



**Waterlooville
Servicing and Deliveries
Management Scheme**

REVISION B 16.06.2026

PROPOSED DELIVERY LOCATION

Servicing will take place in accordance with approved Proposed Site Plan (21477-HNW-ZZ-ZZ-DR-A-2100-P14), extract Below:

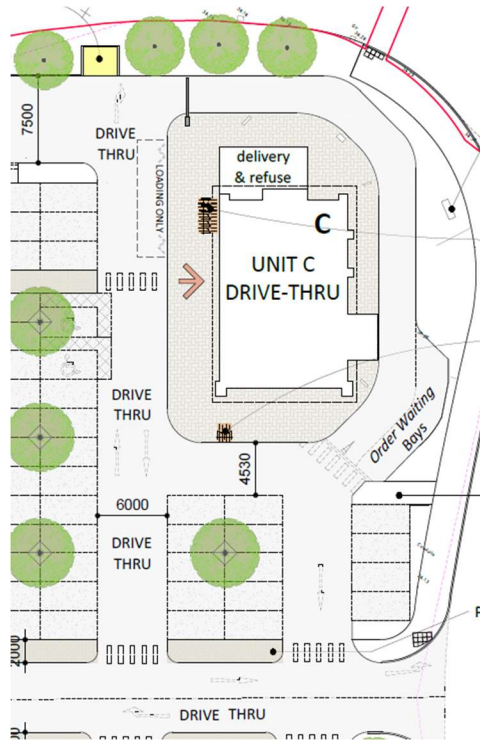


Figure 1: Extract of Approved Plan

Servicing of the proposed coffee shop will take place from the coffee shop car park. The vehicle can enter the car park in a forward gear and leave the car park in a forward gear. No reversing is necessary. A dedicated bay is not required. Customer cars are able to drive around the parked vehicle. This is standard practice on all circa 350 Costa drive thru's throughout Great Britain.

Goods would be trolleyed the short distance of 18 metres into the building via the back door of the unit. This is also adjacent to the location of the bin store. Dropped kerbs will be located adjacent to the rear of the vehicle so direct paved access to the rear door is available. This will ensure an efficient process.

DELIVERY VEHICLES USED AND FREQUENCY OF DELIVERIES

The following deliveries will typically take place each week.

- core and fresh deliveries around three times a week with a mix of 15 tonne and 18 tonne rigid vehicles used, listed below.
- non-perishable goods delivered once a fortnight in 18 tonne rigid vehicles.
- milk is delivered in vans on a daily basis with the exception of Sundays.

Products are delivered on either roll cages, dollies and deliveries would take a maximum of 30 minutes to complete.

In addition, refuse collection will be undertaken up to two times a week, and recycling also twice a week. These will take place during trading hour times.

MEASURES TO LIMIT DISTURBANCE

When service vehicles are on site a 'no idling' policy will be in place, with vehicles turning off their engines to minimise noise disturbance and fuel fumes from the vehicle.

The delivery company plan their routes efficiently using market leading planning tools. This means that appropriate vehicle routes to the site are to be used, using the strategic road network where appropriate, reducing the impact on the local area. With the above in place Costa cannot pre-determine the exact time deliveries will take place, albeit they will take place during trading hours which are likely to be Mon - Fri 6am-10pm, Sat 7.30am – 9pm, Sun 10am – 6pm.

The delivery location is surrounded by a wholly commercial set of buildings and commercial uses. The nearest residential building is circa 245 metres away with a 24 hours a day trading drive thru McDonald's restaurant and the A3 dual carriageway/roundabout in between.

Residential properties to Hambledon Road include a 1.8metre high brick wall to their boundary.

With the above in mind, Costa consider that the delivery process to their store will have no impact on any residential property at any time of day.

COSTA VEHICLE DETAILS

Type	-	Rigid 18T.
Length	-	11.2m
Width	-	2.65m
Height	-	4.0m