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Planning Services
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Public Services Plaza
Civic Centre Road
Havant
PO9 2AX.



Edward Brigham
42 Sea Front
Hayling Island
Hampshire
PO11 9HL
14th September 2017

Dear Mr Oliver,

Is it possible please, to tell me how the Planning Application For the building of the new LIDL Food Store to be built in Manor Road, Hayling Island, is progressing please?

Hayling Island is progressively deteriorating in Food Store provision, despite many more homes and consequently population increase. I would rate the service from CO-OP to have dropped by 40%. Just today, shopping for 9 items must have taken more than 20 minutes, at the till, after having to queue for some time waiting for service.

On the shelf for "Knor Stock Pot" the price was £1.00 Mary considered that very good so took 4 packets instead of the 2 she would have taken. There was a Vegetable pack, and some 3 x Lottery tickets.

At the "Check Out" Mary noticed that the Knor Stock Cubes had been charged £7.76 for the 4 instead of £4.00 She told the Cashire, and another Cashire told her to ring the buzzer 3 time for assistance. We waited. Possibly a couple of minutes later the other Cashire told her to buzz again, which she did. Not too long later the other Cashire said keep giving 3-rings so they know you need them now. After a few more buzzing, a Manager arrived to deal with it. Nobody bothered to look at the Sales Display, so either knew the price without investigation, or maybe this was not the first time it had happened, only they would know.

The Manager tried to correct the bill, but the System would not allow this. It was decided to cancel the whole bill, and "ring-up" the whole bill again. The Computer still entered the price as £7.76, so the items were deleted. He entered in KNOR STOCK POT 4 x 1.00/unit which the till accepted. The remaining items were entered and the final bill of 15.79 was paid cash for.

Maybe the first cashire was fairly new to the job. The other cashire obviously far more experienced advised her, whilst still dealing with her own customer, but! We had the impression that even from her own till, knew all about this situation and the way to deal with it. Question;- did she know all about this item because she had known of this problem, but nobody had yet corrected the Computer? Again, only they would know.

TESCO have closed one of their rather busy Elm Grove Branch some months ago. Now, their Station Road Branch has two Self-Service Check Outs added, but each time I go in is teaming with Customers.

Sainsburys opened a Branch in Mengham, but we are told that they are not allowed to run any "special offers" if you are told the same as I was about *WHY* you too will be surprised.

Co-Op have opened a small branch behind Sainsburys, but the small car park suits the few customers I have ever seen in it. At lease twice, I was the only customer.

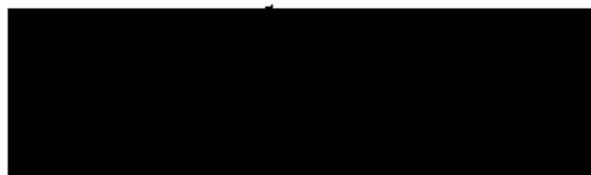
I am not unique in finding these rather poorer shopping facilities, that is why when driving off the Island to LIDL or big Tesco in Havant, I often meet friends and neighbours.

Please will you help push the LIDL Planning through, so that we no need to drive the 6 miles off of the Island to get good shopping facilities.

There have been complaints about one road on and off the Island. The lesser shopping facilities are also agrivating that.

Thank you!

Yours sincerely,

A large black rectangular box redacting the signature of Edward Brigham.

Edward Brigham.