

Miss Lisa Jayne Sheppard
95 Sutton Road
Cowplain
Hampshire
PO8 8PT

Please Ask For: Jessica Hill
Email: Jessica.Hill@crawco.co.uk
DDI: 0151 452 0067

Our Ref: [REDACTED]
Your Ref: [REDACTED]
Date: 26/02/24

Dear Sirs,

Our Insurer Client: AXA Insurance PLC
Our Client's Policyholder: [REDACTED]
Risk Address: 97 Sutton Road, Waterloooville, PO8 8PT.

We write with reference to the above claim.

As you are aware, we have been pursuing you for the removal of English Oak (T2 & T3) in order to achieve stability at the above-named address.

After carrying out a monitoring exercise, we can advise that the decision has now been taken to proceed with superstructure repairs to our Client's Insured's property.

We strongly recommend that you adhere to the recommendations for tree management within the Arborist Report or seek appropriate professional guidance on management of the trees to minimise the risk of a future subsidence event, caused by root nuisance from your vegetation. We therefore put you on notice that should your trees be implicated for damage in the future, we may seek a recovery for all the costs incurred.

We are only instructed in respect of this letter. Thereafter, the matter will be referred back to Crawford Adjusters and you should therefore liaise with them directly in respect of any agreement to undertake mitigation. For the avoidance of doubt their postal/email addresses and telephone number are as follows:

Address: Crawford Loss Adjusters, Cartwright House, Tottle Road, Riverside Business Park, Nottingham, NG2 1RT.
Email address: subsidence@crawco.co.uk
Telephone: 0115 943 8260

Crawford Legal Services, Suite 7D, The Plaza, Old Hall Street, Liverpool, L3 9QJ
T: 0151 433 0802 | F: 0151 242 3223
www.crawfordlegalservices.co.uk

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Yours faithfully,

Jessica Hill
Crawford & Company Legal Services

