

Utilities Report

Utility Type

	Electricity	AFFECTED
	Gas	AFFECTED
	Water and Sewerage	AFFECTED
	Telecoms	AFFECTED
	Other	AFFECTED

Report Information

	Works Description: Legal Conveyancing
	This is Batch A - Responses Enclosed
	Complete - Please see 'Understanding This Report'

This report is issued for the site described as:

Land off Woodbury Grove,
Waterlooville

Report Reference:

160049043_1

National Grid Reference:

468740,112250

Customer Reference:

LM / 63704

Report Date:

18 Apr 18

CONTACT DETAILS

If you require any assistance please
contact our customer services team on:

0844 844 9966

or by email at:

helpdesk@landmark.co.uk

Utilities Report



Understanding This Report

We have asked a comprehensive list of Utility companies whether they have any apparatus or underground services in the vicinity of the site.

Location Map

This shows the plan that was dispatched to the Utility companies. The companies have been asked to return information on the area outlined, which will encompass your chosen site.

Request Status Report

This will confirm the current status of the information requests. We list which responses we have received and whether the company is affected. The Status Report will be divided into the following sections.

Affected Utilities - We have received plans/information

No response received - We are still awaiting a full response

Not affected utilities - We have received a not affected/no plant present response

Responses

Affected responses are listed by company.

Any responses from companies confirming they are not affected are provided at the back of the report for your records.



'Awaiting Further Responses' or 'Pack Complete' ?

We do not include Local Authority requests when indicating if the pack is 'Complete' or 'Awaiting Further Responses' as Local Authorities are not obliged to reply to these enquiries.

The local authority for the area is contacted to see if they have any council owned property that may be affected by works. In general, these plant enquiries go to the highways department for responses regarding street lighting and drainage. However, the responses we receive can vary each time depending on resources available at the council and we often don't receive replies from local authorities at all.

Response Times

We endeavour to obtain as much of the information as possible within the timescale of this report. Unfortunately, there are occasions when the response times of the utility companies mean we do not receive all information within the chosen timescale.

In these scenarios we will send all the information that is available as a first report. When we receive any remaining responses, the report will be re-issued in full incorporating the new information. This will continue until the report is complete. The front page of the report will confirm the batch (e.g. A, B or C) and whether responses are outstanding.

Terms and Conditions

Full Terms and Conditions can be found on the following link: <http://www.landmarkinfo.co.uk/Terms/Show/515>

Please note that Utility reports have a validity of 3 months from the date of purchase.

If you experience difficulties accessing our Terms and Conditions, please copy and paste the link directly into your browser, you will then be able to access our Terms and Conditions from there. Should you still experience difficulties, please telephone our Customer Service Team on 0844 844 9966.

Next Steps:

For any queries regarding the report content, or help with the report, contact your Landmark Customer Services team.

Utilities Report



Landmark Utilities Report Service PAS 128 Statement

Prepared for: **Landmark Information Group Ltd**

Practitioner: Atkins

Order Number: 63704

Site Name: Land off Woodbury Grove, Waterloooville

Date of Order: 20 Mar 18

Date of Issue: 18 Apr 18

Thank you for using our Utility Report Service.

This report has been completed in accordance with the standards defined under Survey Category D of PAS128, a Publicly Available Specification for underground utility detection, verification and location published by the British Standards Institution.

Positional accuracy of plant is not guaranteed from information presented in a desktop search alone and the location of underground utilities should be verified through other means prior to breaking ground.

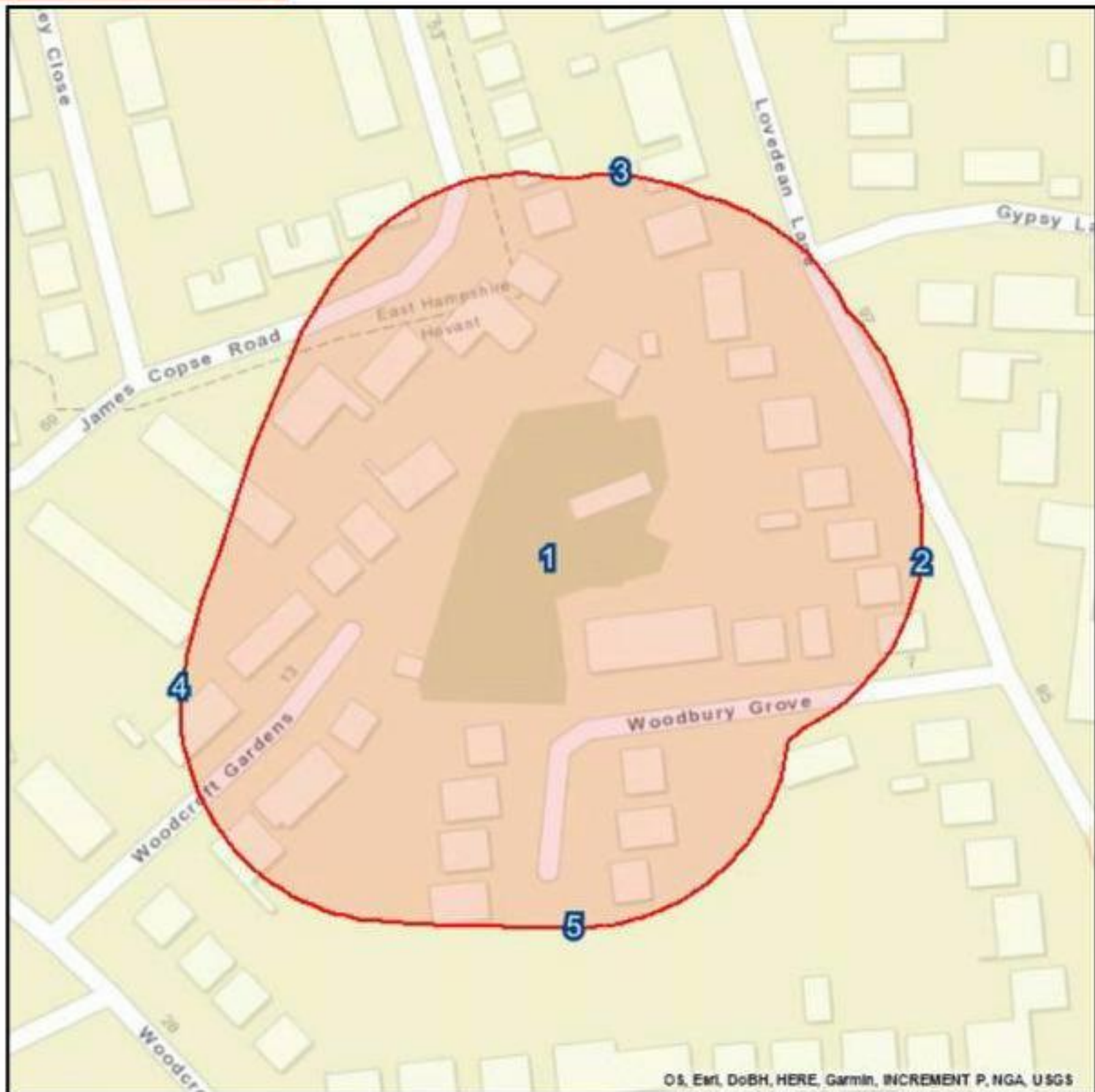
Information relating to the presence of Radio Frequency Identification Devices (RFIDs) has been requested from relevant utility companies or taken from mapping systems where available.

Utility companies who have not responded to enquiries are referenced on the enclosed Status Report accordingly. Their response will be chased and forwarded on for a period of up to four working weeks. Whilst we cannot guarantee that a utility company will respond to our enquiries, we endeavour to obtain responses from those that have not responded.

Any responses contained within this report have been obtained between the start date of the order and the date of issue.

If you want to discuss your report further with us please contact Landmark Customer Services.

Checked by **SM**



Please ensure that the search data covers the **COMPLETE AREA** within the boundary lines on this map. (marked by: **—**)

Landmark will not be held responsible for any incident or accident arising from the use of the information associated with this particular Utility Search Report. The details provided are given in good faith, but no liability whatsoever can be accepted in respect thereof.

REFERENCE: 63704

SITE: Land off Woodbury Grove, Waterloooville

POST CODES:

1) PO8 9RL; 2) PO8 9RN; 3) PO8 9RG; 4) PO8 9PZ;

SITE SIZE: 2.35 ha

MAP SCALE: 1:1500

COORDINATES:

1) 468737 112245; 2) 468824 112244; 3) 468754 112335; 4) 468651 112215; 5) 468743 112159;

Land off Woodbury Grove, Waterlooville

PO8 9RL

OSGR: 468740,112250

Date Requested: 20 Mar 18

Client Reference:

160049043_1

Affected Utilities We have received plans/information from the following companies. Please see the enclosed response.

Utility	Category	Date Issued	Late Response Issue Date	Notes
Environment Agency	Environmental Agency,	18 Apr 18		See response.
Hampshire County Council	Council,	18 Apr 18		Council website used.
LinesearchbeforeUdig	Pipeline,	18 Apr 18		SGN - (Southern Gas Networks) - identified as affected. See separate response.
Openreach - [British Telecommunications]	Telecom,	18 Apr 18		
Portsmouth Water	Water,	18 Apr 18		
Scottish and Southern Electricity	Telecom, Gas, Electric, Water, Sewerage,	18 Apr 18		
SGN - (Southern Gas Networks)	Gas,	18 Apr 18		
Southern Water	Water, Sewerage,	18 Apr 18		Sewer only.
Utility Assets	Electric,	18 Apr 18		See response.
Virgin Media	Telecom,	18 Apr 18		

Not affected utilities We have received a not affected/no plant present response from the following companies.

Utility	Category	Date Issued	Late Response Issue Date	Notes
C.A. Telecom UK - [Colt Technology Services]	Telecom,	18 Apr 18		
CityFibre	Telecom,	18 Apr 18		Website used.
Energetics	Gas, Electric, Water,	18 Apr 18		
GTC	Telecom, Gas, Electric, Water, Pipeline,	18 Apr 18		
Instalcom - [CenturyLink, Global Crossing, Fibernet & Fiberspan]	Telecom,	18 Apr 18		
Interoute Vlesse	Telecom,	18 Apr 18		
Network Rail	Rail,	18 Apr 18		
Plancast - [Interoute]	Telecom,	18 Apr 18		
SKY Telecommunications Services	Telecom,	18 Apr 18		
Trafficmaster	Other,	18 Apr 18		Website used.
Verizon	Telecom,	18 Apr 18		
Vodafone	Telecom,	18 Apr 18		

Checked and Validated By Malgorzata Kurowska-Wlodarczyk

Date 18 Apr 18

MKW

Definition of Terms

Affected - Utility supplier is expected to be affected by any work carried out in the area searched as their records indicate their plant is in or close to the area searched. It is recommended to anybody carrying out works in the area that they should consult with the utility company as soon as possible and in any event prior to carrying out any works.

No response received - At the date of sending the report no response has been received from the utility supplier.

Not affected - Utility supplier is not expected to be affected by any work carried out in the area searched as their records indicate their plant is not in or close to the area searched.

Utilities Report



Affected Utilities

Environment Agency

CP, Suhas

From: Enquiries, Unit <enquiries@environment-agency.gov.uk>
Sent: 26 March 2018 16:41
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018
Attachments: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Good Afternoon,

You may need an environmental permit if you intend to carry out work in, under, over or near to a main river flood or sea defence. You can find more information about this at:

<https://www.gov.uk/guidance/flood-risk-activities-environmental-permits>

Although the Environment Agency is classed as a statutory undertaker for certain purposes, we do not generally have plant equipment or pipelines situated in the public highway.

We have drafted this reply without conducting a specific search of our records. We ask that you make the necessary checks and if you have reason to think that your proposal will affect land or equipment which we own or is close to a watercourse as defined above, please resubmit your enquiry making this clear in your reply.

Kind Regards,

Cleo Maora
Customer Service Advisor, ICS
Contact Centre Services - Part of Operations, Regulation & Customer

Tel: 0800 80 70 60

Web Site: www.gov.uk/environment-agency

Click an icon to keep in touch with us:-



From: Utility Solutions GDC Requests [mailto:requests.utilitysolutions@atkinsglobal.com]
Sent: 23 March 2018 04:07
To: plantenquiries@catelecomuk.com; plantenquiries@energetics-uk.com; Enquiries, Unit <enquiries@environment-agency.gov.uk>; plantenquiries@instalcom.co.uk; opburiedservicesenquiries@networkrail.co.uk; interoute.enquiries@plancast.co.uk; nrswa@sky.uk; assetrecords@utilityassets.co.uk; osp-team@uk.verizon.com; National Plant Enquiry's <OSM.enquiries@atkinsglobal.com>
Subject: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Our Reference: 63704
Site Name: Land off Woodbury Grove, Waterloooville
Works Description: Development Appraisal
Site Grid References: 468739 112247,468774 112251,468701 112211,468731 112285,468743 112209

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

Standard notice [not for use with Special Data, Personal Data or unlicensed 3rd party rights]



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- internal use for any purpose, or offering a product or service based on the Information for indirect commercial advantage, by an organisation that is primarily engaged in trade, commerce or a profession.

Utilities Report



Affected Utilities

Hampshire County Council

Home Report a Fault FAQ Attachments to Street Lights Developer Information Contact Us

Search

Type the name of a street, postcode or a landmark below and press **Q** to find that location quickly or use the map controls to move and zoom in manually.

PO8 9RL



• Postcode PO8 9RL

Legend of light icons

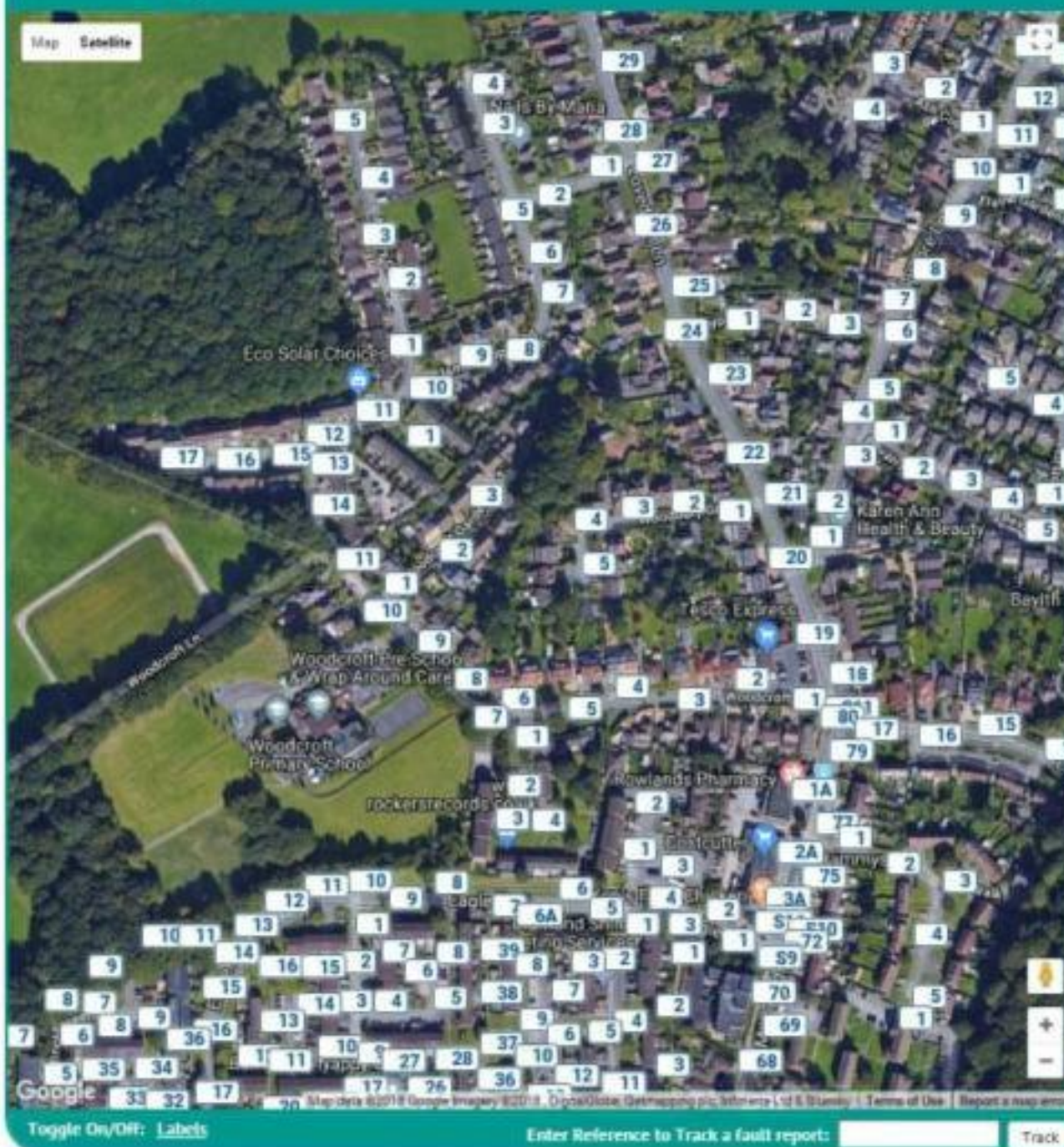
- Beacon
- Bollard
- Feeder Pillar
- School Crossing Light
- Sign
- Street Light
- Subway
- Tunnel Light

Having trouble?

Having trouble using the interactive version?

