

QUALITY POLICY

Customers and Employees

We will ensure that Customer Focus and Quality are maintained as an integral part of our working practice.

This will be included in the training and development of new and existing employees to enable SPL to achieve its quality objectives.

It is the Companies aim to achieve a “Zero Defects” policy

The Company will convey the results of any Management Meetings and reviews concerning quality issues, and will relay all customer feedback. This will be used to enable us to meet targets and standards.

We will maintain communication with customers before, during and after completion of contract, to maintain our high level of performance, and act upon any issues which may arise.

Suppliers

Southern Piling Limited will constantly monitor the performance of all suppliers and quality of materials and will seek to improve deficiencies.

Establish controls for testing of materials to ensure best quality. This will include concrete cube testing to determine the correct strength of concrete, and integrity testing of the piles to determine their suitability.

Aim for a “Zero Defects” policy.

Projects

Southern Piling Limited will always remain focussed on the needs and requirements of the customer, and will ensure that we have the correct appreciation of the project.

Establish the controls for testing as stated previously.

Ensure that we have the latest drawings and documents prior to commencing work, and maintain control of all documents throughout the duration of the contract.

Time, Quality and cost will be held as high priority on every contract.

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Statement

While Southern Piling Limited does not hold any recognised Quality Accreditation, we as a company will strive at all times to maintain the highest level of quality. We will monitor all suppliers to ensure compliance with our procedures. We will take on board any ideas and feedback from our work force, and implement any which may increase value and quality.

Notes

Reviewed June 2024. No changes made.

