
ALDI STORES LIMITED
UNIT A, ELETTRA AVENUE, WATERLOOVILLE
DELIVERY AND SERVICING PLAN
20TH MAY 2026

INTRODUCTION

Connect Consultants Limited is a firm of transport planning and highway design consultants that have been instructed by Aldi Stores Limited to produce an HGV Deliveries Management Plan for the above Site.

Planning permission was granted by Havant Borough Council (LPA reference APP/21/00399) for the Full application for the erection of discount foodstore, drive through coffee shop and drive-through restaurant with associated car parking, service yard, landscaping, means of access and associated infrastructure.

The permitted discount foodstore is located at Unit A on the Site plan (approved plan reference: Proposed Site Plan 21A77-HNW-ZZ-ZZ-DR-A-2100_P14). The intention is for Unit A to be occupied by Aldi.

DELIVERY AND SERVICES PLAN STATUS

This document has been prepared to satisfy Condition 8 of the Decision Notice, dated 4th October 2024.

The wording of Condition 8 is as follows:

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| 8 | Prior to the occupation of Unit A, a Delivery and Servicing Management Plan relevant to Unit A shall be submitted to and approved in writing by the Local Planning Authority, and the development shall thereafter be managed and operated only in accordance with the approved details. |
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Reason: To safeguard the amenities of the locality and in the interests of traffic safety and having due regard to policies CS16 and DM10 of the Havant Borough Local Plan (Core Strategy) 2011 and the National Planning Policy Framework.

DELIVERY MANAGEMENT OBJECTIVE

The objective of the delivery and servicing plan is to ensure that delivery and servicing operations, including waste collection are undertaken safely, efficiently and with due consideration to others, to minimise or prevent adverse disruption to the public, including local residents, store customers, local businesses, and users of the highway.

ALDI DELIVERY OPERATIONS

An Aldi store typically receives three to four HGV deliveries per day using articulated lorries up to 16.5m long or rigid vehicles up to 12m long. Two or three articulated HGV deliveries per day come from the Regional Distribution Centre (RDC) and there is one delivery per day of milk by a local supplier, usually using a medium sized goods vehicle.

Daily deliveries of milk, bread and morning fresh produce are received prior to, or as early as possible after, the store opening in the morning, and are delivered by one Aldi HGV and one milk delivery vehicle.

In addition to goods deliveries, each store has 1-2 collections of General Waste and Animal By-products per week. Aldi stores also have a cardboard bailer within the warehouse, and all cardboard packaging is bailed. Together with any plastics as required for recycling, this is then back loaded to the RDC with each Aldi HGV.

Aldi operate a closely managed servicing arrangement for each of its stores. The Aldi articulated service vehicle is able to carry frozen, chilled and mixed goods assembled at Aldi's RDC, enabling the potential to reduce journeys and vehicle kilometres compared to separate deliveries, thus providing an efficient servicing regime.

Aldi operates its own fleet of dedicated vehicles and drivers. Aldi HGVs are driven and operated by the dedicated Aldi driver.

The Aldi store warehouse has been designed as a result of years of experience to hold enough stock to prevent unnecessary deliveries, but is also of efficient size to ensure the freshest possible products and to prevent over-stocking. The efficient stock holding in their stores further reduces the need for multiple daily deliveries.

The store will be constructed with a sheltered canopy and dock leveller which means products can be unloaded directly from the delivery vehicle to the warehouse without any external activity, such as forklift trucks, scissor lifts or cages, and in less than half the time were these facilities not provided. The usual time for unloading an Aldi HGV is 30 - 60 minutes.

During unloading, the back of the vehicle body is at the shop floor level, enabling the driver to wheel pre-packed pallets directly from the HGV to the dedicated storage area within the store. The delivery system is extremely efficient.

All Aldi vehicles are equipped with Audible Warning Systems enabling the driver and customers to be aware of the reversing vehicle. The Audible Warning Systems will be disabled in accordance with the planning condition.

SERVICE VEHICLE TIME PERIODS

Aldi need to operate a supermarket in which fresh produce is delivered to the store and available to customers prior to the store opening in the morning. Aldi staff also perform multiple functions, including facilitating deliveries, operating the tills and keeping the shelves stocked, and so it is important that staff are free to collect deliveries before having to operating the tills and ensuring the store is stocked during the busy morning shopping periods.

Aldi will seek to manage the timing of deliveries to avoid peak traffic periods and to minimise the potential for conflict between delivery vehicles and other traffic, and at times when the store is not at its busiest. It is expected that there will be a milk delivery and one Aldi delivery from the distribution centre in the morning, for which Aldi will aim for the delivery vehicles to arrive to the store before 08:00. There will be 1-2 further Aldi deliveries through the day/evening.

The articulated delivery vehicles will require approximately 30-60 minutes to load / unload and so deliveries will be scheduled to not occur at the same time, utilising a servicing booking system where necessary.

Aldi shares a servicing yard with Unit B, however, the swept path analysis provided in the Transport Assessment produced by David Tucker Associates dated 24th March 2021 drawing number 19235-08f FOOD shows that there is sufficient space for the largest vehicle servicing Unit A to arrive and depart even with a delivery vehicle parked in the Unit B loading bay.

The articulated delivery vehicles will require approximately 30-60 minutes to load / unload and deliveries will be scheduled to not occur at the same time, utilising a servicing booking system where necessary.

Aldi will manage deliveries to avoid there being more than one HGV on site at any time. Aldi will co-ordinate the deliveries from their Regional Distribution Centre so that they are timed service the Site at different times, and Aldi will co-ordinate their deliveries with the milk supplier. If necessary, a booking system will be used.

MANAGEMENT OF NOISE

Aldi will take reasonable steps to minimise unnecessary noise during delivery operations. Staff will be provided with an understanding of the issues that surround noise and delivery restrictions.

SERVICE VEHICLE MANOEUVRES

The dedicated servicing area is located on the northern side of the store building, accessed via a priority-controlled access junction from Elettra Avenue. This junction provides access for the delivery and servicing vehicles for Unit A and B and staff parking. All Aldi deliveries and servicing vehicles will use this area for deliveries.

As mentioned above, the Site layout has been assessed for manoeuvres based on the largest service vehicle (FTA 16.5m articulated goods vehicle). The track plots show that the service route through the Site is satisfactory and that service vehicles are able to manoeuvre within the service yard, allowing service vehicles to arrive and depart in a forward gear.

SERVICE ROUTE

All Aldi delivery HGVs will arrive / depart the Site from the north via Elettra Avenue and then south on the B2150 Hambledon Road, east on Maurepas Way and Hulbert Road which provides a route to the A3(M).

REVIEW

The Site will be operated in accordance with the approved delivery and servicing plan from the first day of store opening and for the lifetime of the store.

Should it be felt that the objectives of the delivery and servicing plan are not being met, a review will be undertaken to investigate potential alterations to the delivery procedure.

The store manager will be responsible for the implementation and monitoring of the plan, as well as responsible for organising any review.