→ Use the standard tool

Interactive Map



CHECKED

Utilities Report



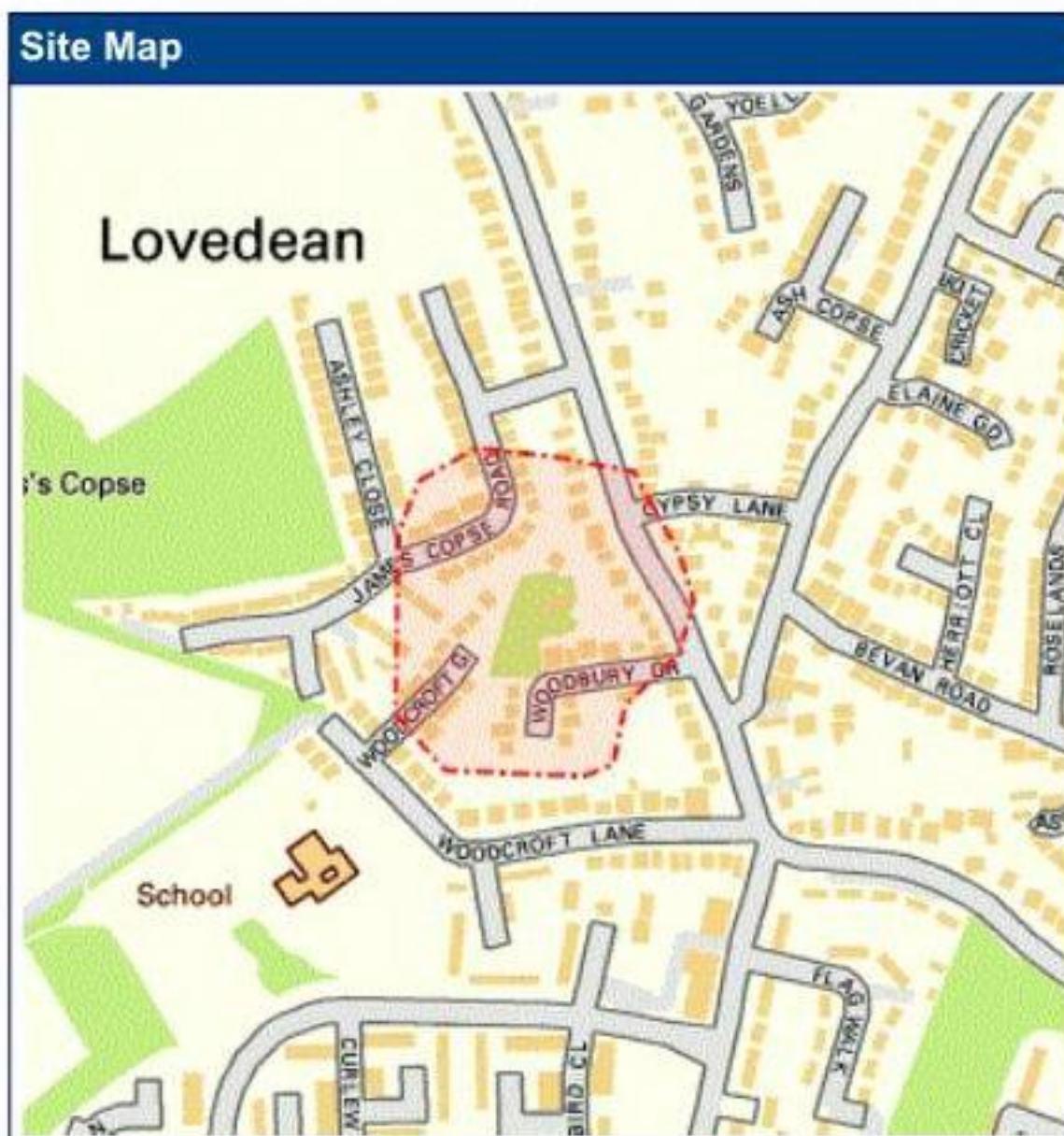
Affected Utilities

LineSearchbeforeUdig

Enquirer			
Name	Ms Christina Elliott	Phone	01454 662397
Company	Atkins	Mobile	Not Supplied
		Fax	Not Supplied
Address	500 Park Avenue Aztec West Almondsbury Bristol BS32 4RZ		
Email	stat.enquiries@atkinsglobal.com		
Notes	Please ensure your contact details are correct and up to date on the system in case the LSBUD Members need to contact you.		

Enquiry Details			
Scheme/Reference	LM 63704/BRK		
Enquiry type	Initial Enquiry	Work category	Utility Works
Start date	12/04/2018	Work type	Single excavation site
End date	12/07/2018	Site size	35390 metres square
Searched location	XY= 468739, 112247	Work type buffer*	25 metres
Confirmed location	468739 112244		

* The WORK TYPE BUFFER is a distance added to your search area based on the Work type you have chosen.



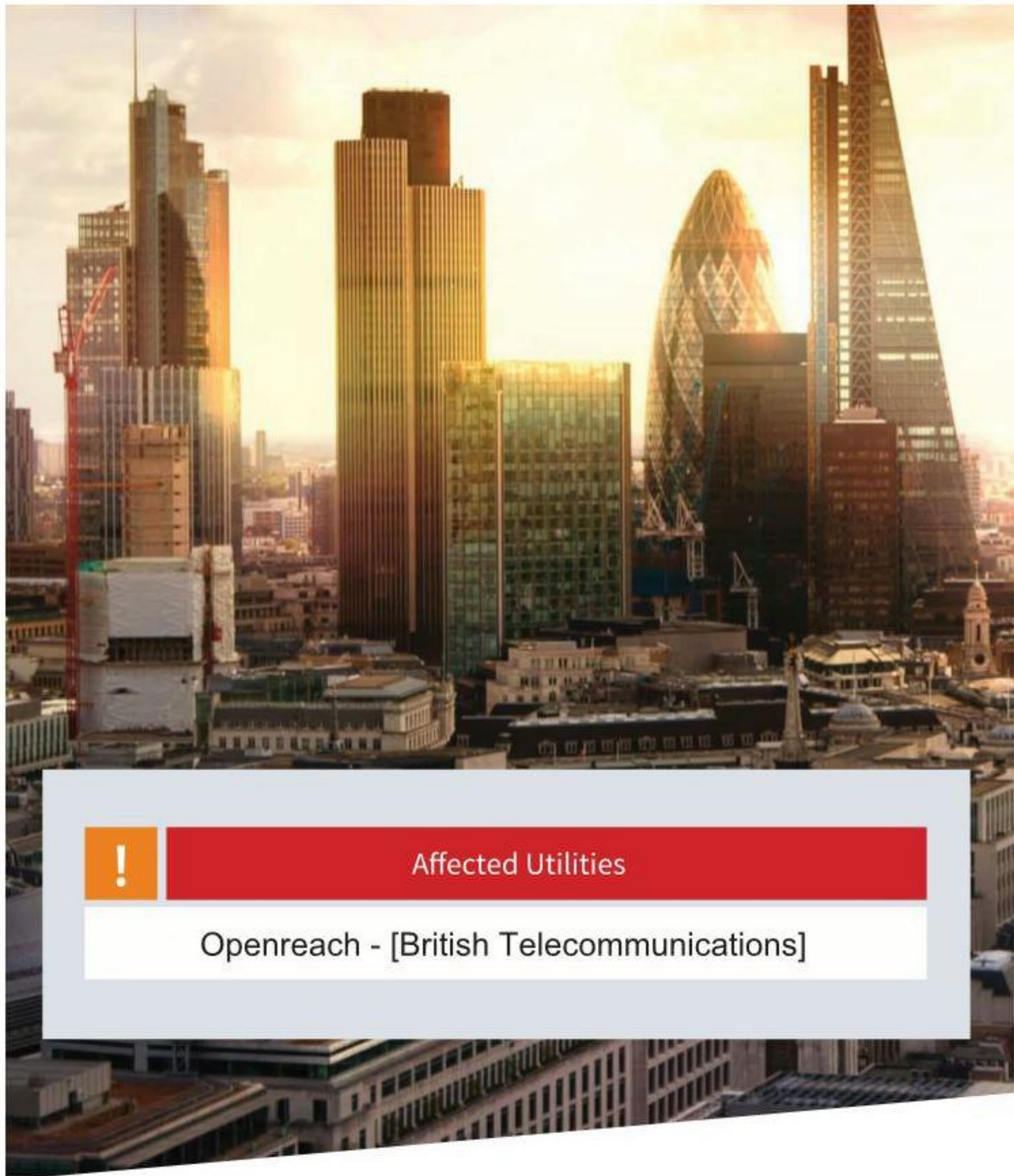
LSBUD Members who have assets registered on the LSBUD service within the vicinity of your search area.

List of affected LSBUD members			
Asset Owner	Phone/Email	Emergency Only	Status
SGN	08009121722	0800111999	Await response

LSBUD Members who do not have assets registered on the LSBUD service within the vicinity of your search area. Please be aware that LSBUD Members make regular changes to their assets and this list may vary for new enquiries in the same area.

List of not affected LSBUD members		
AWE Pipeline	Gateshead Energy Company	Prysmian Cables & Systems Ltd (c/o Western Link)
BOC Limited (A Member of the Linde Group)	Gigaclear PLC	Redundant Pipelines - LPDA
BP Exploration Operating Company Limited	Gtt	RWEpower (Little Barford and South Haven)
BPA	Humbly Grove Energy	SABIC UK Petrochemicals
Carrington Gas Pipeline	IGas Energy	Scottish Power Generation
CATS Pipeline c/o Wood Group PSN	INEOS FPS Pipelines	Seabank Power Ltd
Cemex	INEOS Manufacturing (Scotland and TSEP)	Shell (St Fergus to Mossmorran)
Centrica Storage Ltd	INOVYN Enterprises Limited	Shell Pipelines
CLH Pipeline System Ltd	Interger (Coryton Energy or Spalding Energy)	SSE (Peterhead Power Station)
Concept Solutions People Ltd	Mainline Pipelines Limited	Tata Communications (c/o JSM Construction Ltd)
ConocoPhillips (UK) Ltd	Manchester Jetline Limited	Total (Colnbrook & Colwick Pipelines)
DIO (MOD Abandoned Pipelines)	Manx Cable Company	Total Finaline Pipelines
E.ON UK CHP Limited	Marchwood Power Ltd (Gas Pipeline)	Transmission Capital
EirGrid	Melbourn Solar Limited	UK Power Networks
Electricity North West Limited	National Grid Gas (Above 7 bar), National Grid Gas Distribution Limited (Above 2 bar) and National Grid Electricity Transmission	Uniper UK Ltd
ENI & Himor c/o Penspen Ltd	Northumbrian Water Group	Vattenfall
EnQuest NNS Limited	NPower CHP Pipelines	Veolia ES SELCHP Limited
EP Langage Limited	Oikos Storage Limited	Western Power Distribution
ESP Utilities Group	Ørsted	Westminster City Council
ESSAR	Perenco UK Limited (Purbeck Southampton Pipeline)	Wingas Storage UK Ltd
Esso Petroleum Company Limited	Petroineos	Zayo Group UK Ltd c/o JSM Group Ltd
Fulcrum Pipelines Limited	Phillips 66	
Gamma	Premier Transmission Ltd (SNIP)	

Utilities Report



Affected Utilities

Openreach - [British Telecommunications]

Our Ref: Ref shown on map

Date of issue: shown on map



email: nnhc@openreach.co.uk

Dear Customer,

NR & SW ACT 1991 – PROPOSED WORKS AT: **SITE LOCATION**

Prior to commencement of work: For free onsite guidance and accurate up to date location of BT Apparatus please contact our Plant Protection Service by the following methods:-

Email the Click Before You Dig Team CBYD@openreach.co.uk

Visit the Click Before You Dig Website www.openreach.co.uk/cbyd

Thank you for your request of **/**/** describing the above proposals.

Enclosed are copies of our drawings marked up to show the approximate locations of BT apparatus in the immediate vicinity of your works. It is intended for general guidance only. No guarantee is given of its accuracy.

The drawings are valid for 90 days from the date of issue and should not be relied upon after this time period has expired.

When planning excavation work or other works near to BT apparatus, please be mindful our apparatus may exist at various depths and may deviate from the marked route.

To avoid damage it is recommended that mechanical excavators or borers are not used within 600mm of BT apparatus. If scaffolding is erected, please ensure that our equipment is not enclosed, blocked, covered or otherwise obstructed by the scaffolding.

In the event of BT apparatus being in the area of your works we recommend that your plant/vehicle crossing is either resited, or apply for a budget estimate by submitting detailed plans to our Network Relocation Team at <https://www.ournetwork.openreach.co.uk/altering-our-network.aspx>

Yours faithfully,

Jason Carrington
NNHC & MBE Manager

Maps by email Plant Information Reply



IMPORTANT WARNING

Information regarding the location of BT apparatus is given for your assistance and is intended for general guidance only. No guarantee is given of its accuracy. It should not be relied upon in the event of excavations or other works being made near to BT apparatus which may exist at various depths and may deviate from the marked route.



openreach

CLICK BEFORE YOU DIG

FOR PROFESSIONAL FREE ON SITE ASSISTANCE PRIOR TO COMMENCEMENT OF EXCAVATION WORKS INCLUDING LOCATE AND MARKING SERVICE

email cbyd@openreach.co.uk

ADVANCE NOTICE REQUIRED
(Office hours: Monday - Friday 08.00 to 17.00)
www.openreach.co.uk/cbyd

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KEY TO BT SYMBOLS

DP	
Planned DP	
PCP	
Planned PCP	
Built	
Planned	
Inferred	
Building	
Kiosk	
Hatchings	

Pole	
Planned Pole	
Joint Box	
Change Of State	
Split Coupling	
Duct Tee	
Planned Box	
Manhole	
Planned Manhole	
Cabinet	
Planned Cabinet	

Other proposed plant is shown using dashed lines.
BT Symbols not listed above maybe disregarded.
Existing BT Plant may not be recorded.
Information valid at time of preparation

BT Ref : STP11289H
Map Reference : (centre) SU6873712245
Easting/Northing : (centre) 468737,112245
Issued : 28/03/2018 11:28:32

WARNING: IF PLANNED WORKS FALL INSIDE HATCHED AREA IT IS ESSENTIAL BEFORE PROCEEDING THAT YOU CONTACT THE NATIONAL NOTICE HANDLING CENTRE. PLEASE SEND E-MAIL TO: nnhc@openreach.co.uk

Utilities Report



Affected Utilities

Portsmouth Water

From: Distribution Admin <Distribution.Admin@portsmouthwater.co.uk>
Sent: 28 March 2018 16:58
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018
Attachments: 63704 KJH.pdf

NETWORK MAINS PLAN

Further to your email, please find enclosed a section of Ordnance Survey plan on which is indicated in coloured lines, the approximate positions of the Company's existing water mains. The colours on the plan you have been sent represent the Reservoir serving that main and have no effect on the location or depth of the main.

I am unable to indicate the approximate position of the water services to the various properties fronting your works, but wherever there are surface stopcock or meter boxes it should be assumed that a service pipe is connected to the Company's mains.

I would suggest that should you require accurate information regarding the location of the Company's installations then trial holes be taken.

All surface boxes should be adjusted to final levels.

Please be aware that the Ordnance Survey data provided to you with this letter may only be used under the terms of your own agreement with Ordnance Survey in relation to your right to meet your Statutory Obligations.

Kind regards,



Ben Sydenham

Distribution Manager

From: Utility Solutions GDC Requests [mailto:requests.utilitysolutions@atkinsglobal.com]
Sent: 23 March 2018 04:06
To: Asset.Enquiries <Asset.Enquiries@portsmouthwater.co.uk>
Subject: [EXTERNAL] Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Our Reference: 63704
Site Name: Land off Woodbury Grove, Waterloooville
Works Description: Development Appraisal
Site Grid References: 468739 112247,468774 112251,468701 112211,468731 112285,468743 112209

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

We request plans showing the location of your company's affected plant in relation to the **entire site area shown within the boundary on the attached map**. Grid references and postcodes relative to the site boundary are provided on the attached map to help you locate the site.



	EXISTING MAIN		COMPANY WASHOUT		WO TO BE CUT OUT UNLESS PURCHASED BY LOCAL AUTHORITY
	ABANDONED MAIN		WASHOUT FIRE HYDRANT		FH TO BE CUT OUT UNLESS PURCHASED BY LOCAL AUTHORITY
	PROPOSED MAIN		FIRE HYDRANT		WO/FH TO BE CUT OUT UNLESS PURCHASED BY LOCAL AUTHORITY
			PROPOSED FIRE HYDRANT		

63704 KJH



Registered Office
P.O. BOX NO. 8, West Street, Havant,
Hampshire. PO9 1LG.
Registered in England No. 2536455
Telephone: (023) 9249 9888
Fax: (023) 9245 3632
Website: www.portsmouthwater.co.uk

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The information supplied is given in good faith as a guide to locating underground apparatus. Its accuracy cannot be guaranteed, nor does it include comprehensive information about the existence or location of service pipes or cables to individual premises. The responsibility for locating and avoiding damage to apparatus on site shall be that of the person proposing to excavate in the street who shall be liable to the apparatus owner and any third party who may be affected in any way for any loss or damage caused by their failure to do so.

Drg No:
Job No:
OS Ref: SU6812SE
Scale: 1:1250
Date: 28/03/2018

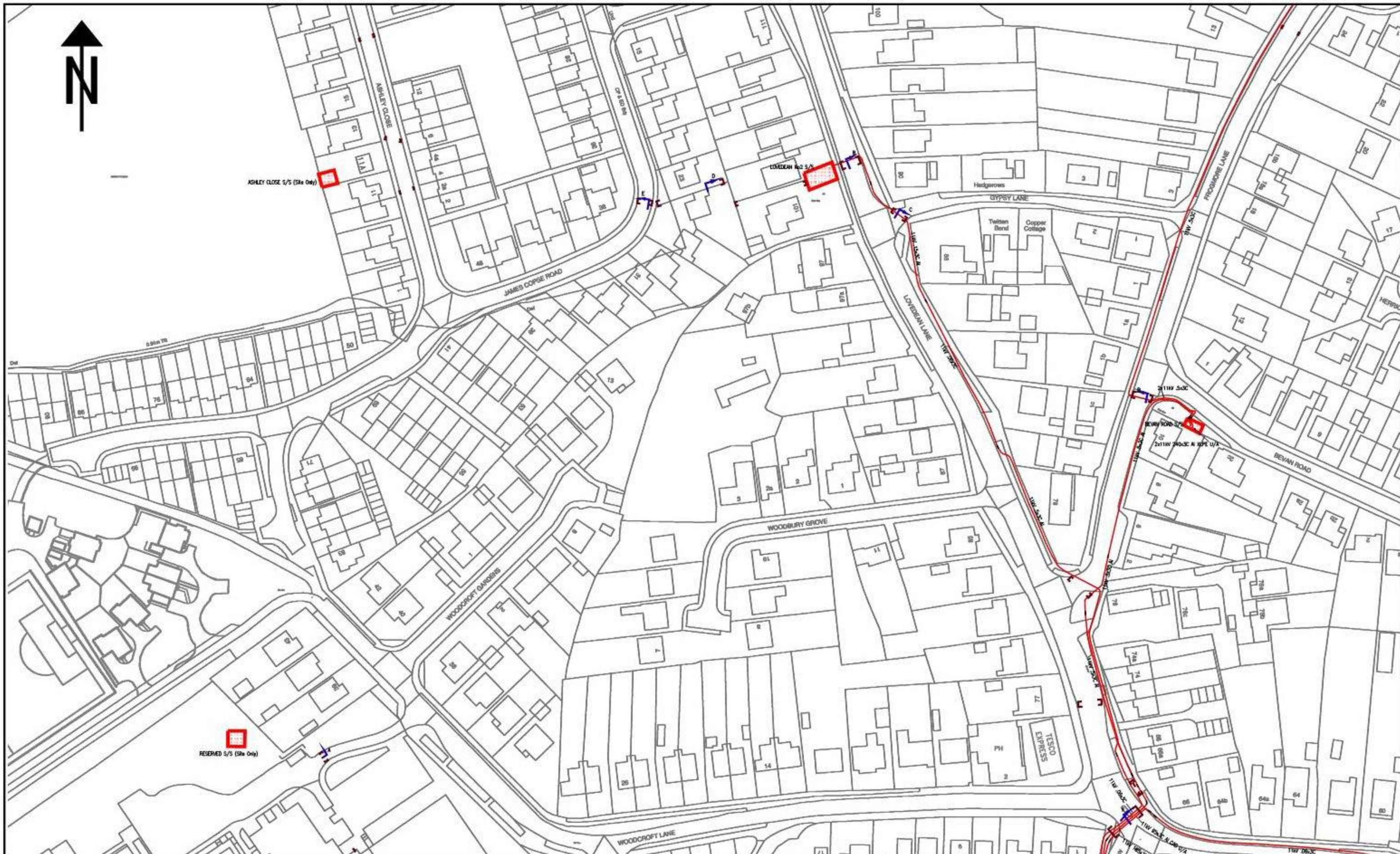
Utilities Report



Affected Utilities

Scottish and Southern Electricity





NORMAL DEPTH TO THE TOP OF THE CABLE WHEN LAID				
	services	l.v.	h.v.	e.h.v.
FOOTPATH	0.40m	0.45m	0.60m	0.75m
ROAD CROSSING	0.60m	0.60m	0.75m	0.90m
l.v./services	- up to 1000V.			
h.v.	- over 1000V. to 11,000V.			
e.h.v.	- 22,000V. to 132,000V.			

