



RE: APP/25/00591

From Norton, Tristan <Tristan.Norton@havant.gov.uk>

Date Tue 2026-02-24 9:35 AM

To Riley, Robert <Robert.Riley@havant.gov.uk>

Hi Rob,

Yes – their ecologist has set out why they consider a bat survey is needed and so a bat survey should be carried out.

If you have any queries, please don't hesitate to contact me.

Kind regards,

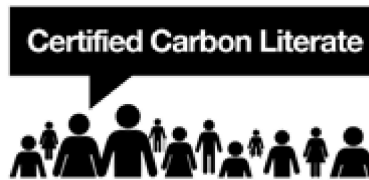
Tristan

Tristan Norton

Principal Ecologist | E: tristan.norton@havant.gov.uk M: 07552 248974

Planning Services, Havant Borough Council, Public Service Plaza, Havant, PO9 2AX

Advanced notice of leave:



More details at www.havant.gov.uk/nitrogen



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In August 2025, the council moved to a new case management system, across Planning Development, Licensing and Environmental Health. This change involved moving 25 years' worth of data from multiple systems into one new system and learning how to use the new system.


Our officers have been working hard to continue working throughout the change, but there was a period of downtime, and we are still working through some of the backlog. As a result, our response times are longer than usual, and we apologise for any inconvenience this may cause.

Thank you for your understanding and patience.

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From: Riley, Robert <Robert.Riley@havant.gov.uk>
Sent: 20 February 2026 12:50
To: Norton, Tristan <Tristan.Norton@havant.gov.uk>
Subject: APP/25/00591

Hi Tristan

 can a refusal of planning permission be justified if they do not provide one, just so we know how to progress this case?

Kind regards Rob

Robert Riley
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Service news:

The Council has now moved to a new software system for case management. The Planning Development Team is now working to acclimatise to the new system. The Planning Application portal is active, and we are receiving applications. We are not currently able to publicise any planning applications received since 31 July but are working closely with our system experts to resolve this issue as quickly as possible and hope to be able to publish by Monday 8 September.

The Pre-Application Advice service has now reopened but with a reduced capacity as the team is still acclimatising to the new system.

Please note, statutory timeframes will not be impacted, but you may be contacted to discuss an extension of time for the determination of any outstanding cases in light of the change.

Services without a statutory timeframe may be subject to delays in response.

We apologise for any inconvenience caused during this time and appreciate your patience as we make this change.

My general working pattern

Working from home: Monday, Thursday Friday

In the office: Tuesday, Wednesday,

