark below this line and do not fold this document

How to pay this bill

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REV6_06/13



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Supply address

Caravan, 9A Fishermans Walk, Hayling Island, Hampshire, PO11 9QU



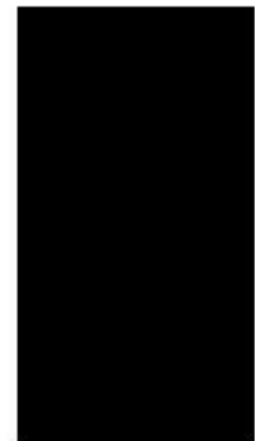
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Minimum Charge for period from 01 July 2013 to 30 June 2014
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VAT @ 0%

This Bill



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- any Post Office by cash. The Post Office charge for this service.

Head Office

We are open 8.30am to 4.30pm Monday to Friday. Payment can be made by cash, cheque, debit card or postal order.

Send a cheque in the post

Please make cheques payable to 'Portsmouth Water Ltd' and write your customer account number on the back. Send with your payment slip to Customer Services, PO Box 99, HAVANT, PO9 1XX

How to contact us

We are open 8.30am to 4.30pm Monday to Friday.

Write to us

Portsmouth Water Limited, Customer Services, PO Box 99, HAVANT, PO9 1XX

Website

Find out more about Portsmouth Water

www.portsmouthwater.co.uk

FREEPHONE automated payment line - 24 hours a day

Call to make a payment

0800 048 0021

Customer Services

Speak to a Customer Advisor

023 9249 9666

Water Quality

Laboratory analysis

023 9249 9888

Emergency

24 hour emergency service and reporting of leaks

023 9247 7999

Wastewater

Southern Water Services, PO Box 41, Worthing, BN13 3NZ

0845 272 0845

To maintain high levels of Customer Service telephone calls may be recorded or monitored.

VAT Registered Number: 615 3758 35

Registered in England: 2536455

General information

Moving home

Please tell us before you move, or we may continue to charge you until you tell us.

Empty properties

Water charges usually remain payable at all times the supply is available, regardless of whether the property is occupied. Please contact us for information.

Codes of Practice

The Company has a series of Codes of Practice available on request. These include: Code of Practice on Debt and Customer Code of Practice. Our Customer Code of Practice includes details of our Guaranteed Standards Scheme.

Services for customers with special needs

We have a range of services, open to all, that may be of particular interest to those with special needs. Services include: large print bills, telephone bill reading and a password scheme. Please contact Customer Services for further details.

Wastewater

This bill is for water supply only, you are billed separately for your wastewater service, normally by Southern Water.

Data protection

For billing purposes, we may exchange information with the company that is responsible for removing your waste water, in order that our and their records are as up to date as possible.

Complaints

Should you be unhappy with any aspect of the service you receive from us, please let us know. We publish A Guide to Portsmouth Water's Complaints Procedure which is available upon request.

Consumer Council for Water

If Portsmouth Water are unable to resolve any problem to your satisfaction and you wish to have an independent review of the matter, please contact CC Water, London & South East, 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ. Lo-call 0845 758 1658.

Email: londonandsoutheast@ccwater.org.uk

Water quality

The Company keeps records of all water analysis results carried out in accordance with the Government's Water Quality Regulations. You can request the test results for your area or inspect the complete Water Quality Register by calling our Havant Laboratory on 023 9249 9888 weekdays between 8.30am and 4.30pm. No charge will be made provided the request is for details of the water in your particular supply zone.

REV6_06/13

southern-electric.co.uk

Mon-Fri 8am-10pm Sat 8am-6pm

0345 744 4555**0345 704 5038**Pay by debit or credit card using Cardline,
our automated payment service.

Here's your electricity bill

For the period: 21 June 2018 to 13 September 2018

Dated: 14 September 2018

For: Caravan, 9 Fishermans Walk, Hayling Island
Hampshire, PO11 9QU

Your previous bill

You owed us

Your payments, thank you

Balance after your payments

This bill - estimated

Electricity charges

Total charges this bill

We've explained your bill in detail over the

Please pay now

You can give us a reading any time
at southern-electric.co.uk or by
calling our Meterline on
0345 071 9594

Ways to pay

Why not spread the cost of your
bills by direct debit, or pay your
bills quickly and securely online by
visiting www.sse.co.uk/loginFor details of these and other ways
to pay, visit
www.sse.co.uk/ways-to-pay or see
the back page.