WARNING

There may have been subsequent alterations to the surface levels. Trial holes must be taken to determine positions and depth of cables. BS (5) 47 booklet from the Health and Safety Executive - Avoiding Danger from Buried Cables - should be consulted before commencing excavation work. (available from the HSE)

WHEN WORKING IN THE VICINITY OF OVERHEAD LINES THE HEALTH AND SAFETY GUIDANCE NOTE G36 SHOULD BE CONSULTED. (AVAILABLE FROM THE HSE)

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Registered Office: No. 1 Forebury Place,
43 Forebury Road, Reading, RG1 3BH

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Subject to Revision Master held at

**Scottish & Southern
Electricity Networks**

Grid Ref: SU68731224

Scale: 1:1250

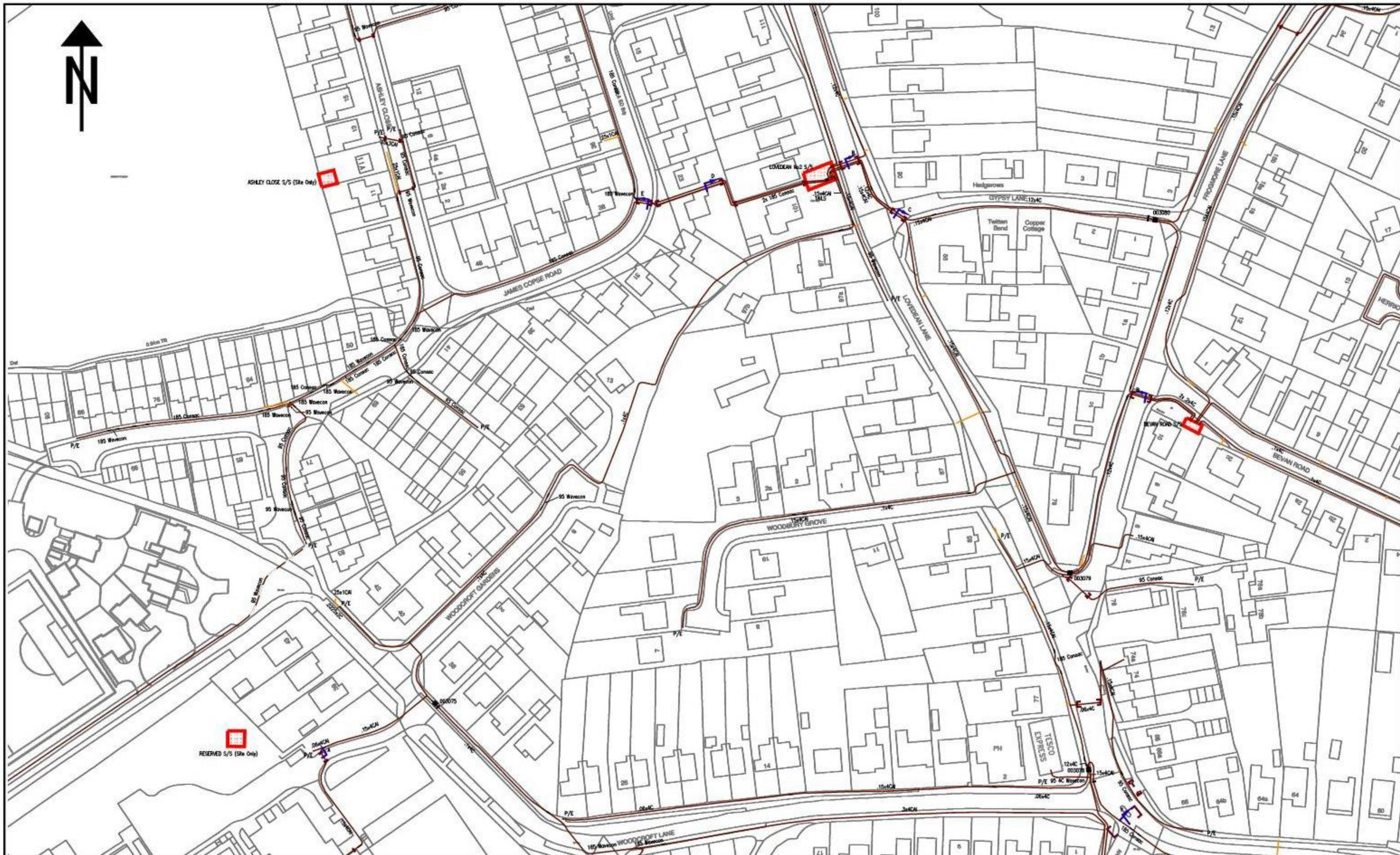
Date: 28/03/2018

H.V. MAINS RECORD

PORTSMOUTH

023-0262-4200

CHECKED



NORMAL DEPTH TO THE TOP OF THE CABLE WHEN LAID				
	services	l.v.	h.v.	e.h.v.
FOOTPATH	0.40m	0.45m	0.60m	0.75m
ROAD CROSSING	0.60m	0.60m	0.75m	0.90m
l.v./services	- up to 1000V.			
h.v.	- over 1000V. to 11,000V.			
e.h.v.	- 22,000V. to 132,000V.			

WARNING

There may have been subsequent alterations to the surface levels. Trial holes must be taken to determine positions and depth of cables. BS (5) 47 booklet from the Health and Safety Executive - Avoiding Danger from Buried Cables - should be consulted before commencing excavation work. (available from the HSE)

WHEN WORKING IN THE VICINITY OF OVERHEAD LINES THE HEALTH AND SAFETY GUIDANCE NOTE G56 SHOULD BE CONSULTED. (AVAILABLE FROM THE HSE)

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Template: S&S M2206 CCL A3 43 44

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L.V. MAINS RECORD
PORTSMOUTH
023-9262-4200

Grid Ref: SU68731224
Scale: 1:1250
Date: 28/03/2018

Watch it!

Safety advice brought to you by Scottish and Southern Electricity Networks

These notes are intended to help all those who have to work in the vicinity of electrical apparatus. Employers have a legal obligation to ensure that their operatives are fully instructed in the correct procedures.

The Electricity at Work Regulations 1989 impose health and safety requirements upon employers, employees and self-employed persons with respect to electricity at work. The regulations impose restrictions on persons being engaged in work activities on or near live conductors.

Regulation 14 requires that: "No person shall be engaged in any work activity on or near any live conductor (other than one suitably covered with insulating material so as to prevent danger) that danger may arise unless:

- ♦ it is **unreasonable** in all circumstances for it to be dead; and
- ♦ it is **reasonable** in all circumstances for him to be at work on or near it while it is live; and
- ♦ suitable precautions (including where necessary the provision of suitable protective equipment) are taken to prevent injury."

The purpose of the regulations is to require precautions to be taken against the risk of death or personal injury from electricity in work activities.

Publications

The Health and Safety Executive have produced a document entitled 'Avoiding Danger from Underground Services', and the Appendix 1 deals specifically with electric cables. Copies are available from the HSE's Accredited Agents and good booksellers, Ref. HS (G) 47.

Copies of Health and Safety Guidance note GS 6 relating to safe working in proximity to overhead lines, are available from the Health and Safety Executive's website - www.hse.gov.uk.

Note

In situations of emergency or danger, or where the advice contained in these notes cannot be followed, you must consult Scottish and Southern Electricity Networks immediately. Tel. 08457 708090 for southern England or 0800 300999 for Scotland.

Additional copies of these "Watch it!" leaflets can be obtained from our Asset Data Team office upon request. Tel. 01256 337294, or Fax 01256 337295.

You must read and accept the following safety notes as part of the contract to receive our network plans. You will have the option to print these and issue them to site staff.

Watch it! - Working in the vicinity of underground cables

Our plans show the positions and normal depths for the buried cables and pipes at the time when they were installed. However, alterations to road alignments surface levels and buildings may have occurred subsequently without our knowledge. If you discover plant or cables that are not marked or incorrectly marked, then you are required to contact us as soon as possible to give us the opportunity to amend our plans.

These plans show the equipment owned by Scottish and Southern Electricity Networks. There may be other privately owned plant in the area, which is outside of our control. You should always check with the Local Authority, National Grid Company, Department of the Environment, other Electricity Companies and other utilities before proceeding.

It is not intended that the issue of these plans will absolve either party from their obligation under any of the acts that control digging in the public highways.

Supplies To Properties, etc.

The location of cables supplying individual properties, street lighting, traffic signs, telephone kiosks etc. are not always shown on the plans. You should assume that each property, streetlight etc. will have its own supply cable.

Major Circuits

Where our plans indicate the presence of cables with a voltage exceeding 11,000 volts, you are advised to contact our local depot (telephone number is on the plans), before commencing any excavations within the vicinity of these cables. These major circuits form an extremely important link in Scottish and Southern Electricity Networks' networks, and damaging or modifying these circuits is a major and costly undertaking. Any development should therefore be designed to allow these circuits to remain undisturbed and accessible in their present location.

For your own and your workmates' safety, please follow the **do's** and **don'ts** listed below:

- ✓ **do** make sure you have plans of the underground cables in the area **before** any excavation work starts. Remember that some cables may not be shown on plans. If carrying out emergency work, excavate as though there are buried live cables in the vicinity.
- ✓ **do** use a cable locator to determine the position of existing cables in the work area. The positions should be marked and tests made as work proceeds. **If in doubt, get advice from your supervisor.**
- ✓ **do** ask for a cable to be made dead if it is buried in concrete.
- ✓ **do** watch for signs of cables as work progresses. Note any marker tape or cable cover, which may be exposed

- ✓ **do** backfill carefully, using stone-free soil around the cables, replacing marker-tapes and / or covers.
- ✓ **do** notify us immediately if you accidentally damage our cables. Arrange to keep people well clear of a cable that has been damaged until we have confirmed it has been made safe.
- ✓ **do** make sure before starting to demolish a building that all cables have been disconnected. We welcome prior notice of the intention to demolish buildings. This enables us to ensure that the site has been made safe electrically.
- ✓ **don't** operate a bulldozer, scraper, dragline or excavator; unless you are satisfied that there are no buried cables in the working area.
- ✓ **don't** use picks, pins, forks or pointed instruments in soft clay or soil when cables are present. Exercise extreme caution where such instruments are used to free lumps of stone, or break up firmly compacted ground. **Never** throw a fork or sharp instrument into the ground.
- ✓ **don't** dig trial holes over the indicated route of the cable. Excavate alongside instead.
- ✓ **don't** use exposed cables as a convenient step or handhold.
- ✓ **don't** handle or attempt to alter the position of any cable.

Remember that a damaged cable may cause extensive loss of supplies, make expensive repairs necessary and cause serious or even fatal injury.

If effective measures are not adopted to protect our equipment, we will take steps to recover the cost of any damage caused. Persons causing damage resulting in loss of supply to customers can be held legally responsible for any claims made by those customers. Promptness in reporting an incident will minimise costs.

In most cases it is not practicable to make cables dead without interrupting supplies to our customers. But given adequate notice, we will wherever possible, give advice regarding special precautions which may be necessary on any site where particular problems are likely to be encountered. The right is reserved to make a charge for this service.

Electricity cables can exist anywhere - under paths or roads, in gardens or driveways, on new housing or industrial development sites or even farmland.

Watch it! - Working in the vicinity of overhead lines

For your own and your workmates' safety, please follow the **do's** and **don'ts** listed below

- ✓ **do** carefully note the position of all overhead lines before commencing work.
- ✓ **do** co-operate with us during planning and sitework stages.
- ✓ **do** follow the advice given in HSE Guidance Note GS 6 when siting barriers, goal posts, bunting etc.
- ✓ **do** keep overhead lines in view when moving scaffolding or machinery and take special care when felling or lopping trees.
- ✓ **do** remember that the raising or slewing of a crane or excavator jib may cause danger when operating near an overhead line.

- ✓ **do** avoid any machinery that is in contact with an overhead line until we confirm that conditions are safe.
- ✓ **do** warn others to keep well clear.
- ✓ **don't** drive a high vehicle below an overhead line when an alternative route is available.
- ✓ **don't** raise the bed of a tipper lorry beneath an overhead line or drive under the line with the body of the vehicle raised.
- ✓ **don't** steady any suspended load until you are satisfied that there is no danger from overhead lines.
- ✓ **don't** handle or use scaffold platforms, poles, pipes or ladders unless they are at a safe distance from overhead lines.
- ✓ **don't** transport long objects beneath overhead lines, unless they are carried in a horizontal position.
- ✓ **don't** approach or touch any broken or fallen overhead lines.

Always remember that:

- Electricity can jump gaps.
- Contact or near contact with a crane jib, scaffold or ladder can cause a discharge of electricity with a risk of fatal or severe shock and burns to any person in the vicinity.

If effective measures are not adopted to protect our equipment, we will take steps to recover the cost of any damage caused. Persons causing damage resulting in loss of supply to customers can be held legally responsible for any claims made by those customers. Promptness in reporting an incident will minimise costs.

In most cases it is not practicable to make overhead lines dead without interrupting supplies to customers. However, provided adequate notice is given, then we will, whenever possible, give advice regarding special precautions which may be necessary on site where specific problems may be encountered. The right is reserved to make a charge for this service.

Scottish and Southern Electricity Networks is a trading name of: Scottish and Southern Energy Power Distribution Limited Registered in Scotland No. SC213459; Scottish Hydro Electric Transmission plc Registered in Scotland No. SC213461; Scottish Hydro Electric Power Distribution plc Registered in Scotland No. SC213460 (all having their Registered Offices at Inveralmond House 200 Dunkeld Road Perth PH1 3AQ); and Southern Electric Power Distribution plc Registered in England & Wales No. 04094290 having its Registered Office at No.1 Forbury Place 43 Forbury Road Reading RG1 3JH which are members of the SSE Group www.ssen.co.uk

GUIDE TO INTERPRETING MAINS RECORDS PLANS

PRODUCED BY MAPPING SERVICES



INTRODUCTION

The Health & Safety Executive have produced a document entitled 'Avoiding danger from underground services'. Copies are available from HMSO's accredited agents and good booksellers, Ref HS(G)47, ISBN 0118854925.

WHEN WORKING IN THE VICINITY OF ELECTRICITY CABLES AND OVERHEAD LINES PLEASE FOLLOW THE DO'S & DON'T'S LISTED BELOW.

DO'S

- Do** Make sure that you have plans of the cables in the area before any excavation work starts. Remember that some cables such as service cables may not be shown on the plans. Cables owned by other companies are not shown, e.g. local authorities, Department of the Environment, National Grid Co. etc.
- Do** Make sure that you understand the plans that have been supplied to you. For detailed explanation of the symbols used by Scottish & Southern Energy to display the cable information see Appendices.
- Do** Use a cable avoidance tool (CAT) to determine the position of the existing cables in the work area. The positions should be clearly marked and further tests made as work proceeds. **If in doubt, get advice from your supervisor.**
- Do** Hand dig trial holes over the indicated route of the cable, excavate alongside.
- Do** Ask for a cable to be made dead if it is buried in concrete. Please note that this is likely to be a costly process.
- Do** Watch for signs of cables as work progresses, such as marker tapes or cable covers which may be exposed.
- Do** Backfill carefully using stone free soil around cables, replacing marker tapes and covers.
- Do** Ensure that there is maximum clearance above all cable & joints.
- Do** Notify Scottish & Southern Energy immediately should accidental damage to cables occur however large or small. Arrange to keep people well clear of the cable that has been damaged. Do not backfill an area where cable damage has occurred.

DON'T'S

- Don't** Operate a bulldozer, scraper, dragline or excavator unless you are satisfied that there are no buried cables or overhead lines in the working area.
- Don't** Use picks, forks or pointed instruments in soft clay or soil where cables are present, exercise extreme caution where such instruments are used to free lumps of stone or to break up firmly compacted ground.
- Don't** Use exposed cables as a convenient step or handhold.
- Don't** Handle or attempt to alter the position of any cable.

REMEMBER THAT A DAMAGED CABLE MAY CAUSE EXTENSIVE LOSS OF SUPPLIES, MAKE EXPENSIVE REPAIRS NECESSARY AND CAUSE SERIOUS OR EVEN FATAL INJURY.

IF IN DOUBT ASK SCOTTISH & SOUTHERN ENERGY.

UNDERSTANDING THE CABLE INFORMATION ON THE PLANS

AVERAGE DEPTH OF CABLES:

Footpaths 0.6 metres

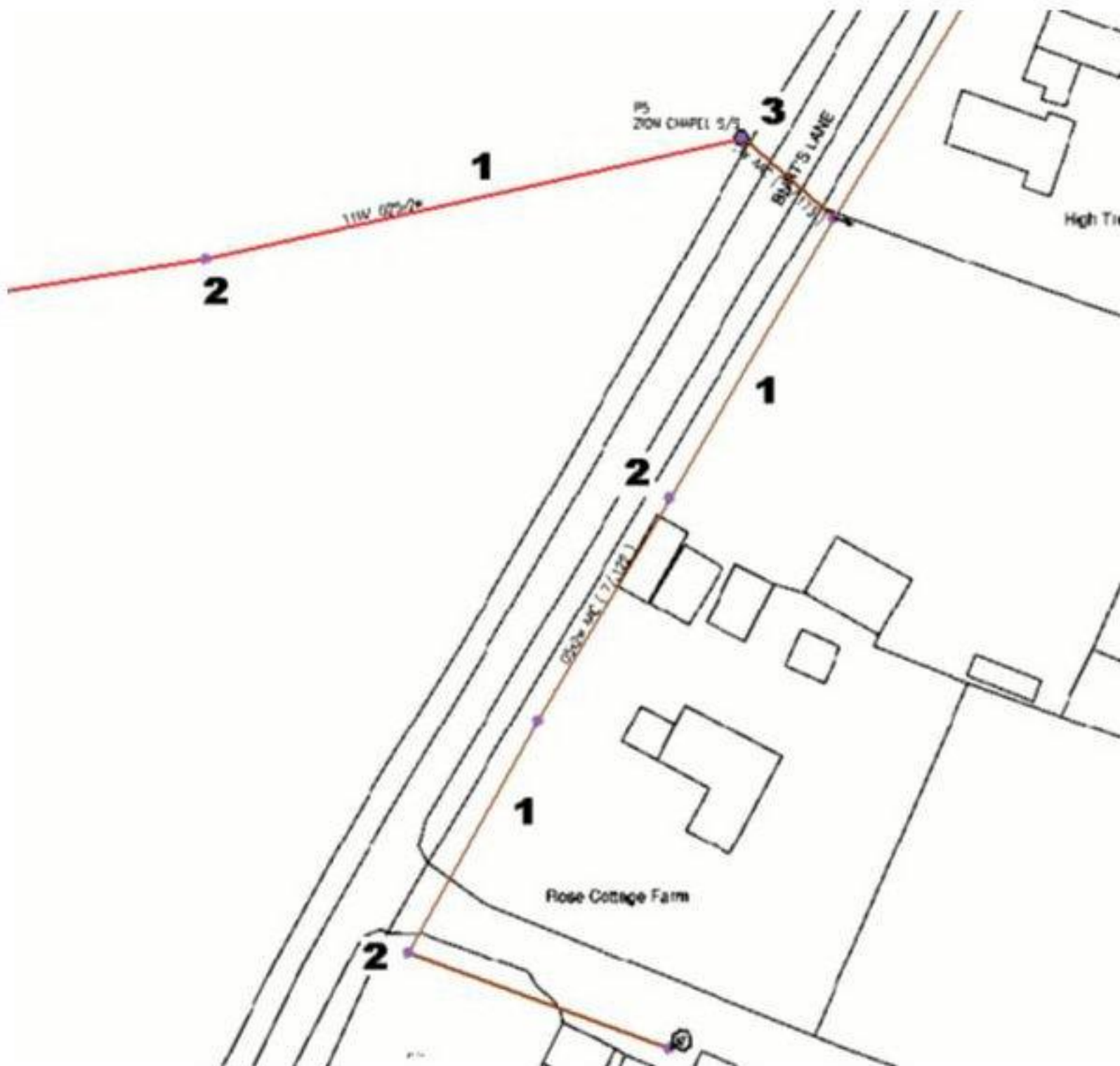
Road Crossings 0.75metres

NB These depths are only approximate, depths may vary. It should also be noted

That surface levels can change subsequent to the cables being laid.

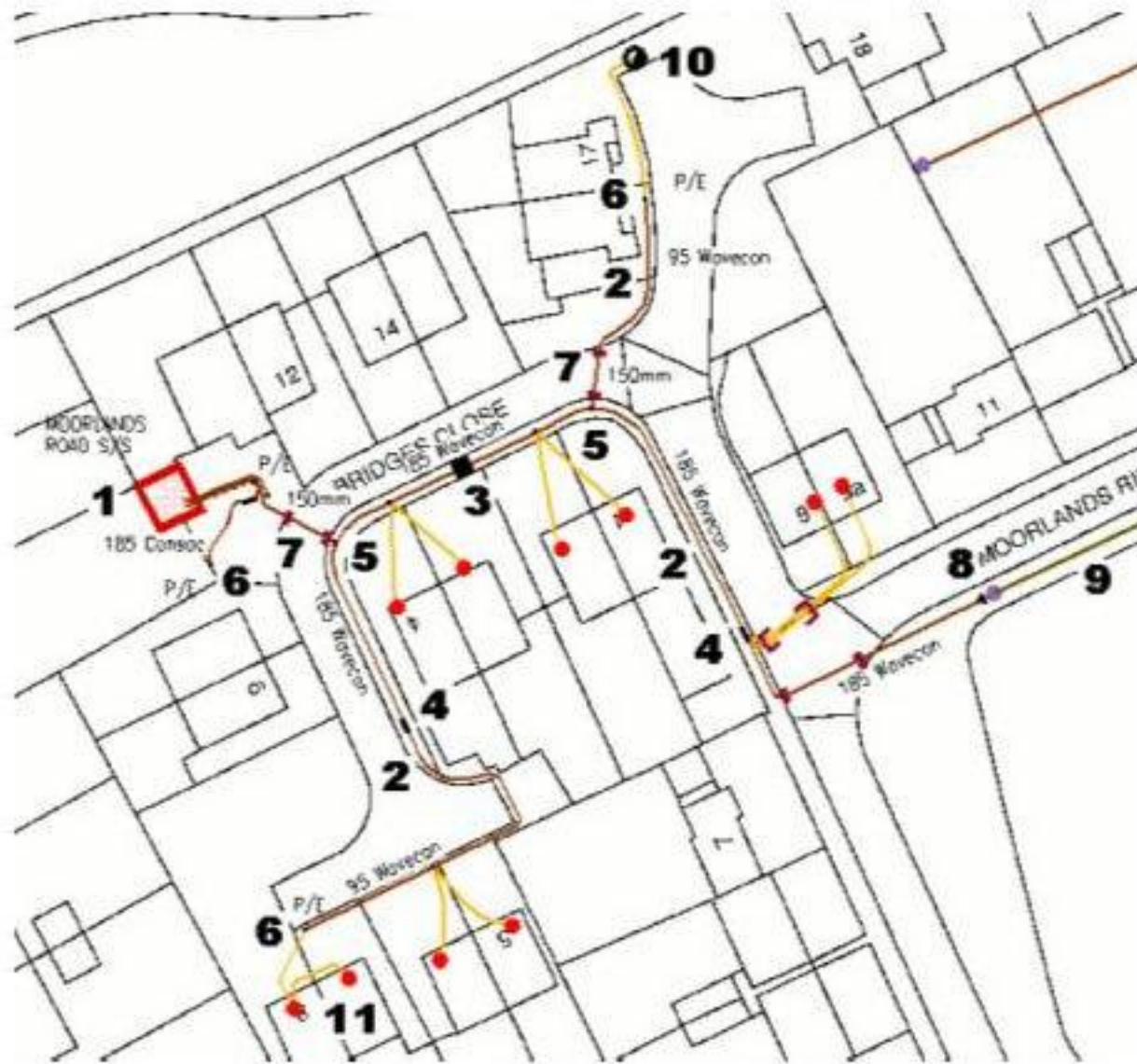
Mains records symbols definitions and examples:

A) Overhead lines & Poles – These are depicted as follows:



1. Overhead Line – These can be either High Voltage or Low Voltage, colour denotes voltage.
2. Poles.
3. Pole Mounted Transformer.

B)



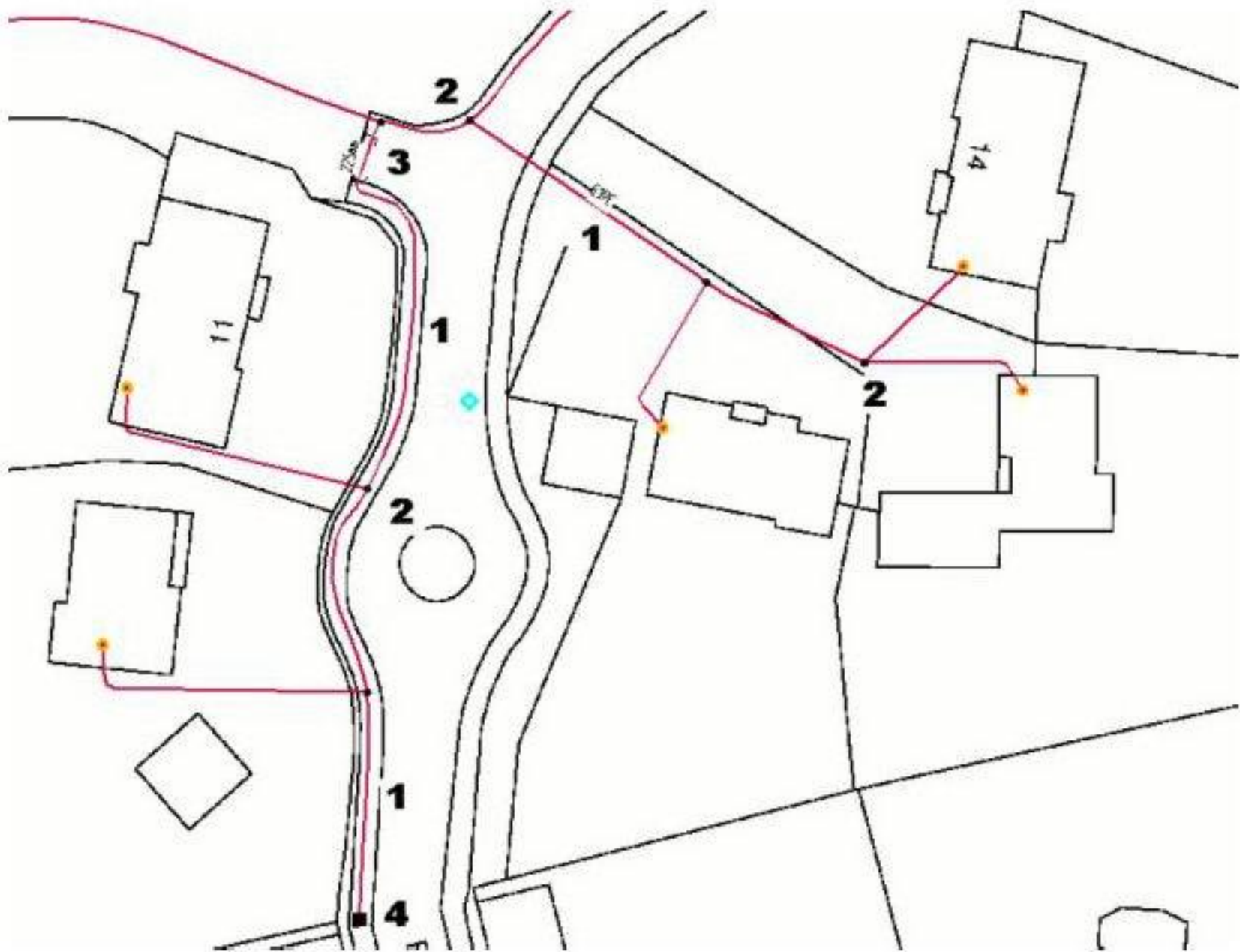
1. Sub Station
2. Low Voltage Underground cable.
3. Link Boxes: This is a box with a manhole cover marked as belonging to Scottish & Southern Energy containing links. Either two or four cables will lead away from a link box.
4. Straight Joint: This is where two separate cables are joined together.
5. Breech Joint: This is where another cable is attached to the main.
6. Pot End: This is the end of the cable. In certain circumstances service cables to properties can be taken from the pot end. These services may not be shown on the plans.
7. Road crossing duct where a cable is routed under a path or road.
8. Cable terminations/Pole Box: Where underground cables are connected to overhead lines
9. Overhead line.
10. Street Lamps.
11. Services to properties: The service cable to an individual property are not always shown on the mains records that Scottish & Southern Energy supply.
In some cases a service can be looped from an adjacent property.
Some services are laid through ducts from the mains to the meter position when laid.

C) Typical example of High Voltage cable record.



1. Sub Station
2. High Voltage Underground cable – Colour denotes voltage.
3. Straight Joint: This is where two separate cables are joined together.
4. Breech Joint: This is where another cable is attached to the main.
5. Cable terminations/Pole Box: Where underground cables are connected to overhead lines
6. Overhead Switch.

D) Typical example of Gas pipe record



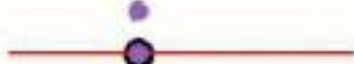
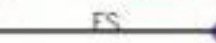
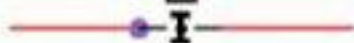
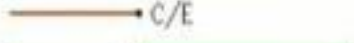
1. Gas Pipes- Colour denotes pressure.
2. Gas joint
3. Road crossing duct where a pipe is routed under a path or road.
4. Connection Point. Position where network is connected to national gas suppliers network.

Further Notes.

The various sizes of cables and pipes are shown alongside the routes.

IF IN DOUBT ASK SCOTTISH & SOUTHERN ENERGY

GIS ELECTRIC SYMBOLS (SOUTH)

	LV UNDERGROUND SERVICE CABLE		POLE
	LV UNDERGROUND MAINS CABLE		POLE MOUNTED TRANSFORMER
	2KV-3.3KV UNDERGROUND CABLE		SUBSTATION
	6.6KV UNDERGROUND CABLE		LINK BOX
	11KV UNDERGROUND CABLE		PILLAR
	22KV UNDERGROUND CABLE		MAJOR PIPELINE
	33KV UNDERGROUND CABLE		ASSUMED ROUTE
	66KV UNDERGROUND CABLE		CROSS SECTION
	132KV UNDERGROUND CABLE		DUCTING
	LV OVERHEAD LINE		FLYING STAY
	2-3.3KV OVERHEAD LINE		PME EARTH
	6.6KV OVERHEAD LINE		NEUTRAL EARTH
	11KV OVERHEAD LINE		OIL/GAS GAUGE
	22KV OVERHEAD LINE		OIL/GAS TANK
	33KV OVERHEAD LINE		BALANCER
	66KV OVERHEAD LINE		REGULATOR
	132KV OVERHEAD LINE		PIT
	FIBRE OPTIC CABLE		SCHEMATIC CONNECTOR
	PILOT CABLE		SUPPLY LOCATION-PROPERTY
	CIRCUIT BREAKER		SUPPLY LOCATION-OTHER
	SWITCH DISCONNECTOR		SUPPLY LOCATION-STREET FURNITURE
	POLE BOX		
	STRAIGHT JOINT		
	TEE JOINT		
	TRIFURCATING JOINT		
	POT END JOINT		
	CAPPED END JOINT		
	SEALING END JOINT		
	SERVICE CONNECTOR JOINT		
	O/H CONNECTOR JOINT		
	WALL BOX JOINT		

GIS ELECTRIC SYMBOLS (NORTH)

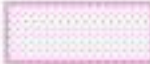
	FIBRE OPTIC CABLE		LINK BOX
	PILOT CABLE		PILLAR
	6.6/11kV UNDERGROUND CABLE		SUBSTATION
	33kV UNDERGROUND CABLE		WATER PIPELINE
	132kV UNDERGROUND CABLE		OIL PIPELINE
	LOW VOLTAGE UNDERGROUND CABLE		GAS PIPELINE
	6.6/11kV OVERHEAD LINE		SWITCH DISCONNECTOR
	33kV OVERHEAD LINE		CIRCUIT BREAKER
	132/275kV OVERHEAD LINE		SUPPLY POINT
	LOW VOLTAGE OVERHEAD LINE		
	POLES		
	TOWER		
	POLE TERMINATION		
	JOINTS		
	DUCTING		

GIS Gas Symbols

	Medium Pressure Pipe	
	Low Pressure Pipe	
		Gas Ducting
	Gas Supply Point	
	Gas Joint	
	End Closure	
	Pressure Reduction Station	
	Gas Utility Connection Point	
	Valve	

GIS Environmental Guide

Countryside Agency

-  Area of Outstanding Natural Beauty (AONB)
-  National Park

Environment Agency

-  Borehole
-  Water Extraction Point
-  Sensitive Waterway
-  Source Protection Zone
-  Vulnerability Zone

Forestry Commission

-  Access
-  Ownership

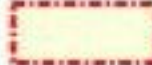
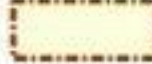
English Heritage/Historic Scotland

-  Monuments

SEPA

-  Flood Area
-  Flood Location

English Nature/Scottish Natural Heritage

-  Site of Special Scientific Interest (SSSI)
-  National Nature Reserve (NNR)
-  RAMSAR
-  Special Area of Conservation (SAC)
-  Special Protection Area (SPA)
-  Ancient Woodland

Areas of Concern

-  Contaminated
-  Cadmium
-  Methane
-  Heavy Metal-Unclassified
-  Asbestos
-  Ordnance
-  Mercury
-  Restricted Access

Utilities Report



Affected Utilities

SGN - (Southern Gas Networks)



Our Ref: 12486225 Your Ref: LM 63704/BRK

Friday, 23 March 2018

Christina Elliott
500 Park Avenue Aztec West
Almondsbury
Bristol
BS32 4RZ



Dear Christina Elliott

Thank you for your enquiry dated Friday, 23 March 2018

Please find an extract from our mains records for your proposed work area, any SGN assets are described in the map legend. **On some occasions blank maps may be sent to you, this is due to your proposed work being in a no gas area but within our operational boundaries.**

This mains record only shows the pipes owned by SGN in our role as a Licensed Gas Transporter (GT). Please note that privately owned gas pipes or pipes owned by other GTs may be present in this area and information regarding those pipes needs to be requested from the owners. If we know of any other pipes in the area we will note them on the plans as a shaded area and/or a series of x's.

The information shown on this plan is given without obligation or warranty and the accuracy cannot be guaranteed. Service pipes, valves, siphons, stub connections etc. are not shown but their presence should be anticipated. Your attention is drawn to the information and disclaimer on these plans. The information included on the plan is only valid for 28 days.

On the mains record you may see the low/medium/intermediate pressure gas main near your site. There should be no mechanical excavations taking place above or within 0.5m of a low/medium pressure system or above or within 3.0m of an intermediate pressure system. You should, where required confirm the position using hand dug trial holes.

A colour copy of these plans and the gas safety advice booklet enclosed should be passed to the senior person on site in order to prevent damage to our plant and potential direct or consequential costs to your organisation.

Safe digging practices in accordance with HSE publication HSG47 "Avoiding Danger from Underground Services" must be used to verify and establish the actual position of the mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that this information is provided to all relevant people (direct labour or contractors) working for you on or near gas pipes.

It must be stressed that both direct and consequential damage to gas plant can be dangerous for your employees and the general public and repairs to any such damage will incur a charge to you or the organisation carrying out work on your behalf. Your works should be carried out in such a manner that we are able to gain access to our apparatus throughout the duration of your operations.

If you require any further information please do not hesitate to contact us.