Could you pay less?

Your Personal Projection

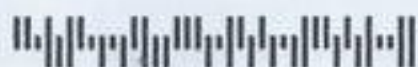
Based on our best estimate of
your annual usage and your
current prices, including VAT and
any discounts, we estimate your
Personal Projection of costs for
the next 12 months will be
£246.97.

Our cheapest similar tariff

Good news - you're already on our
cheapest Evergreen tariff. We'll let you
know at least once a year if this
changes. However, paying by Direct
Debit, you could save **£40.00** a year.

Our cheapest overall tariff

By switching to SSE 1 Year Fix and
Protect (subject to eligibility criteria and
limited availability) and paying by Direct
Debit, you could save **£47.48** a year.Please note that switching tariffs may involve changing to different terms and
conditions, so always check first. Prices may increase in future.
Remember - it might be worth thinking about switching your tariff or supplier.See page 2 for more information about
your tariff and the last page for how
we can help you pay less.



803

Bill period from 16 Mar 2002 to 17 Jun 2002

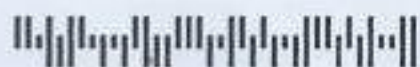
Tax point date 20 June 2002

VAT number 553 7696 03

Electricity

Supply to : **Caravan, 9 Fishermans Walk,
Hayling Island Hampshire PO11 9QU**

Reading last time	Reading this time	Tariff	Units	Price of each unit in pence	Amount £ p
Turn over for more information		C - Customer reading E - Estimated reading No code - Company reading			
1967 E	1846	General -Standard Energy Charge Standing charge at 10.640p for 94 day(s) VAT at 5.00% on charges of £2.31 Balance from last bill Payment received 25 March 2002 Payment now due			
If you normally pay your bill in a post office, please turn over and check the details under 'How to pay' for important news about changes to the service. Prompt payment discount Our fair pricing policy means we offer a prompt payment discount so we'll deduct £ 0.99 from your next bill if you pay this bill in full by 4 July 2002. To save more, choose monthly direct debit. Phone us for details.					



803

Bill period from 18 Jun 2002 to 11 Sep 2002

Tax point date 12 September 2002

VAT number 553 7696 03

Electricity

Supply to : **Caravan, 9 Fishermans Walk,
Hayling Island Hampshire PO11 9QU**

Reading last time	Reading this time	Tariff	Units	Price of each unit in pence	Amount £ p
Turn over for more information		C - Customer reading E - Estimated reading No code - Company reading			
Meter number(s)		[REDACTED]			
1846	1950 E	General -Standard energy Prompt payment discount applied Service charge at 10.870p for 86 day(s) VAT at 5.00% on charges of £15.59 Total this invoice Balance from last bill Payment received 26 June 2002 Payment now due	104	6.50	[REDACTED]
Prompt payment discount: Our fair pricing policy means we offer a prompt payment discount so we'll deduct £ .55 from your next bill if you pay this bill in full by 26 September 2002. To save more, choose monthly direct debit. Phone us for details. [REDACTED]					





Customer Services
PO Box 41, Southern House
Yeoman Road
Worthing
West Sussex, BN13 3NZ

Telephone
0845 272 0845
at the local rate

Fax (01903) 691435
www.southernwater.co.uk



Date

17 OCT 2002



**Water Service Account
Second Instalment Due 1st October 2002**

In Respect Of CARAVAN
9 FISHERMANS WALK

We would like to take this opportunity to remind you that payment of the second half year instalment of our water services account was due on the 1st October. If you have paid or made payment arrangements before receipt of this notice please accept our thanks.

There is no need to contact us to tell us your payment will be sent.

Mislaid our Account?

If you have mislaid our account there is no need to worry, simply use the payment slip provided below when making your payment.

If you need help

If you are having problems paying we can help by arranging for the charges to be paid in instalments. Please see the enclosed leaflet for details and contact us so that we can set up a payment plan for