Yours sincerely,
The Safety Admin Team
For more information, visit our Dig Safely pages on sgn.co.uk
Tel: 0800 912 1722



Contact Us

SGN Safety Admin Team:
0800 912 1722
Email:
plantlocation@sgn.co.uk

Low Pressure Mains

Medium Pressure Mains

Intermediate Pressure Mains

High Pressure Mains

Some Examples Of Plant Items

Valve



Syphon



Depth of Cover



Digsite:

Line:

LA's

GT's

Diameter Change

Area:

SSSIs

Material Change



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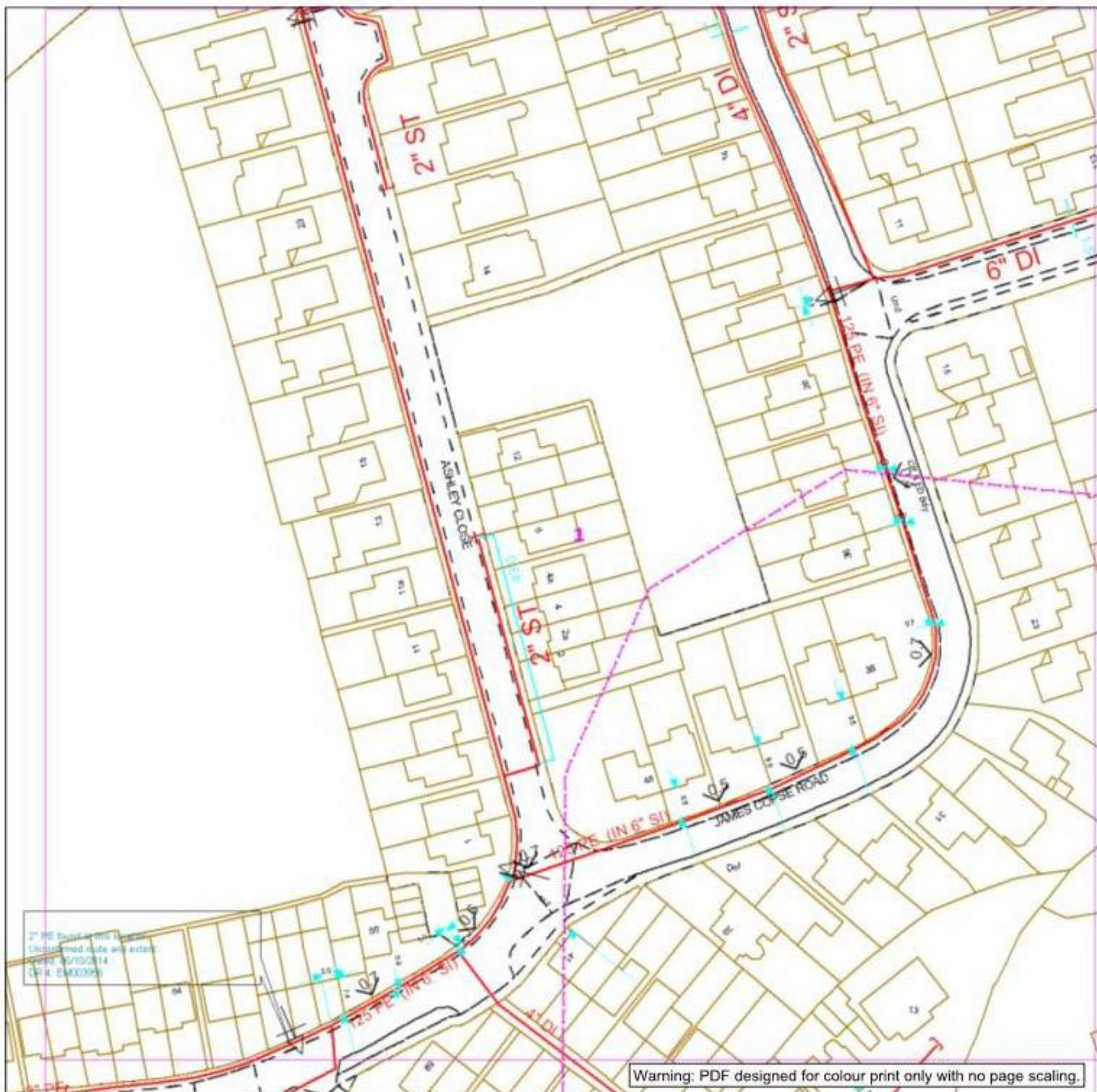


This plan shows the location of those pipes owned by Scotia Gas Networks (SGN) by virtue of being a licensed Gas Transporter (GT). Gas pipes owned by other GTs or third parties may also be present in this area but are not shown on this plan. Information with regard to such pipes should be obtained from the relevant owners. No warranties are given with regard to the accuracy of the information shown on this plan. Service pipes, valves, syphons, sub-connections etc. are not shown but their presence should be anticipated. You should be aware that a small percentage of our pipes/assets may be undergoing review and will temporarily be highlighted in yellow. If your proposed works are close to one of these pipes, you should contact the SGN Safety Admin Team on 0800 912 1722 for advice. No liability of any kind whatsoever is accepted by SGN or its agents, servants or sub-contractors for any error or omission contained herein. Safe digging practices, in accordance with HS (G)47, must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that plant location information is provided to all persons (whether direct labour or sub-contractors) working for you on or near gas apparatus. Information included on this plan should not be referred to beyond a period of 28 days from the date of issue.

Report damage immediately – KEEP EVERYONE AWAY FROM THE AREA
0800 111 999

This plan is reproduced from or based on the OS map by Scotia Gas Networks plc, with the sanction of the controller of HM Stationery Office. Crown Copyright Reserved. Southern Gas – 100044373 and Scotland Gas – 100044366.

Plans generated by DigSAFE Pro (tm) software provided by LineasearchbeforeUdig



Warning: PDF designed for colour print only with no page scaling.



Contact Us

SGN Safety Admin Team:
0800 912 1722
Email:
plantlocation@sgn.co.uk

Low Pressure Mains

Medium Pressure Mains

Intermediate Pressure Mains

High Pressure Mains

Some Examples Of Plant Items

Valve



Syphon



Depth of Cover



Digsite:

Line:

LAs

GTs

Diameter Change

Area:

SSSIs

Material Change



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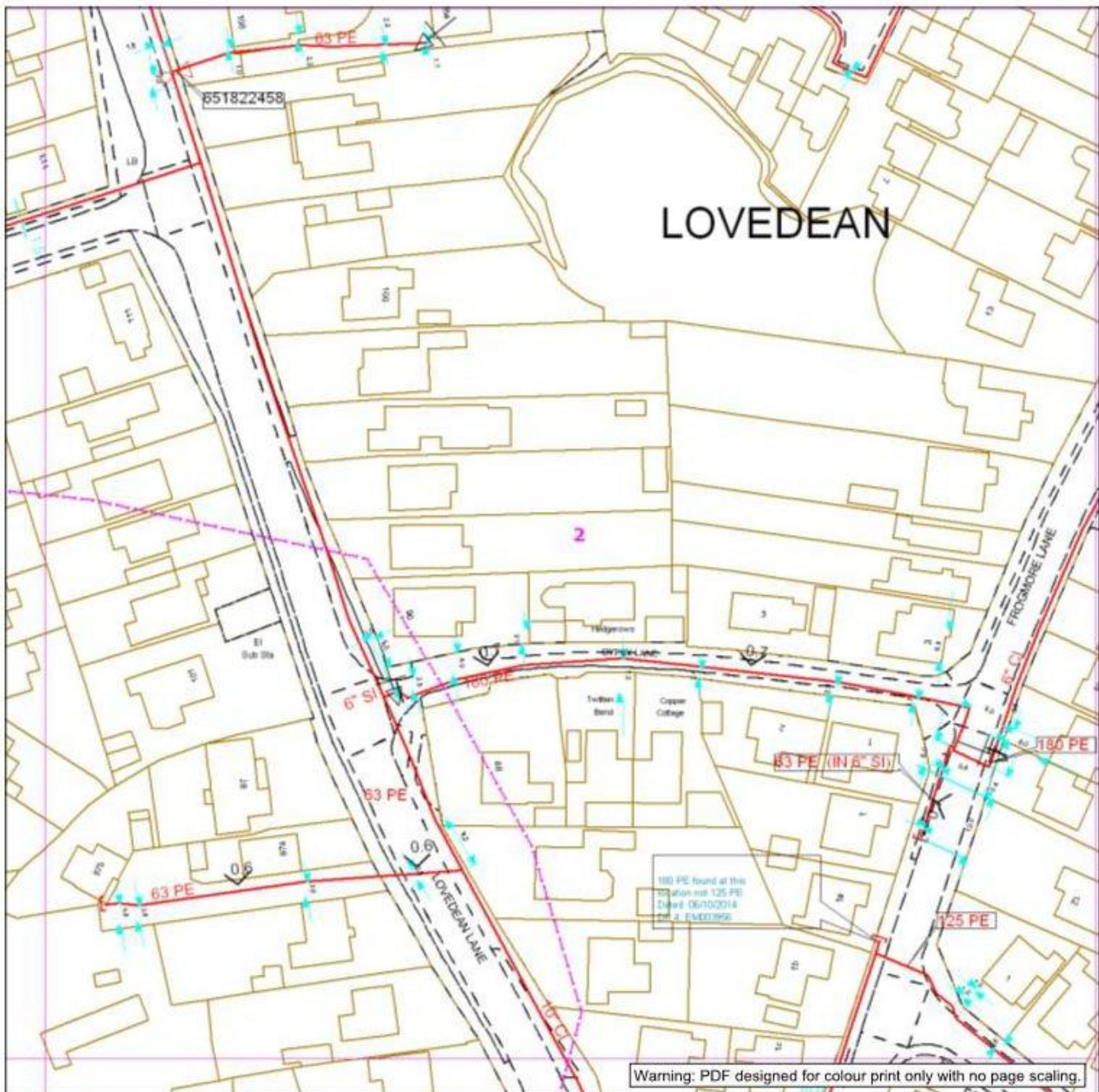
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Plans generated by DigSAFE Pro (tm) software provided by LineasearchbeforeUdig

Date Requested: 23/03/2018
Job Reference: 12486225
Site Location: 468741 112255
Requested by:
Ms Christina Elliott
Your Scheme/Reference:
LM 63704/BRK

Exact Scales:
1:1000 Area or Circle dig site
1:1000 Line dig site



Warning: PDF designed for colour print only with no page scaling.



Contact Us

SGN Safety Admin Team:
0800 912 1722
Email:
plantlocation@sgn.co.uk

Low Pressure Mains
Medium Pressure Mains
Intermediate Pressure Mains
High Pressure Mains
Some Examples Of Plant Items

Valve Syphon Depth of Cover

Digsite:
Line: Area:
LAs
GTs SSSIs
Diameter Change Material Change



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Site Location: 468741 112255
Requested by:
Ms Christina Elliott
Your Scheme/Reference:
LM 63704/BRK

Exact Scales:
1:1000 Area or Circle dig site
1:1000 Line dig site



Contact Us

SGN Safety Admin Team:
0800 912 1722
Email:
plantlocation@sgn.co.uk

Low Pressure Mains
Medium Pressure Mains
Intermediate Pressure Mains
High Pressure Mains
Some Examples Of Plant Items

Valve Syphon Depth of Cover

Woodcroft

Low Pressure Mains

Medium Pressure Mains

Intermediate Pressure Mains

High Pressure Mains

Some Examples Of Plant Items

Valve Syphon Depth of Cover

Valve Syphon Depth of Cover

Valve Syphon Depth of Cover

Valve Syphon Depth of Cover

Valve Syphon Depth of Cover

Valve Syphon Depth of Cover

Valve Syphon Depth of Cover

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Warning: PDF designed for colour print only with no page scaling.



This information is given as a guide only and its accuracy cannot be guaranteed.



This plan shows the location of those pipes owned by Scotia Gas Networks (SGN) by virtue of being a licensed Gas Transporter (GT). Gas pipes owned by other GTs or third parties may also be present in this area but are not shown on this plan. Information with regard to such pipes should be obtained from the relevant owners. No warranties are given with regard to the accuracy of the information shown on this plan. Service pipes, valves, syphons, sub-connections etc. are not shown but their presence should be anticipated. You should be aware that a small percentage of our pipes/assets may be undergoing review and will temporarily be highlighted in yellow. If your proposed works are close to one of these pipes, you should contact the SGN Safety Admin Team on 0800 912 1722 for advice. No liability of any kind whatsoever is accepted by SGN or its agents, servants or sub-contractors for any error or omission contained herein. Safe digging practices, in accordance with HS (G)47, must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that plant location information is provided to all persons (whether direct labour or sub-contractors) working for you on or near gas apparatus. Information included on this plan should not be referred to beyond a period of 28 days from the date of issue.

Report damage immediately – KEEP EVERYONE AWAY FROM THE AREA
0800 111 999

This plan is reproduced from or based on the OS map by Scotia Gas Networks plc, with the sanction of the controller of HM Stationery Office. Crown Copyright Reserved. Southern Gas – 100044373 and Scotland Gas – 100044366.

Plans generated by DigSAFE Pro (tm) software provided by LineasearchbeforeUdig

Date Requested: 23/03/2018
Job Reference: 12486225
Site Location: 468741 112255
Requested by:
Ms Christina Elliott
Your Scheme/Reference:
LM 63704/BRK

Exact Scales:
1:1000 Area or Circle dig site
1:1000 Line dig site



Warning: PDF designed for colour print only with no page scaling.



Contact Us

SGN Safety Admin Team:
0800 912 1722
Email:
plantlocation@sgn.co.uk

Low Pressure Mains

Medium Pressure Mains

Intermediate Pressure Mains

High Pressure Mains

Some Examples Of Plant Items

Valve



Syphon



Depth of Cover



Digsite:

Line:

LA's

GT's

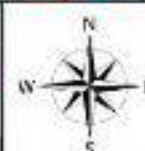
Area:

SSSIs

Diameter Change



Material Change



This information is given as a guide only and its accuracy cannot be guaranteed.



This plan shows the location of those pipes owned by Scotia Gas Networks (SGN) by virtue of being a licensed Gas Transporter (GT). Gas pipes owned by other GTs or third parties may also be present in this area but are not shown on this plan. Information with regard to such pipes should be obtained from the relevant owners. No warranties are given with regard to the accuracy of the information shown on this plan. Service pipes, valves, siphons, sub-connections etc. are not shown but their presence should be anticipated. You should be aware that a small percentage of our pipes/assets may be undergoing review and will temporarily be highlighted in yellow. If your proposed works are close to one of these pipes, you should contact the SGN Safety Admin Team on 0800 912 1722 for advice. No liability of any kind whatsoever is accepted by SGN or its agents, servants or sub-contractors for any error or omission contained herein. Safe digging practices, in accordance with HS (G)47, must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that plant location information is provided to all persons (whether direct labour or sub-contractors) working for you on or near gas apparatus. Information included on this plan should not be referred to beyond a period of 28 days from the date of issue.

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Exact Scales:
1:1000 Area or Circle dig site
1:1000 Line dig site

Map Symbols

VALVE OPEN	VALVE CLOSED	GOVERNOR	END CLOSURE	SYPHON	REDUCER	TEE
TEST POINT	CATHODIC PROTECTION	GENERAL REFERENCE	FLOW MEASURE	DIP POINT	MONO ETHYLENE GLYCOL	OILING POINT
FLOW STOP	PRESSURE MEASUREMENT	STAND PIPE	OFFICIAL MINISTRY RECORD	PURGE POINT	GAS CONDITIONER	DRAIN POINT
SKETCH BUBBLE	DEPTH OF COVER	METER	MATERIAL CHANGE	LP MAINS	MP MAINS	IP MAINS
PIG TRAP	CROSSOVER CONNECTION	CHANGE OF DIAMETER	PIPE JOINT	LHP MAINS	HISTORY DATA	SSSI
				CONTACT ZONE	GTs	LTS



SGN

Your gas. Our network.

Dig safely

Measures to avoid injury
and damage to gas pipes



The following protective and precautionary measures MUST be taken when working in the vicinity of gas mains and services.

It is the responsibility of the property owner or company carrying out the work to make sure they've complied with the relevant legislation and Health and Safety Executive (HSE) guidance, eg HS(G)47. In practice, this means that whoever is carrying out the work MUST obtain gas mains location information and/or maps showing the indicative position of the gas network before any work takes place.

To avoid injury to yourself, your employees, colleagues and the general public you MUST suitably mark the position of the pipes on site.

HS(G)47 outlines best practice that should be followed to ensure you work safely:

1. Plan the work, obtain maps.
2. Detecting, identifying and marking underground services.
3. Safe excavation and safe digging practices.

In addition to the requirements under the Health and Safety At Work etc. Act 1974 to prevent injuries to employees and others (not employed), it is an offence under regulation 15 of the Pipelines Safety Regulations 1996 to cause damage to a pipeline (which includes gas mains and services as well as higher pressure pipelines) so as to give rise to a danger to persons.

You MUST make sure that current full colour copies of our maps are issued to all relevant personnel on site and they're aware of the presence and location of our gas mains and services prior to any excavation.

In a gas emergency

If you cause a gas leak or suspect a main or service pipe or equipment is leaking, you **MUST** take the following emergency actions immediately:

- **Ask people to move away from the area of the gas escape.**
- **Call 0800 111 999 immediately.**

1. **Don't attempt to repair the escape or stop the leakage.**
2. **As gas may enter buildings, ask people in the surrounding premises to leave until it's safe for them to return.**
3. **Stop anyone going near the immediate vicinity of the gas escape.**
4. **Prohibit smoking and extinguish all naked flames.**
5. **Don't use mobile phones or other ignition sources.**
6. **Assist our representatives and other emergency services such as the police, ambulance, and fire service as requested.**

Additional reference material

- SGN guidance for Safe Working in the Vicinity of Pipelines & Associated Installations operating >7barg. Applicable for HP only.
- HS(G)47 **Avoiding Danger from Underground Services** available from hse.gov.uk
- NJUG **Utilities Guidance on Positioning and Colour Coding of Apparatus** available from njug.org.uk





Making an enquiry for gas mains or services maps

Please visit our **Dig safely** pages on sgn.co.uk for plant protection information and links to our online mapping system and other associated information and guidance.

Our simple and easy to use online mapping system is available 24/7, 365 days a year.

You'll need to register/log in and provide a few details about your site location and the work you'll be carrying out. We'll respond immediately by email.

What you're likely to be sent

You'll be sent an email with a map. This will be an extract from our gas mains record, showing your site and any of our gas pipes as well as relevant safety information.

We always send out safety information, however we may forward your enquiry on to a local plant protection officer or a pipelines engineer to make direct contact with you depending on the work location.



Example of a gas map

Note: Service pipes are not shown on our maps

When working near our gas mains and services

Safe system of work

To satisfy ourselves that work in the vicinity of our gas mains is being carried out safely, we may ask for a copy of your risk assessment and/or method statement paperwork.

Where work falls under the Construction (Design and Management) Regulations 2015 reference to our gas mains and services **MUST** be made within your site Health and Safety file.

Financial

Every reasonable precaution **MUST** be taken to avoid personal injury or damage to our gas network at all times;

If we incur any costs to repair direct or consequential damage or divert any gas main or service, you'll be recharged in full.

HSE

Any damage to our gas mains or services will be subject to legislative reporting responsibilities to the Health and Safety Executive under Reporting of Injuries, Diseases & Dangerous Occurrences Regulations 2013, Gas Safety Management Regulations 1996, and the Pipelines Safety Regulations 1996.

Minimum safe working distances

Depending on the activity being undertaken and the gas mains or services you are working within the vicinity of, there are different safe distances that **MUST** be adhered to. SGN plant protection officers or pipeline engineers will inform you of these if required.

Surface boxes and manholes

Do not bury or move our surface boxes. Free access **MUST** be maintained during and after your work. No manhole cover or other structure can be built over, around or under a gas main, and no work is to be carried out that results in a reduction or increase in cover or protection without prior written agreement.

Deep excavations

Adequate protection, approved by us, **MUST** be applied for any deep excavations in the vicinity of our gas mains and services that may affect its security and integrity. Ground movement around gas mains **MUST** be prevented. We **MUST** be contacted if a sewer trench or any other water authority is to be constructed at greater than 1.5 metres depth near a buried gas main or service pipe. You **MUST** give us detailed drawings showing the line and width of the proposed sewer or other trench, together with the soil group classification of the area concerned.



Crossing our mains or services

The placing of heavy construction plant, equipment, materials or the passage of heavy vehicles over our gas mains is prohibited unless specifically agreed protective measures (ie the construction of reinforced crossing points) have been carried out. This is particularly important where reductions in side support or ground cover are planned. You **MUST NOT** carry out any work in servitudes/easements without our prior written consent.

Exposed plant

Where excavations in the vicinity of our gas mains affect its support, the plant **MUST** be adequately supported and protected in consultation with us and to our satisfaction. It **MUST** be protected from impact, restraints and thrust blocks, and supports **MUST NOT** be removed without our agreement.

Hot work

One of our representatives should be present when welding or other hot work involving naked flames is being carried out near our gas mains, as there's potential for heat damage to plastic pipeline/coatings.

Backfilling

Concrete backfill should not be placed closer than 300mm to our mains. No concrete or hard material should be placed under or adjacent to any of our gas mains. Shuttering MUST be constructed to maintain the stated clearances and prevent fresh concrete encasing our mains or services. Material used for backfill around our gas mains MUST conform to the following:

- If sand, it MUST be well-graded in accordance with BS EN 12620:2002.
- It MUST NOT contain any sharp particles (stones, bricks, lumps or corrosive materials).
- Foamed concrete MUST NOT be used.
- It MUST be laid to a minimum depth of 250mm above the crown of the gas main.

Note: Power ramming MUST NOT take place until a 300mm hand rammed layer has been completed over the crown of the main.

Access

Free access to our sites, mains and services, including temporary structures and spoil heaps MUST be available at all times.





Mechanical excavation

Mechanical excavators (including breaker attachments) **MUST NOT** be used within the following distances from the confirmed location of our gas mains and services shown on our gas maps without prior agreement:

Type of mains and services	Gas map identification	Hand excavation required inside	Pipe pressure indication shown on map
Low Pressure (LP)	0 - 75mbar	0.5 metres	
Medium Pressure (MP)	75mbar to 2 bar	0.5 metres	
Intermediate Pressure (IP)	2 - 7 bar	3.0 metres	
High Pressure (HP)	Above 7 bar	You must seek approval from us prior to any work	

Major accident hazard pipelines

High pressure pipeline

No work is to take place near an HP pipeline until it is agreed with us. After agreement and before any work does take place, the location of our pipeline MUST be marked up and its position confirmed by digging trial holes with our personnel in attendance.



Pipeline markers

High pressure

We will be involved in any work taking place near high pressure pipelines. We will provide you with additional information that you MUST familiarise yourself with before carrying out any work.

The default method of excavating near high pressure gas pipelines MUST always be by hand.



Wind turbines

The UK Onshore Pipelines Operations Association (UKOPA) has identified the appropriate exclusion zone (distance from the base of the wind turbine mast to the edge of the pipeline) as 1.5 times the turbine height. Contact MUST be made with us during the planning stages of a wind turbine or wind farm.



Tree planting

If trees or shrubs are to be planted in the vicinity of our gas mains and services, the selection of tree or shrub type and how it's planted **MUST** be considered carefully. This is to avoid root damage to buried mains or services, and to ensure our subsequent excavations for main repair and maintenance won't damage the trees or shrubs.

Written approval from us **MUST** be obtained before any tree planting is carried out on a servitude/easement. Any approval we grant to plant trees

The following trees and those of similar size (deciduous or evergreen) **MUST NOT** be planted within 6m of the centre line of the main: ash, beech, birch, most conifers, elm, maple, lime, horse chestnut, oak, and sycamore. Apple and pear trees are also included in this category.

Dwarf apple stocks may be planted up to 3m of the centre line of the main.



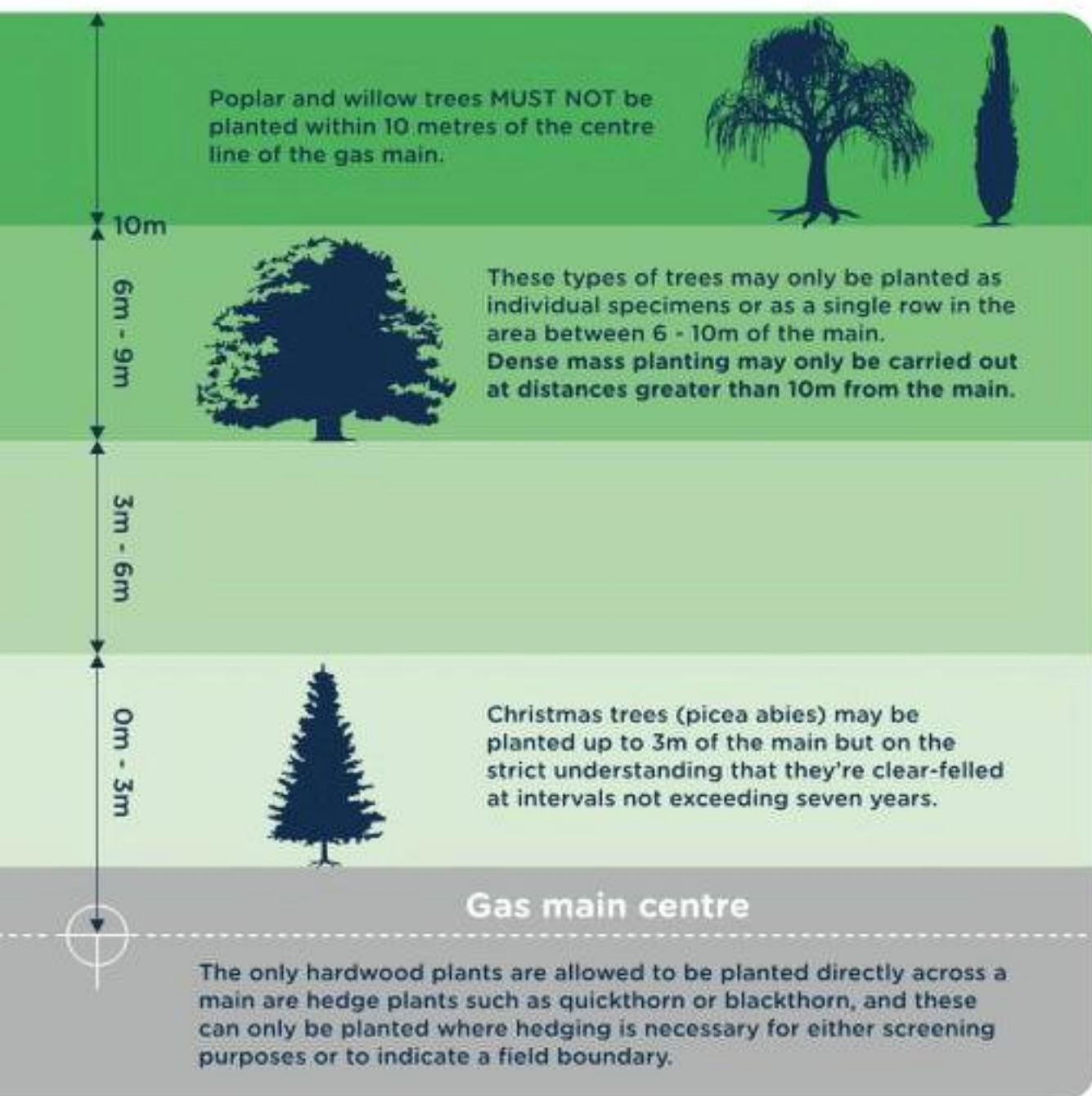
In cases where screening is required, the following are shallow rooting and may be planted close to the gas mains and services: blackthorn, broom, cotoneaster, elder, hazel, laurel, quickthorn, privet, snowberry and most ornamental shrubs.

Gas main centre

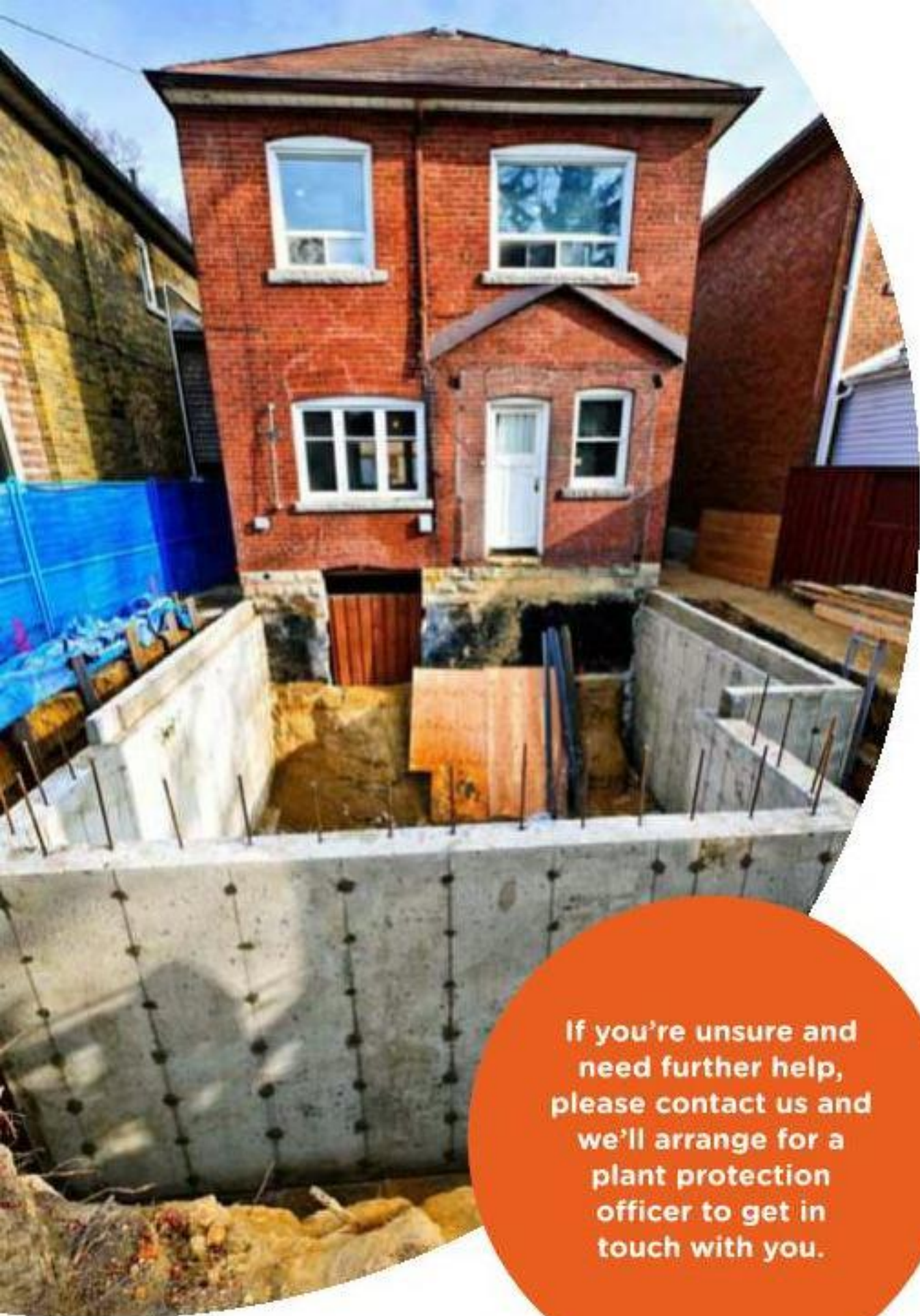
Raspberries, gooseberries and blackcurrants may be planted on the gas main, but a four metre strip, centred on the main, **MUST** be left clear at all times.

on a servitude/easement will be subject to us retaining the right to remove any tree, which in our opinion may become a danger to our mains in the future.

The written consent to plant trees will state what area may be planted and also the type of tree. The diagram details the specific species and the distances they **MUST** be planted from gas mains or services. You **MUST** contact us for further information.



Note: For further guidance, please refer to NJUG 10.



If you're unsure and need further help, please contact us and we'll arrange for a plant protection officer to get in touch with you.

Gas services/work in gardens

If you're going to be carrying out work around your home, or a third party is carrying out work on your behalf, we may send you a site map of our gas mains and services but your own gas service won't be marked.

The simplest way to understand the location of your gas service is to know where it enters your house.



< Your gas service pipe usually takes the shortest route to the gas main, as shown on the sample network map/drawing.



We provide a free plant location enquiry service and we're always happy to help.



Visit our Dig safely pages on [sgn.co.uk](https://www.sgn.co.uk)



0800 912 1722 *

*All calls are recorded and may be monitored

Safety Advice - Valves



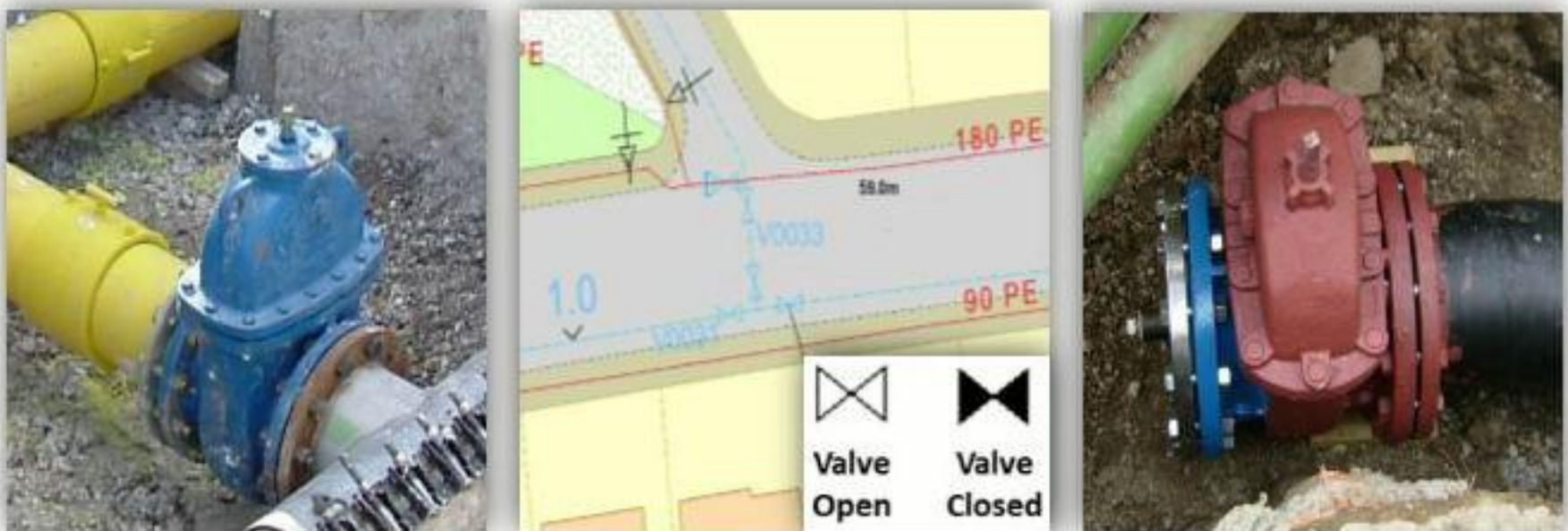
Guidance when undertaking work near gas valves in our network areas

SGN manages the network that distributes gas to 5.8 million homes and businesses across Scotland and the south of England.

Due to a manufacturing issue, we are currently replacing or upgrading certain valve types that are at risk of bolt failure. In extreme cases, this can lead to gas escapes. This is a safety hazard and we have produced this guide to ensure you undertake adequate safety precautions when working near gas valves.

Identifying gas valves

The images below are an illustration of typical gas valves. Please note, valves come in various colours, shapes and sizes, and you may come across a valve that looks different to those found in the images.



What should you do?

When planning to work in our network areas, please observe the following points:

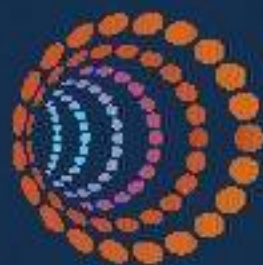
1. You must contact us before starting any work activity within **3.0m** of a gas valve identified on our maps.
2. If an unexpected gas valve is exposed you must immediately stop excavation works and report this to us.
3. To protect yourself against the risks associated with exposing a valve, we advise that you contact us when in doubt.

Contact details

If you require further information or need assistance please contact us:

Safety Admin Team: 0800 912 1722
plantlocation@sgn.co.uk

Valve enquiries will be forwarded to a local engineer who will provide further safety information.



SGN

Your gas. Our network.

Know what's below

Protecting you and your family

Protecting you and your family

Are you planning on carrying out any home improvements such as building a conservatory, an extension, a new pond, decking, concreting, landscaping, fencing or planting trees in your garden? You must make sure you have drawings/maps showing any pipes or cables around your home. To obtain copies of our gas drawings/maps please visit our **Dig safely** pages on sgn.co.uk and follow the link to our online system.

This service is free of charge.

Our Dig safely page is also where you'll find advice on any protective measures you may need to take before you start work, whether you're planning on doing it yourself or hiring a professional.

Damaging gas pipes is dangerous and could lead to a fire or an explosion. It could also cause large-scale loss of gas supply to the local community and is potentially very expensive.



Responsibilities

It's the responsibility of whoever is doing the work to make sure they've complied with the relevant legislation and Health and Safety Executive (HSE) guidance.

In practice, this means anyone carrying out work must obtain a copy of any available colour drawings showing the position of buried utilities for reference before and during the project.

Non-recording of service pipes >

Individual service pipes are not normally recorded on gas network drawings. This is accepted practice and reinforced by guidance given in Design, construction and installation of service pipes - approved code of practice, published by the HSE, and IGE/TD/4 - Gas Services, published by the Institute of Gas Engineers and Managers.

What you need to do when planning a conservatory or house extension, landscaping, fencing or any other groundworks

It's the responsibility of whoever is undertaking the work to check with utility companies before the work starts.

If you're planning any building or digging work remember that gas pipes, power cables, water pipes and sewers all run underground and could be right beneath your feet. Construction or excavation work can damage underground services or prevent further maintenance.

Remember that obtaining planning permission or a building warrant from your local authority doesn't normally involve consultation with utility companies so you should get in touch with them when you start planning your project. This will help keep everyone safe.

Please visit our **Dig safely** pages on sgn.co.uk for more information and our online mapping system.



< Service entry

Gas services/work in gardens

If you're going to be carrying out work around your home, or a third party is carrying out work on your behalf and you have requested a map from us, **your own gas service may not be marked**. The simplest way to understand the location of your gas service is to know where it enters your house, as pictured.

Your gas service pipe usually takes the shortest route to the gas main, as shown on the sample network map/drawing above.

If you're unsure and need further help, please contact us and we'll arrange for a Plant Protection officer to contact you.



Any damage,
however minor,
must be reported
to the National
Gas Emergency
Service

Planting a tree or landscaping your garden

Tree roots can damage utilities.

If you're planting trees or shrubs, make sure you consider the type of plant, root type and their location in relation to buried gas pipes to avoid any damage. We may need access to repair and maintain our pipes and equipment in the future, and we reserve the right to remove any tree or bush if we need to.

What happens if you damage a pipe?

If you damage a gas pipe:

- Call the National Gas Emergency Service on **0800 111 999** immediately
- **DON'T** attempt to make repairs yourself
- **DON'T** handle or attempt to alter the position of the exposed pipe

Damaging a gas pipe can result in:

- Major fire/explosion leading to death or serious injury
- Asphyxiation due to gas exposure leading to death or serious injury
- Loss of gas supply to individuals or communities
- Financial costs to you for repair and remedial work
- Enforcement action by the HSE

We will recover all reasonable costs incurred in repairing damaged gas pipes.

Delivering gas safely, reliably and efficiently

Your safety is our top priority

We manage the network that distributes natural and green gas to over 5.9 million customers in Scotland and the south of England.

We own and operate 74,000km of gas mains, and associated plant and equipment. We're committed to delivering gas safely, reliably and efficiently to every one of our customers.

Accidental damage to our pipes could put you or members of the public at risk.



All our engineers and contractors carry a photo ID card with our company logo on it. Don't be afraid to check with our Security team on **0800 015 5170** that the person on your property is supposed to be there.



Service entry



Meter box

Help

If you're planning any work on or around your property and you need more information, you'll find everything you need on our Dig Safely pages.



sgn.co.uk



0800 912 1722

Smell gas? 0800 111 999

Follow these six steps if you smell gas:



DO open windows and doors to help ventilate the gas



DO turn off the gas supply at the meter and make sure any gas appliances are turned off



DO call the National Gas Emergency number on 0800 111 999. Lines are open 24 hours a day, 365 days a year



DON'T smoke or use any naked flames



DON'T touch any electrical switches. Turning a switch on or off could ignite a gas leak



DON'T enter a cellar if you smell gas, even if your gas meter is located in the cellar

Utilities Report



Affected Utilities

Southern Water





Atkins Global
The Hub, 500
Park Avenue
Bristol
BS32 4RZ

Your ref 63704
Our ref 287094
Date 29 March 2018
Contact searches@southernwater.co.uk
Tel 0845 272 0845
0330 303 0276
Fax 01634 844514

Attention: Andrew Aitken

Dear Customer

Re: Provision of public sewer record extract

Location: Land off Woodbury Grove, Waterloooville, PO8 9RL

Thank you for your order regarding the provision of extracts of our sewer and/or water main records. Please find enclosed the extracts from Southern Water's records for the above location.

We confirm payment of your fee in the sum of £49.92 and enclose a VAT receipt for your records.

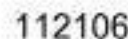
Customers should be aware that there are areas within our region in which there are neither sewers nor water mains. Similarly, whilst the enclosed extract may indicate the approximate location of our apparatus in the area of interest, it should not be relied upon as showing that further infrastructure does not exist and may subsequently be found following site investigation. Actual positions of the disclosed (and any undisclosed) infrastructure should therefore be determined on site, because Southern Water does not accept any responsibility for inaccuracy or omission regarding the enclosed plan. Accordingly it should not be considered to be a definitive document.

Should you require any further assistance regarding this matter, please contact the LandSearch team.

Yours faithfully

LandSearch

112394



SU6812SE

Drawn by: yadavsa

Scale: 1:1250

Date: 29/03/2018

WARNING: BAC pipes are constructed of Bonded Asbestos Cement
WARNING: Unknown (UNK) materials may include Bonded Asbestos Cement

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4689/6

SEWER RECORDS PAGE 2 OF 2

Node	Cover	Invert	Size	Material	Shape	Node	Cover	Invert	Size	Material	Shape	Node	Cover	Invert	Size	Material	Shape	Node	Cover	Invert	Size	Material	Shape
5201X	66.14	63.96	150	VC	CIRC	7251X	56.37	55.61	225	VC	CIRC	9301X	57.35	54.42	375	CP	CIRC						
5202X	67.71	65.56	150	VC	CIRC	7252X			225	VC	CIRC	9302X	56.03	53.72	375	CP	CIRC						
5203X	69.3	67.12	150	VC	CIRC	7253X			150	PF	CIRC	9300X			375	CP	CIRC						
5204X	70.7	68.7	150	VC	CIRC	7253Y			150	VC	CIRC	9350X	57.24	55.66	375	CP	CIRC						
5250X	65.61	63.72	225	VC	CIRC	7301X	57.93	56.45	150	VC	CIRC	9351X	55.91	54.67	375	CP	CIRC						
5251X	66.19	64.17	225	VC	CIRC	7302X	57.44		150	VC	CIRC	9352X	56	52.5	900	CP	CIRC						
5252X	67.58	65.68	225	VC	CIRC	7303X	57.16		150	VC	CIRC	9353X	57.5	53.37	900	CP	CIRC						
5253X	67.58	66.08	225	VC	CIRC	7304X	57.17	56.2	150	VC	CIRC												
5254X	67.75	66.13	225	VC	CIRC	7305X	56.17		150	VC	CIRC												
5255X	69.27	67.14	225	VC	CIRC	7306X	55.8	53.37	300	VC	CIRC												
5256X	70.69	68.94	225	VC	CIRC	7307X	56.1		300	VC	CIRC												
6101X			100	PF	CIRC	7308X	55.59	54.06	150	VC	CIRC												
6151X	64.5	63.27	225	VC	CIRC	7311X			100	VC	CIRC												
6152X	65.79	64.57	225	VC	CIRC	7350X	56.87	55.68	450	CP	CIRC												
6153X	66.82	65.61	225	VC	CIRC	7351X	57.09	55.83	450	CP	CIRC												
6154X	67.84	66.5	225	VC	CIRC	7352X	57.42	56.11	300	CP	CIRC												
6155X	68.26	67.05	225	VC	CIRC	7353X	57.85	56.6	300	CP	CIRC												
6156X	66.68	65.64	150	VC	CIRC	7354X	56.3	55.09	300	CP	CIRC												
6201X	61.27	58.83	150	VC	CIRC	7355X	55.61	54.54	300	CP	CIRC												
6202X	59.32	57.24	150	VC	CIRC	7356X			225	VC	CIRC												
6203X	62.75	60.51	150	VC	CIRC	8102X	54.36	52.13	150	VC	CIRC												
6204X	64.31	61.75	150	VC	CIRC	8103X	54.2	51.7	450	CP	CIRC												
6205X	65	62.62	150	VC	CIRC	8104X	54.4	52.2	300	VC	CIRC												
6206X	65.71	63.45	150	VC	CIRC	8106X			UNK	UNK	CIRC												
6207X			150	PF	CIRC	810DX			150	VC	CIRC												
6209X			UNK	BAC	CIRC	812DX			UNK	UNK	CIRC												
620DX			150	VC	CIRC	8150X	54.08	53.23	450	CP	CIRC												
6210X			UNK	BAC	CIRC	8151X	54.3	53.18	450	CP	CIRC												
6211X			UNK	VC	CIRC	8152X	54.04	53.28	450	CP	CIRC												
6212X			UNK	VC	CIRC	8153X	54.13	53.3	375	CP	CIRC												
6213X			UNK	VC	CIRC	8154X	54.24	53.33	225	CP	CIRC												
6214X			UNK	VC	CIRC	8155X	54.19	53.1	225	CP	CIRC												
6215X			UNK	VC	CIRC	8156Y	54.24	53.5	200	CI	CIRC												
6216X			UNK	VC	CIRC	8157X	54.26		450	CP	CIRC												
6217X			UNK	VC	CIRC	8158X	54.63	53.59	300	VC	CIRC												
6250X	59.27	57.32	225	VC	CIRC	8159X	54.14	48.54	OTHER	CP	CIRC												
6251X	61.42	59.2	225	VC	CIRC	8201X	54.42	52.25	175	VC	CIRC												
6252X	62.72	60.89	225	VC	CIRC	8202X	54.53	52.33	300	VC	CIRC												
6253X	64.32		225	VC	CIRC	8203X	54.84	53.12	150	VC	CIRC												
6254X	65.13	62.79	225	VC	CIRC	8204X	54.82	52.53	300	VC	CIRC												
6255X	64.96	63.46	150	VC	CIRC	8205X	54.85	52.68	175	VC	CIRC												
6301X	63.19	62.06	150	PF	CIRC	8207X	54.72	53.06	375	CP	CIRC												
6302X	62.35	60.66	150	VC	CIRC	8208X			UNK	UNK	CIRC												
6303X	62.11	60.41	150	VC	CIRC	820DX			UNK	UNK	CIRC												
6304X	62.67	61.24	150	PF	CIRC	8250X	54.94	53.83	300	CP	CIRC												
6305X	61.04	59.03	150	VC	CIRC	8251X	54.44	53.87	225	VC	CIRC												
6306X	61.34	59.65	150	VC	CIRC	8252X	54.35	53.56	300	CP	CIRC												
6307X	61.32	60.09	150	PF	CIRC	8253X	54.64	53.68	375	CP	CIRC												
6308X	61.77	60.9	150	PF	CIRC	8254Y	54.47	53.58	375	CP	CIRC												
6309X	61.66	60.62	150	PF	CIRC	8254X	54.47	53.54	375	CP	CIRC												
6310X	61.81	60.99	150	VC	CIRC	8256X	54.66	51.64	900	CP	CIRC												
6311X	60.02	58.37	150	VC	CIRC	825DX			900	CP	CIRC												
6312X	60		150	VC	CIRC	826DX			300	CP	CIRC												
6313X	57.09	55.46	150	VC	CIRC	8301X	55.55	53.31	175	VC	CIRC												
6315X	57.46	56.74	150	VC	CIRC	8302X			150	VC	CIRC												
6350X	61.08	59.55	225	VC	CIRC	830DX			175	VC	CIRC												
6351X	61.03	59.27	225	VC	CIRC	8350X	55.54	54.47	300	CP	CIRC												
6352X	60.02	58.51	225	VC	CIRC	8351X	55.47	54.29	300	CP	CIRC												
6353X	59.97	58.49	225	VC	CIRC	835DX			UNK	UNK	CIRC												
6354X	57.55	56.06	225	VC	CIRC	9201X	54.7	53.63	225	VC	CIRC												
7150X	56.28	55.12	225	VC	CIRC	9202X	55.57	54.67	225	VC	CIRC												
7201X	59.28	57.26	150	VC	CIRC	9203X	56.98	55.47	225	VC	CIRC												
7202X	56.57	55.09	150	VC	CIRC	9204X	57.06	56.01	150	VC	CIRC												
7203X			100	VC	CIRC	9250X	54.77	52.91	600	CP	CIRC												
7250X	59.41	58.24	225	VC	CIRC	9251X	55.56	54.01	600	CP	CIRC												

LINE STYLES / COLOURS	MATERIALS	LEGEND - SEWERS
Blue --- Fault --- Fault/Symptom --- Fault/Isolation --- Fault/Rising Main Red --- Combined --- Combined/Syphon --- Combined/Rising Main Orange --- Building Over Agreement Area Dark Blue --- Treated Effluent Purple --- Sludge Light Blue --- Surface Water Yellow --- Private Green --- Access Shaft --- Decommissioned	AH Abutment BAC Bonded Asbestos Cement BRC Brick (Common) BRC Brick (Engineering) CC Concrete Box Culvert CI Cast Iron CO Concrete (In-Situ) CP Concrete (Pre-Cast) CSB Concrete Segments (Solid) CSU Concrete Segments (Unfilled) DI Ductile Iron GRC Glass Reinforced Concrete GRP Glass Reinforced Plastic MAU Masonry in Regular Courses MAN Masonry in Random Courses PE Polyethylene PP Polypropylene PVC Polyvinyl Chloride SPW Reinforced Plastic Manhole SI Span Iron ST Steel VC Vertical Clay ZZZ Unknown	Manhole (SW) Manhole (FAC) Lamp Hole (SW) Lamp Hole (FAC) Pumping Station (SW) Pumping Station (FAC) Side entry manhole (SW) Side entry manhole (FAC) Blind end (SW) Blind end (FAC) Ejector station (SW) Ejector station (FAC) Watersight door (SW) Watersight door (FAC) Flushing ch. Man (SW) Flushing ch. Man (FAC) Flushing ch. No 4 (SW) Flushing ch. No 4 (FAC) Demarcation Chamber Washout (SW) Washout (FAC) Rising Eye (SW) Rising Eye (FAC) Gauging point (SW) Gauging point (FAC) Intercept chamber (SW) Intercept chamber (FAC) Storm Tank (SW) Storm Tank (FAC) Vortex chamber (SW) Vortex chamber (FAC) Label offset Dumpp/S4 manhole Outlet Ponding chamber Distributors Storm Overflow Blockup manhole Other (S) Other (F) Change in sewer (S) Change in sewer (F) Raffin valve Flap valve Cassade Anote Valve Closed Valve Air Valve Hatch box (SW) Hatch box (FAC) Direction arrow Drainage valve Gatestop Inlet Balancing Pond

Drawn by: yadavsa

Title: 287094_Land off Woodbury Grove

Date: 29/03/2018

Southern Water

Utilities Report



Affected Utilities

Utility Assets

ADVISORY NOTICE

SUPPLIER UPDATE: Utility Assets

On 23/03/2018, an enquiry was sent to Utility Assets' plant record department. As of the date of issue of this Utilities Report, we have not received a formal response from Utility Assets in regards to owning any equipment on this site. Utility Assets have however advised the following:

"Thank you for recently contacting Utility Assets plant record department. We will check whether we have any plant present at your site and contact you within 5 - 7 working days ONLY if we own any plant in the vicinity.

If we do not reply, we do not have any apparatus in the area of your works. However, PLEASE TAKE CARE when excavating around electricity cables in the event that not all cables present may be accurately shown. We recommend you use detecting equipment to map the site before excavating and fully comply with HSG47. DO NOT assume that a cable is dead if you don't have a record of its presence. The cable must be treated as live unless PROVEN DEAD by the cable owner. In case of emergency please contact your local electricity distribution company.

This is an automated reply from our dedicated asset records email address. If you receive further correspondence from us it will be from asset.manager@utilityassets.co.uk quoting a site reference number.

Asset Manager - Utility Assets Ltd"

If a formal response is received within 3 months of the date of this search it will be forwarded onto you as per our usual service. However, without formal communication from Utility Assets it remains unconfirmed that your site will not be affected by their network. Utility Assets will not acknowledge receipt of this enquiry, or any subsequent queries, unless their network will be affected.

Terms and Conditions

Full Terms and Conditions can be found on the following URL:
<http://www.landmarkinfo.co.uk/Terms/Show/515>

Please note that Utilities Reports have a validity of 3 months from the date of purchase.

If you experience difficulties accessing our Terms and Conditions, please telephone our Customer Service Team on 0844 844 9966.

Utilities Report



Affected Utilities

Virgin Media



ATKINS
The Hub, 500 Park Avenue
Aztec West, Almondsbury
Bristol
BS32 4RZ

Virgin Media
Field Services
Units 1-12
Broad Lane
Mayfair Business Park
Bradford
Yorkshire
BD4 8PW

Tel: 0870 888 3116 Opt 2
Fax: 01268 468557

Plant Enquiry Ref: VM.1101898
Your Letter Date : 23.03.2018
Your Ref : 63704
Date : 29.03.2018

Hello,

Enquiry Location: Land off Woodbury Grove, Waterlooville PO8 9RL

Thank you for your enquiry regarding work at the above location.

I enclose a copy of our above referenced drawing, marked to show the approximate position of plant owned and operated by Virgin Media.

You will be aware that you have a duty to ensure that no damage results to this equipment as a result of your proposed works. Please note that this apparatus may contain Fibre Optic, Coaxial and/or 240v Power Cables and as such, special care must be taken when excavating this area.

Should you require Virgin Media apparatus to be diverted we must agree a specification of works and provide a detailed estimate of costs. The costs are £720 (Business) or £240 (Residential) Inc VAT and the charge applies to each individual scheme requested.

Both the estimate and specification will be sent to you within 25 working days of when the payment was received.

This initial payment will cover the following: -

- Detailed site visit by an experienced planning engineer.(Up to 10 hours planning time)
- Detailed specification of works.
- Detailed breakdown of costs.

Payment is required in advance for the estimated cost of detailed design work and the charge applies whether or not your works proceed. Please supply us with your payment and a copy of your plans or drawings and quote 'Our Ref' as above.

The address to send the cheque is:

Diversionary Works, Virgin Media, 1 Dove Wynd, Strathclyde Business Park Bellshill ML4 3AL

Or if you prefer to talk, please call the Diversionary Team on: 0800 408 0088 Option 1

Yours faithfully

National Plant Enquiries Team



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Date: 29/03/18

Scale: 1:2357

Map Centre: 468748,112245

Data updated: 04/03/18

Telecoms Plan A4

Important Information - please read The purpose of this plan is to identify Virgin Media apparatus. We have tried to make it as accurate as possible but we cannot warrant its accuracy. In addition, we caution that within Virgin Media apparatus there may be instances where mains voltage power cables have been placed inside green, rather than black ducting. Further details can be found using the "Affected Postcodes.pdf", which can be downloaded from this website. Therefore, you must not rely solely on this plan if you are carrying out any excavation or other works in the vicinity of Virgin Media apparatus. The actual position of any underground service must be verified by cable detection equipment, etc. and established on site before any mechanical plant is used. Accordingly, unless it is due to the negligence of Virgin Media, its employees or agents, Virgin Media will not have any liability for any omissions or inaccuracies in the plan or for any loss or damage caused or arising from the use of and/or any reliance on this plan. This plan is produced by Virgin Media Limited (c) Crown copyright and database rights 2018 Ordnance Survey 100019209.

Duct, Trench



Chamber



Cabinet



shruthi.basavaraj@virginmedia.co.uk

VM.1101898



Utilities Report

Not Affected Utilities

Some Utility Companies have replied to confirm they would not be affected by work on, or close to, the search area. Their responses are enclosed in the following pages for your records.

CP, Suhas

From: Plantenquiries <plantenquiries@catelecomuk.com>
Sent: 04 April 2018 14:28
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Please Note: Our search criteria has changed. We previously searched for Colt Network which was within 200 metres, this has now changed to 50 metres. The negative response will be for all enquiries that the network is 50 metres or more away from the place of enquiry.

Dear Sir/Madam,

Thank you for your enquiry for the above reference.

We can confirm that Colt Technology Services do not have apparatus near the above location as presented on your submitted plan, if any development or scheme amendments fall outside the 50 metre perimeter new plans must be submitted for review.

Search is based on Overseeing Organisation Agent data supplied; we do not accept responsibility for O.O. Agent inaccurate data.

If we can be of any further assistance please do not hesitate to contact us.

Kind regards,

Plant Enquiry Team



Please consider the environment before printing this email.

This e-mail and any files transmitted with it are confidential and are intended solely for the use of the intended recipient(s). If you are not the intended recipient, you must not copy, distribute or take any action based on this communication. If you have received this communication in error please contact plantenquiries@catelecomuk.com and delete this communication and any copies of it. Any views or opinions presented are solely those of the author and do not necessarily represent those of C A Telecom LTD. C A Telecom LTD monitors e-mails to ensure that its systems operate effectively and to minimise the risk of viruses.

From: Utility Solutions GDC Requests [mailto:requests.utilitysolutions@atkinsglobal.com]
Sent: 23 March 2018 04:07
To: Plantenquiries <plantenquiries@catelecomuk.com>; plantenquiries@energetics-uk.com; 'Environment agn' <enquiries@environment-agency.gov.uk>; plantenquiries@instalcom.co.uk;



We have checked CityFibre's website and in this instance your area is not affected.

CP, Suhas

From: Plant Enquiries <plantenquiries@energetics-uk.com>
Sent: 26 March 2018 14:33
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Dear Sir/Madam,

Thank you for submitting your recent plant enquiry.

Based on the information provided, I can confirm that Energetics **does not** have any plant within the area(s) specified in your request.

If you require further assistance with outstanding enquiries, please call 03300 587 443.

Please ensure all plant enquiries are sent to plantenquiries@energetics-uk.com

Regards

Plant Enquiries	E: plantenquiries@energetics-uk.com W: www.energetics-uk.com
 WE DESIGN • WE BUILD • WE CONNECT	
	

From: Utility Solutions GDC Requests <requests.utilitysolutions@atkinsglobal.com>
Sent: 23 March 2018 04:07
To: plantenquiries@catelecomuk.com; Plant Enquiries <plantenquiries@energetics-uk.com>; 'Environment agn' <enquiries@environment-agency.gov.uk>; plantenquiries@instalcom.co.uk; opburiedservicesenquiries@networkrail.co.uk; interoute.enquiries@plancast.co.uk; nrsua@sky.uk; assetrecords@utilityassets.co.uk; osp-team@uk.verizon.com; National Plant Enquiry's <OSM.enquiries@atkinsglobal.com>
Subject: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Our Reference: 63704
Site Name: Land off Woodbury Grove, Waterloooville
Works Description: Development Appraisal
Site Grid References: 468739 112247,468774 112251,468701 112211,468731 112285,468743 112209

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

We request plans showing the location of your company's affected plant in relation to the [entire site area shown within the boundary on the attached map](#). Grid references and postcodes relative to the site boundary are provided on the attached map to help you locate the site.

CP, Suhas

From: plantenquiry@gtc-uk.co.uk
Sent: 23 March 2018 09:35
To: Utility Solutions GDC Requests
Subject: GTC Plant Enquiry - Ref- 645762
Attachments: 645762.png

GTC Apparatus Not Found In Search Area

Our Plant Enquiry Service Ref: 645762
Your Enquiry Ref: LM 63704/BRK

Dear Chrissy,

Thank you for your enquiry concerning apparatus in the vicinity of your proposed work. GTC can confirm that we have no apparatus in the vicinity but please note that other asset owners may have and ensure all utility owners have been consulted. For your records, the search area is shown in the attached map.

Please note our assets now include those owned and operated by:

- GTC Pipelines Limited
- Independent Pipelines Limited
- Quadrant Pipelines Limited
- Electricity Network Company Limited
- Independent Power Networks Limited
- Independent Water Networks Limited
- Independent Fibre Networks Limited
- Independent Community Heating Limited

If you have any queries or require any further information please do not hesitate to contact us.

Your sincerely,

GTC Plant Enquiry Service.

GTC
Energy House
Woolpit Business Park
Woolpit
Bury St Edmunds
Suffolk, IP30 9UP
Tel: 01359 240363
plant.enquiries@gtc-uk.co.uk

NOTE:

This E-Mail originates from GTC, Energy House, Woolpit Business Park, Woolpit, Bury St Edmunds, Suffolk, IP30 9UP
VAT Number: GB688 8971 40, Registered No: 029431.

DISCLAIMER

The information in this E-Mail and in any attachments is confidential and may be privileged. If you are not the intended recipient, please destroy this message, delete any copies held on your system and notify the sender immediately. You



CP, Suhas

From: Plantenquiries <Plantenquiries@instalcom.co.uk>
Sent: 28 March 2018 16:59
To: Utility Solutions GDC Requests
Subject: E03-18-5152 RE: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Dear Sir or Madam,

Thank you for your plant enquiry below.

We can confirm that CenturyLink Communications UK Limited (formerly Level 3), Global Crossing (Uk) Ltd, Global Crossing PEC, Fibernet UK Ltd and Fibrespan Ltd do not have any apparatus within the indicated works area.

Instalcom responds to plant enquiries for all of the above and therefore you only need send one plant enquiry to cover all of these companies.

Please note that this response is only valid for 3 months. If your works do not commence within this time period, please resubmit your plant enquiry for assessment before any works commence.

Regards

Plant Enquiries Dept
Instalcom Limited
Borehamwood Ind. Park
Rowley Lane
Borehamwood
WD6 5PZ

Office: +44 (0)208 731 4613
Fax: +44 (0)208 731 4601
Email: plantenquiries@instalcom.co.uk
Web: <http://www.instalcom.co.uk>



From: Utility Solutions GDC Requests [mailto:requests.utilitysolutions@atkinsglobal.com]
Sent: 23 March 2018 04:07
To: plantenquiries@catelecomuk.com; plantenquiries@energetics-uk.com; 'Environment agn' <enquiries@environment-agency.gov.uk>; Plantenquiries@instalcom.co.uk; opburiedservicesenquiries@networkrail.co.uk; interoute.enquiries@plancast.co.uk; nrsua@sky.uk; assetrecords@utilityassets.co.uk; osp-team@uk.verizon.com; National Plant Enquiry's



On 12/04/2018 Interoute Vtesse's plant information system was checked to ascertain if your area of interest is affected by Interoute Vtesse plant. In this instance your area of interest was shown to be 'not affected' by Interoute Vtesse plant.

No liability of any kind whatsoever is accepted by Landmark Information Group, its servants or agents, for any error or omission in respect of information contained in this report. The underground services must be verified and established on site before any excavation is carried out.

From: Xoufarides Alexis <Alexis.Xoufarides@networkrail.co.uk> on behalf of OP Buried Services Enquiries <OPBuriedServicesEnquiries@networkrail.co.uk>
Sent: 23 March 2018 14:54
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 63704 - Land off Woodbury Grove, WaterlooVille - Please respond by 12/04/2018

Dear Sir/Madam,

With regards to your enquiry, Network Rail does not believe there is any Network Rail owned apparatus or underground services within the area you have defined. As there is always the possibility that new works could be planned and undertaken in this area by Network Rail this information is valid as at today's date and is supplied for general guidance only.

Please be aware that this response is based on Network Rail's records and knowledge and no guarantee can be given regarding accuracy or completeness. CAT scans, safe digging practices (as contained in HSE publications) and other appropriate investigative techniques should always be carried out.

There may be other apparatus or underground services owned or operated by Utility Companies and accordingly you should contact individual utilities for information.

If, in connection with your investigations and/or work, you become aware of Network Rail apparatus or underground services within your area of work, please ensure these are notified to our Asset Protection team via the following link as a matter of urgency so that appropriate measures for avoidance of risk and damage can be put in place.

<http://www.networkrail.co.uk/aspx/1758.aspx?cd=1>

If you require any further clarification on any of the information please contact opburiedservicesenquiries@networkrail.co.uk.

Regards,

Alexis Xoufarides

Distribution Manager (NRSWA), Asset Information Services

Asset Information Services: to inspire & enable through the power of data

National Records Centre, Audax Road, York YO30 4US

T: 01904 386338 (int. 085338)

M: 07718 004626

E: alexis.xoufarides@networkrail.co.uk

Network Rail – Working for you

From: Utility Solutions GDC Requests [mailto:requests.utilitysolutions@atkinsglobal.com]

Sent: 23 March 2018 04:07

To: plantenquiries@catelecomuk.com; plantenquiries@energetics-uk.com; 'Environment agn';
plantenquiries@instalcom.co.uk; OP Buried Services Enquiries; interoute.enquiries@plancast.co.uk; nrswa@sky.uk;

From: Interoute Enquiries <interoute.enquiries@plancast.co.uk>
Sent: 23 March 2018 13:29
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

This response does not include Vtesse plant, please continue to use Vtesse details for their enquiries

To whom it may concern

Thank you for your enquiry regarding the above proposals at the above location

We would advise that we are unaware of any Interoute plant or services in this Location as indicated in your enquiry.

We bring to your attention the fact that whilst we try to ensure the information we provide is accurate, the information is provided Without Prejudice and Interoute and its Agents accept no liability for claims arising from any inaccuracy, omissions or errors contained in this response.

All responses are only valid for 28 days

Yours faithfully

PLANCAST Plant Enquiry Department



The Old Haybarn
Rosebery Mews, Mentmore
Bedfordshire LU7 0UE

T: 01296 662647
www.plancast.co.uk

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Registered office: 1st Floor, The Old Haybarn, Rosebery Mews, Mentmore LU7 0UE.
Registered in England and Wales with number 4455025 VAT No. 8567 195 80

From: Utility Solutions GDC Requests <requests.utilitysolutions@atkinsglobal.com>
Sent: 23 March 2018 04:07
To: plantenquiries@catelecomuk.com; plantenquiries@energetics-uk.com; 'Environment agn' <enquiries@environment-agency.gov.uk>; plantenquiries@instalcom.co.uk;

CP, Suhas

From: NRSWA <nrswa.nrswa@sky.uk>
Sent: 23 March 2018 15:11
To: Utility Solutions GDC Requests
Subject: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018



Thank you for your enquiry.

Please be advised that Sky Telecommunications Services Ltd will not be affected by your proposal.

Best endeavours have been made to ensure accuracy, however if you require further information, please contact us by email at nrswa@sky.uk.

Regards

NRSWA Department
Tech UK - Implementation

sky | TECHNOLOGY

✉ nrswa@sky.uk ☎ +44 20703232234

From: Utility Solutions GDC Requests [mailto:requests.utilitysolutions@atkinsglobal.com]
Sent: 23 March 2018 04:07
To: plantenquiries@catelecomuk.com; plantenquiries@energetics-uk.com; 'Environment agn' <enquiries@environment-agency.gov.uk>; plantenquiries@instalcom.co.uk; opburiedservicesenquiries@networkrail.co.uk; interoute.enquiries@plancast.co.uk; NRSWA <nrswa.nrswa@sky.uk>; assetrecords@utilityassets.co.uk; osp-team@uk.verizon.com; National Plant Enquiry's <OSM.enquiries@atkinsglobal.com>
Subject: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Our Reference: 63704
Site Name: Land off Woodbury Grove, Waterloooville
Works Description: Development Appraisal
Site Grid References: 468739 112247,468774 112251,468701 112211,468731 112285,468743 112209

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

We request plans showing the location of your company's affected plant in relation to the entire site area shown within the boundary on the attached map. Grid references and postcodes relative to the site boundary are provided on the attached map to help you locate the site.



We have checked Trafficmaster's website and in this instance your area is not affected.

CP, Suhas

From: UK OSP-Team <osp-team@uk.verizon.com>
Sent: 23 March 2018 12:45
To: Utility Solutions GDC Requests
Cc: UK OSP-Team
Subject: RE: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Dear Sir/Madam

Verizon is a licensed Statutory Undertaker.

We have reviewed your plans and have determined that Verizon (Formally known as MCI WorldCom, MFS) has no apparatus in the areas concerned.

If you have any further queries please do not hesitate to get in touch.

Yours faithfully

Plant Protection Officer (GB) Email osp-team@uk.verizon.com

From: Utility Solutions GDC Requests [mailto:requests.utilitysolutions@atkinsglobal.com]
Sent: 23 March 2018 04:07
To: plantenquiries@catelecomuk.com; plantenquiries@energetics-uk.com; 'Environment agn';
plantenquiries@instalcom.co.uk; opburiedservicesenquiries@networkrail.co.uk; interoute.enquiries@plancast.co.uk;
nrswa@sky.uk; assetrecords@utilityassets.co.uk; UK OSP-Team; National Plant Enquiry's
Subject: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Our Reference: 63704
Site Name: Land off Woodbury Grove, Waterloooville
Works Description: Development Appraisal
Site Grid References: 468739 112247,468774 112251,468701 112211,468731 112285,468743 112209

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

We request plans showing the location of your company's affected plant in relation to the [entire site area shown within the boundary on the attached map](#). Grid references and postcodes relative to the site boundary are provided on the attached map to help you locate the site.

Within your response please quote our reference number and the name of the site shown above. If you do not have any apparatus in this area, please could you send written confirmation to declare that no apparatus is affected. Please also include information relating to the use and location of Radio Frequency Identification Devices (RFIDs) where available.

It would be greatly appreciated if you could respond to this enquiry by 12/04/2018. Your prompt response will assist with our clients proposals in your interests of plant protection.

CP, Suhas

From: Subramanian, Devendran
Sent: 30 March 2018 09:55
To: Utility Solutions GDC Requests
Subject: RE: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Please accept this email as confirmation that Vodafone: Fixed **does not** have apparatus within the vicinity of your proposed works detailed below.

Many thanks.

Plant Enquiries Team
T: +44 (0)1454 662881
E: osm.enquiries@atkinsglobal.com

ATKINS working on behalf of Vodafone: Fixed



This response is made only in respect to electronic communications apparatus forming part of the Vodafone Limited electronic communications network formerly being part of the electronic communications networks of Cable & Wireless UK, Energis Communications Limited, Thus Group Holdings Plc and Your Communications Limited.

PLEASE NOTE:

The information given is indicative only. No warranty is made as to its accuracy. This information must not be solely relied upon in the event of excavation or other works carried out in the vicinity of Vodafone plant. No liability of any kind whatsoever is accepted by Vodafone, its servants, or agents, for any error or omission in respect of information contained on this information. The actual position of underground services must be verified and established on site before any mechanical plant is used. Authorities and contractors will be held liable for the full cost of repairs to Vodafone's apparatus and all claims made against them by Third parties as a result of any interference or damage.

IMPORTANT - PLEASE READ:

Diversionary works may be necessary if the existing line of the highway/railway or its levels are altered, where apparatus is affected. Where apparatus is affected and requires diversion, you must submit draft details of the proposed scheme with a request for a 'C3 Budget Estimate' to c3requests@vodafone.com. These estimates should be provided by Vodafone normally within 20 working days from receipt of your request. Please include proof of this C2 response when requesting a C3 (using the 'forward' option).



Please consider the environment before printing this e-mail

From: Utility Solutions GDC Requests
Sent: 23 March 2018 09:37
To: plantenquiries@catelecomuk.com; plantenquiries@energetics-uk.com; 'Environment agn' <enquiries@environment-agency.gov.uk>; plantenquiries@instalcom.co.uk; opburiedservicesenquiries@networkrail.co.uk; interoute.enquiries@plancast.co.uk; nrsua@sky.uk; assetrecords@utilityassets.co.uk; osp-team@uk.verizon.com; National Plant Enquiry's <OSM.enquiries@atkinsglobal.com>
Subject: Plant Enquiry - 63704 - Land off Woodbury Grove, Waterloooville - Please respond by 12/04/2018

Our Reference: 63704
Site Name: Land off Woodbury Grove, Waterloooville
Works Description: Development Appraisal
Site Grid References: 468739 112247,468774 112251,468701 112211,468731 112285,468743 112209

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

Important Consumer Protection Information

This search has been produced by Landmark Information Group Ltd, Imperium, Imperial Way, Reading, Berkshire, RG2 0TD.

Tel: 0844 844 9966

Fax: 0844 844 9980

Email: helpdesk@landmark.co.uk

Landmark Information Group Ltd is registered with the Property Codes Compliance Board (PCCB) as a subscriber to the Search Code. The PCCB independently monitors how registered firms maintain compliance with the Code.

The Search Code:

- Provides protection for homebuyers, sellers, estate agents, conveyancers and mortgage lenders who rely on the information included in property search reports undertaken by subscribers on residential and commercial property within the United Kingdom.
- Sets out minimum standards which firms compiling and selling search reports have to meet.
- Promotes the best practice and quality standards within the industry for the benefit of consumers and property professionals.
- Enables consumers and property professionals to have confidence in firms which subscribe to the code, their products and services.

By giving you this information, the search firm is confirming that they keep to the principles of the Code. This provides important protection for you.

The Code's core principles

Firms which subscribe to the Search Code will:

- Display the Search Code logo prominently on their search reports.
- Act with integrity and carry out work with due skill, care and diligence.
- At all times maintain adequate and appropriate insurance to protect consumers.
- Conduct business in an honest, fair and professional manner.
- Handle complaints speedily and fairly.
- Ensure that products and services comply with industry registration rules and standards and relevant laws.
- Monitor their compliance with the Code.

Complaints

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award compensation of up to £5,000 to you if he finds that you have suffered actual loss as a result of your search provider failing to keep to the Code.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.

TPOs Contact Details:

The Property Ombudsman scheme
Milford House
43-55 Milford Street
Salisbury
Wiltshire SP1 2BP

Tel: 01722 333306

Fax: 01722 332296

Email: admin@tpos.co.uk

You can get more information about the PCCB from www.propertycodes.org.uk.

PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE

Complaints Procedure

If you want to make a complaint, we will:

- Acknowledge it within 5 working days of receipt.
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt.
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time.
- Provide a final response, in writing, at the latest within 40 working days of receipt.
- Liaise, at your request, with anyone acting formally on your behalf.

Complaints should be sent to:

Landmark Information Group Ltd
Landmark UK Property
Imperium
Imperial Way
Reading
RG2 0TD

Tel: 0844 844 9966
Email: helpdesk@landmark.co.uk
Fax: 0844 844 9980

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman Scheme (TPOs).

Tel: 01722 333306
Email: admin@tpos.co.uk

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.